Lily Hodges

Kind, Hardworking & Self-Motivated

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Highly energetic, positive hard worker. I possess great communication ability's along with leadership and teamwork skills.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

CNA - Certified Nursing Assistant

The Bay at Nu Roc - Laona, WI January 2020 to Present

- Worked in a nursing home
- Took care of approximately 42 elderly, hospice, disabled, and cancer patients daily
- Provided patients/residents with care and companionship
- Monitored vital signs
- Served meals
- · Aided residents with personal hygiene
- Assisted residents with activities of daily living
- · Aided in lifting residents when necessary
- · Coordinated activities for residents
- Recorded resident care daily
- Changed bed linens
- Cleaned and sanitized rooms

Call Agent

Global Response - Iron River, MI December 2019 to Present

As a call agent for global response I work for the department "global tell link". That is a company who handles phone accounts for incarcerated peoples loved ones for communication. I am experienced in online transactions, customer service and working in a fast paced environment.

Harvest Worker

James Lake Marsh - Three Lakes, WI August 2019 to November 2019

SEASONAL

An average day of work for me would to arrive at work at 8:00am. Put on our waders and gather for a group meeting about the days work. I would then drive out to the marsh with a team and decide a plan of action to corral as many berries as we could. Trading off of pulling boom which weigh 100's of pounds, leaf blowing berries and walking in the water catching berries for an acre or so till we landed for extraction. Then I would paddle 100-300sq ft of cranberries into a loading machine until the bed

was empty. Conditions were anywhere between 60 and sunny, rainstorms and below freezing with ice. Our days usually ended around 6:00pm

Car Hopper

The Stand - Iron River, MI June 2019 to August 2019

SEASONAL

As a carhop I worked in a fast paced environment with many different responsibilities. Such as, taking and filling orders while maintaining stock and customers moral. An average shift was 11:00am-3:00 or 3:00-10:00pm. We worked rain or shine, wind or lightening.

Receptionist

lac o seasons resort - Iron River, MI July 2016 to July 2018

As a receptionist and maid I had a variety of responsibilities. As a maid I would clean cabins and prepare the home for our next guests stay. As a receptionist I would make reservations, check in and out boats. Maintain the pool, adding chemicals, cleaning and appearance. Along with doing laundry throughout a shift and greeting guests while providing any information or accommodations they needed.

Documented financial data

McDonalds Crew Member

McDonald's - Iron River, MI July 2014 to October 2017

As a McDonald's employee I ran the drive through and accomplished cleaning tasks. I worked in a fast paced, people focused environment efficiently while standing for many hours

Education

High school or equivalent

West Iron County High School - Iron River, MI September 2015 to May 2019

High school or equivalent

Skills

- Communications
- Farming Experience
- Receptionist
- Cashiering
- Photo Editing (2 years)
- Carpentry (2 years)
- Agriculture (4 years)
- Sports Coaching (4 years)
- Front Desk (5 years)
- Landscape Maintenance (2 years)

- English (1 year)
- Call Center
- · Customer Service
- CNA
- Cna Certified
- · Certified Nursing Assistant

Certifications and Licenses

CNA

Assessments

Attention to Detail — Familiar

January 2020

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: https://share.indeedassessments.com/

share to profile/453a26d6b82ea12f608eb11c08123d86eed53dc074545cb7

Customer Focus & Orientation — Proficient

January 2020

Responding to customer situations with sensitivity.

Full results: https://share.indeedassessments.com/share_assignment/zflujxuq9grisuo

Mechanical Skills: Aptitude — Proficient

January 2020

Understanding and applying mechanical concepts and processes.

Full results: https://share.indeedassessments.com/share_assignment/ljvuk15uk7baiysn

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Groups

West End Players

January 2017 to Present

West End Players is a community theater organization. I have participated in lead roles for many years and help with musical aspects.

Agriculture Club

January 2015 to January 2019

As a recent high school graduate, I have been involved in organizing outdoor group activities for West Iron County high schools Ag.Bio club.