

Sami Vang

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SUMMARY OF QUALIFICATIONS

- Exceptional listener and communicator who effectively conveys information verbally and in writing
- Ability to work well independently and as a team member
- Time management and prioritization skills
- Able to adapt quickly to meet the needs of others
- Ability to work well under pressure, utilize critical thinking, and troubleshoot issues
- Experience working effectively with diverse populations

EDUCATION

Northeast Wisconsin Technical College, Green Bay, WI

Associate Degree in Nursing

Graduation date: May 2021

- Leadership: NWTC Asian-American Student Association
 - Treasurer 2015 -2016
 - Secretary 2016

PROFESSIONAL EXPERIENCE

Bellin Fast Care, Green Bay, WI

Certified Nursing Assistant/ Patient Admission Representative

November 2017 - Present

- Register patients in to be seen for acute care
- Handle upper respiratory and simple urinary labs for providers
- Navigate through EPIC to access patient information

Sprint, Green Bay, WI

Sales Consultant

September 2018 - June 2019

- Provide a total sale solution to customers by selling the value of devices and products
- Meet or exceed key performance objectives, including sales and customer satisfaction goals
- Deliver an outstanding store experience that improves customer loyalty and strengthens the Sprint Brand

NWTC Campus Buzz, Green Bay, WI

Barista

February 2016 - December 2018

- Accurately prepare and serve coffee and espresso drinks
- Handling cash and shipment orders
- Provide training to new employees
- Educate customers on products and services provided

Verizon & Hype Agency, Green Bay, WI

Back up Brand Ambassador

Seasonal 2017

- Promote Verizon Up app to Verizon customers at Packer home games
- Persuade people with a Verizon phone number to approach the stand to win prizes from the company
- Relied on to be on call to work Packer home games when an employee is not able to come in

Wyndemere Estate, Green Bay, WI

Certified Nursing Assistant

August 2016 – October 2017

- Help residents who have Alzheimer's disease and dementia with their daily living, personal cares
- Ensure residents feel safe and provide comfort and compassion

NWTC Library, Green Bay, WI

Library Student Assistant/Work-study

November 2016 – June 2017

- Troubleshoot basic computer issues and offer solutions

Grancare Nursing Center, Green Bay, WI

Certified Nursing Assistant

January 2014 – August 2016

DPI GEAR-Up, Green Bay, WI

GEAR-Up Mentor

November 2015 – June 2016

- Assisted middle and high school students with homework
- Tutored students in algebra, created activities to help better prepare them for high school and college

Q-Tea Premium Tea House, Green Bay, WI

Barista

February 2015- August 2015

- Greeted customers and assisted them with product selection

Shopko Payless Green Bay, WI

Sales Associate

September 2014 - February 2015

- Managed shipments of inventory
- Maintained a clean area and created a welcoming atmosphere

McDonald's, Green Bay, WI

Crew Trainer

May 2011- August 2014

- Provided quality service in a busy, fast-paced environment to meet the high demands of customers throughout the day