

JOHN E. MILLER

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QUALIFICATIONS: Associates degree in Medical Laboratory Technology:

28 years' experience as a Level I and Level II Phlebotomist, Clinical Lab Assistant and Specimen Processor. Extensive experience performing venipuncture procedures on pediatric patients as well as geriatrics of various levels of debilitation. 28 years' experience performing a high volume of complex morning phlebotomy rounds in outpatient patient environments and hospital units. Worked as Laboratory Preceptor for orienting all incoming Phlebotomists, Lab Assistants and Students in current laboratory procedures and phlebotomy methodologies as well as software operations. Proficient in the collection methods for probationary, pre-employment, and post-accident urine drug screens. Over 10 years' experience in the preparation, storage and transport requirements of various specimens for reference laboratories such as Quest Diagnostics, HCCL and ARUP. 27 years' experience in medical data entry and test requisition ordering utilizing various medical software applications including Cerner, Meditech, Sunquest Systems, LastWord and Quest Diagnostics' Care 360.

EDUCATION:

McCarrie School of Health Sciences & Technology:
Associates degree: Medical Laboratory Technician

LICENSES & CERTIFICATIONS

American Society of Clinical Pathologists: PBT #34704
American Medical Technologists: MLT #89156-8
Washington Medical Assistant / Phlebotomist Certification: PC60908007
Nevada HCQC Laboratory Assistant: 20072-AL-5
HIV AIDS 7 Unit: HIV Awareness in the Workplace: 10/2018
BCLS Certification: 01/2022

EMPLOYMENT

Accountable Healthcare Staffing

8555 SW Apple Way
Suite 130
Portland, OR. 97225

Adventist Healthcare – Portland

Contract Evening/Night Phlebotomist
July 2019 – September 2019

- Performed all evening/night collections: STAT, ASAP and TIMED phlebotomy draws for general units and ICU. Assisted ER phlebotomist with overflow workload of pre-registered and registered patient admits. Assisted Laboratory Processor with labeling & receiving of samples from RN collections and mobile specimen deliveries. Performed QC of requisitions to prevent ordering errors and scanned into the Cerner database for billing and records.

St. Rose Hospitals Dignity Health

8280 W Warm Springs Rd
Las Vegas, NV. 89113

San Martin Campus

Clinical Laboratory Assistant II / Phlebotomist
2015-2019

- Supervised level 1 Clinical Lab Assistants in floor/unit blood collections and emergency department draws.
- Coordinated all evening, routine AM and scheduled collection draws with staff phlebotomists.
- Ordered all outpatient and unit requisitions, labeled & received samples. Aliquoted and decanted specimens for packaging and shipping to appropriate reference laboratories, adhering to all acceptable requirements, regarding collection media and transport temperature.
- Worked in conjunction with reference laboratories to correct specimen submission errors facilitated by nursing staff and phlebotomists to properly initiate recollection procedures to acceptable guidelines. Ordered and performed all employee annual QuantiFERON testing.

Delima Campus

Clinical Laboratory Assistant I

2009-2015

- Performed 3rd shift phlebotomy collection rounds as a per-diem and full-time Clinical Lab Assistant.
- QC'd all manually transcribed outpatient and ER requisitions to prevent test ordering errors and HIPPA violations.
- Phlebotomy Preceptor for all incoming students and newly hired Clinical lab Assistants.

Quest Diagnostics, Inc.

600 Oxford Dr. Ste. 110

Monroeville, Pa. 15146

Mobile Department & Patient Service Center

Mobile Phlebotomist

2007-2009

- Performed morning phlebotomy draws and specimen pickups for HealthSouth Rehab and several geriatric assisted living facilities.
- Collected blood, urine, stool and sputum specimens for transport to satellite facility.
- Assisted with PSC outpatient phlebotomy collections and pre-employment drug screens.
- Prepared, packaged and shipped various specimens for transport to reference laboratories.

Quest Diagnostics, Inc.

4230 Burnham Ave. Ste 144

Las Vegas, NV. 89119

Mobile Department

Mobile Phlebotomist: Las Vegas

2006-2007

- Performed nightly phlebotomy rounds at assigned hospitals such as Kindred, Summerlin, Life Care assisted living, and Harmon rehabilitation facilities.
- Coordinated with local couriers for evening pick-ups and deliveries of specimens to main laboratory.
- Performed daily venipuncture volume averaging 40-60 patients per evening.
- Assisted at local Quest PSC to maintain adequate staffing when necessary.
- Performed venipunctures, TB tests, and ABG testing at assisted living facilities.

Quest Diagnostics, Inc.

800 Business Center Dr

Horsham, Pa. 19044

Mobile Department

Mobile Phlebotomist: Horsham, Pa.

2005-2006

- Worked independently scheduling, coordinating and performing venipunctures in Chester County, Pa. and Northeast Philadelphia in consideration of route, requested testing and availability of homebound patients.
- Processed all specimens at pre-determined Quest PSC and coordinated the following days' assignments.
- Convened with homebound patients to determine availability, special requirements and schedule next day testing.

Intelistaf Healthcare

205 Grandview Avenue
Suite 404
Camp Hill, Pa. 17011

Ephrata Community Hospital

Contract Phlebotomist:
2005-2006

- Performed Routine, STAT and ASAP weekend morning phlebotomy rounds.
- Prepared all specimens for analysis and collected non-blood specimens such as urine, stool and sputum for laboratory testing.
- Reported to the Phlebotomy Lab Supervisor and maintained a cooperative working relationship with patients, patients' families, medical staff and inter-departmental personnel.

Quest Diagnostics, Inc.

1569 Medical Drive
Pottstown, Pa. 19464

Patient Service Center

Phlebotomist/Specimen Processor:
2003-2005

- Daily registration and processing of various laboratory specimens including serum, plasma, random and 24hr urines, stool collections pre-employment and post-accident drug screens.
- Performed daily venipunctures on Quest Diagnostic customers ranging from the pediatric to geriatric.
- Highly proficient in the utilization of many instruments of the phlebotomy profession such as butterfly needles and several variations of heel lancets.
- Centrifuged, separated and packaged 200-350 specimens per day for transport in a high-volume outpatient setting.

Omega Medical Labs

2001 State Hill Road
Suite 100
Wyomissing, PA 19610

Patient Wellness Center

Outpatient Center Phlebotomist:
2003-2004

- Performed daily venipunctures, patient registration and blood pressure vitals of Omega Lab patients.
- Performed pre-employment and post-accident drug screens and prepped for shipment to Quest Diagnostics testing facility.
- Worked independently on alternating weekend schedule and rotating morning phlebotomy rounds for Wernersville State Hospital.

St. Joseph's Medical Center

12th & Walnut St.
Reading, Pa. 19103

Outpatient Laboratory

Clinical Lab Assistant/ Phlebotomist:
1999-2003

- Performed a variety of routine venipunctures using standard equipment such as tourniquets, syringes and butterfly needles at various floor units, satellite stations & nursing homes.
- Conferred with patients to obtain information for laboratory records, explain procedures, allay fears and elicit cooperation.
- Utilized standard procedures for the maintenance of positive patient identification.
- Centrifuged, labeled and stored blood samples for subsequent analysis by clinical laboratory staff.

Thomas Jefferson University Hospital

11th & Walnut St.

Phila. Pa. 19107

Phlebotomist/Processing Department

Clinical Lab Assistant/ Phlebotomist:

1997-1999

- Performed a high volume of daily morning phlebotomy rounds of all hospital units including pediatrics, maternity, ICU and SCU
- Performed complex blood drawing procedures including finger and heel sticks.
- Provided accurate collection of blood and other body fluid specimens for laboratory testing.
- Received and processed specimens for analysis. Provided authorized individuals with information pertaining to patient routine and stat test results.

Germantown Hospital & Medical Center

One Penn Boulevard

Phila. Pa. 19144

ICU/SCU

Clinical Lab Assistant/ Phlebotomist:

1995-1997

- Sole 3rd shift phlebotomist for 21-bed ICU/SCU specializing in procuring difficult venipuncture specimens from critically ill and combative patients.
- Processed laboratory specimens in accordance with approved procedures.
- Provided information concerning laboratory results to authorized personnel.
- Utilized personal and protective equipment in compliance with hospital, OSHA and departmental MSDS guidelines.

Albert Einstein Medical Center

5501 Old York Rd.

Phila. Pa. 19144

Externship:

Medical Laboratory Technician

1994-1995

Oriented through various laboratories performing routine and stat test procedures in the following: Hematology, Chemistry, Mycology & Virology, Cancer Center, Urinalysis, Blood Bank, Electrophoresis, and Stat Lab.

Externship: Phlebotomist

Assisted in daily collection of venipuncture specimens.