# **Abigail Mommaerts**

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Newly certified Nursing Assistant prepared to bring excellent quality of care to my patients, customer service, communication skills and an ability to quickly learn new concepts.

Authorized to work in the US for any employer

## Work Experience

### **Certified Nursing Assistant**

Tender Hearts Assisted Living - Green Bay, WI November 2019 to Present

- Answer call lights in a timely manner
- Help all residents with anything they need at any time
- Help feed residents as needed
- · Help residents get ready for bed
- Med pass certified (CBRF)

#### Server

Cracker Barrel - Saint Augustine, FL October 2018 to July 2019

- Cleaned dining area between guests with efficient sweeping, glass washing and spill removal.
- Assisted individuals in selecting meal options, including entrees and desserts and recommended alternative items for those with food allergies and gluten intolerances.
- Managed closing duties, including restocking items and reconciling cash drawer.
- Operated POS terminals to input orders, split bills and calculate totals.
- Promoted desserts, appetizers and specialty drinks.
- Prepared salads and appetizers to back up kitchen staff.
- Completed opening and closing checklists, including emptying trash and polishing silverware.

#### **Bakery Associate**

Festival Foods - Green Bay, WI March 2018 to March 2019

- Kept work areas, utensils and pans cleaned and sanitized.
- Reviewed contents on food trays to check receiving complete order.
- Stored food in designated areas following wrapping, dating, food safety and rotation procedures.
- Kept customer and food preparation areas clean and well-organized for maximum efficiency.
- Resolved customer concerns and relayed relevant information to supervisor.
- Verified orders and bagged items for easy transport.
- Organized food items on serving trays and in carry-out packages to deliver complete orders to customers.
- Completed opening, closing and shift change tasks to promote store efficiency.

#### **Store Clerk**

The Golden Gypsy - Saint Augustine, FL July 2018 to October 2018

- Drove sales with efficient merchandising and frequent aisle recoveries to maintain organized, attractive displays.
- Rotated goods in inventory by following "first in, first out" approach to keep shelves organized and well-stocked.
- Prioritized and resolved concerns such as pricing problems, damaged products and special order requests.
- Accurately recorded inventory levels to support completion of order requests and audits.
- Considered specific product requirements and accessibility when managing and organizing storage areas
- Counted and stocked merchandise as specified by inventory control log.

#### Cook/Server

New Perspective Senior Living - Green Bay, WI July 2017 to January 2018

- Prepared meals in accordance with operational policies, food safety guidelines and health code requirements.
- Developed and implemented processes to reduce tedious tasks and promote better workflows.
- Wiped down tables and removed trash and dirty plates to provide clean, welcoming dining environment.
- Responded quickly to customer inquiries, asking questions to better understand needs.
- Checked store shelves and restocked products from inventory in back room.
- Sanitized workstation at end of shift to minimize salmonella and other foodborne illnesses.

#### **Doggy Daycare Attendant**

Sit and Stay Pet Resort - De Pere, WI March 2016 to August 2016

- Prepared food and formulas to meet individual needs of animals under care with safe and nutritious meals.
- Supported animal health by keeping all areas clean, neat and properly sanitized.
- Maintained clean and orderly play yards, kennels and cages.
- Removed animal waste from kennels, runs and exercise areas, placing in trash receptacles or inground septic systems.
- Washed, groomed and trimmed each animal to enhance coat health.

## Education

#### **Associate Degree in Nursing**

Rasmussen College - Green Bay, WI August 2019 to Present

## **High School Diploma**

Bay Port High School - Green Bay, WI June 2016

## Skills

- Medical terminology knowledge
- Motivated self-starter with a strong desire to learn
- Compassionate and caring
- Electronic charting
- Quick problem solver

# Certifications and Licenses

## **CNA**

November 2019

## **BLS for Healthcare Providers**

November 2019