

# Kimberlee West

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Patient-oriented Clinical Supervisor seeking to bring developing programs to improve nurse and staff competencies and patient outcomes. Accomplished in helping set high professional performance standards leading to delivery of high-quality services.

Authorized to work in the US for any employer

## Work Experience

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### **Registered Nurse Clinical Supervisor II**

Novant Health Pulmonary Critical Care - Charlotte, NC  
December 2018 to Present

Offered clinical leadership and oversight to clinical staff members in five Pulmonary locations.  
Provided leadership to help staff with direct and indirect patient care.  
Addressed staff concerns, including staffing ratios, resource management, allocation of responsibilities and optimized workload management.  
Provided training and supervision to 16 team members.  
Answered patient questions, concerns and addressed complaints to ensure remarkable patient care.  
Trained and mentored new Registered Nurses on policies, procedures and standards of care.  
Implemented remote triage access  
Communicated with Pulmonary providers to relay patient needs.  
Worked, researched and assisted providers in offering new processes and testing for pulmonary patients.  
Served as a liaison between providers and companies that offered new interventions to treat pulmonary disease.  
Utilized and developed quality triage process and improved patient outcomes and turn around times that exceed company policy and expectation.  
Streamlined charting processes and improved patient outcomes through training and leadership.  
Utilized Electronic Health Record (EHR) system.  
Reached out to patients to convey lab results and provide care instructions.  
Ensured quality patient care by implementing and upholding policies and procedures  
Helped patients and families feel comfortable during challenging and stressful situations, promoting recovery and reducing compliance issues.

### **Registered Nurse**

Novant Health Urgent Care - Charlotte, NC  
June 2015 to December 2018

Trained and mentored new RNs on best practices, Urgent Care policies and standards of care.  
Immunized patients against diseases such as influenza and pneumonia to protect vulnerable populations from serious illnesses.

Monitored and educated certified medical students and externs on proper care procedures and prioritization strategies.

Monitored and managed various treatment and care interventions, including IV administration, and catheter insertion.

Delivered direct patient care, including stabilizing patients and identifying treatment options.

Maintained composure and efficiency during rapid response situation and emergency codes.

Collected lab specimens, ordering and interpreting diagnostic tests and lab results.

### **Infusion Nurse**

Annotec Inc - Nashville, TN

July 2016 to April 2017

Inserted and maintained intravenous line.

Mixed medications for intravenous infusion

Spoke with patients to better understand experienced side effects, noting details in charts for physician follow-up.

Monitored and recorded patient condition, vital signs, recovery progress and medication side effects.

## Education

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### **Bachelor of Science in BSN**

University of North Carolina Wilmington - Wilmington, NC

Present

### **Associate of Science in ADN Nursing**

York Technical College - Rock Hill, SC

May 1999

## Skills

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- Process improvements
- Clinical management
- Staff supervision
- Policies and procedures

## Assessments

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### **Nursing Skills: Clinical Judgment — Highly Proficient**

February 2020

Assessing a patient's condition and implementing the appropriate medical intervention.

Full results: [https://share.indeedassessments.com/share\\_to\\_profile/](https://share.indeedassessments.com/share_to_profile/ebd38f0d83e13c11efbfbbbfdf9279efeed53dc074545cb7)

[ebd38f0d83e13c11efbfbbbfdf9279efeed53dc074545cb7](https://share.indeedassessments.com/share_to_profile/ebd38f0d83e13c11efbfbbbfdf9279efeed53dc074545cb7)

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