

# Yuen Vang

1258 ELMORE ST, GREEN BAY, WISCONSIN 54303  
9203607074 | YUENVANG26@GMAIL.COM

## SUMMARY OF QUALIFICATIONS

- Excellent Interpersonal Communication- Listen's attentively, resolves problems, provides feedback, and cooperate and work well with others
- Ability to politely and efficiently resolve customers disputes
- Able to maintain a neat and organized stocked check-out counter and work area
- Work well in diverse groups of people
- Efficient in time management

## EDUCATION

**West High School**, Green Bay, WI

*Graduated*

May 2020

Related Courses

- Relevant Coursework: Business Management class, Marketing, Personal Financial Literature

Achievements

- Graduated with honors
- IB Course Certificate Candidate

**NWTC**, Green Bay, WI

September 2019

Related Courses

- Relevant Coursework: Development Psychology, Intro to Sociology, Intro to Ethics, Nurse Aide Program, Oral Interpersonal

## WORK EXPERIENCE

*Burger King*, Green Bay, WI

**Cashier**

October 30 2017 – July 2018

- Managed the register
- Managed orders
- Critically resolved customer complaints
- Closed lobby
- Drive-Thru
- Restock products and accurately recorded products wasted

## EXTRACURRICULAR ACTIVITIES

**DECA**

2017

- Market razor blades to panel of judges and was placed 4th
- Experienced real-life situations of interviews and promoting products.
- Time-management; able to balanced sleep, studying, and the activities presented by DECA
- Worked under-pressure

## VOLUNTEER EXPERIENCE

**School Store**

January 2018-2019

West High School, Green Bay, WI

- Learned basic math skills to manually count money by hand
- Able to improve communication skills through customer service
- Learned to restock and managed the snacks overdue date

**Red Cross, Blood Drive**

January 2018

West High School, Green Bay, WI

- Improved communication skills
- Learned to give basics instructions
- Learned to observe people's actions and emotions if feeling unwell

**Math Bowl**

2018

West High School, Green Bay, WI

- Able to improve communication skills through children
- Learned ability to be a leader
- Learned how to set myself as an important figure, someone that they look up to

**ADDITIONAL SKILLS**

- Planning and Organization; gather appropriate resources, handles details, coordinates, complete tasks, and manage projects
- Adaptive; able to quickly adapt for certain situations when needed, able to effectively work well under pressure