# Kalyah Allen

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Proactive high school student (3.6 GPA) with proven communication, leadership, and teamwork skills. Aiming to leverage my abilities to successfully fill the Call Center Representative role at your company. I am frequently praised as diligent by my peers, I can be relied upon to help your company achieve its goal.

Work Experience

#### **Assistant Teacher**

Mini Miracle Learning Center - Milwaukee, WI December 2018 to Present

Establish and enforce rules for behavior and procedures for maintaining order.

• Teach basic skills such as color, shape, number, and letter recognition, personal hygiene, and social skills.

- Observe and evaluate children's performance, behavior, social development, and physical health.
- Read Books to entre class or small groups.
- Prepare Material and classroom for class activities.

• Meet with parents and guardians to discuss their children's progress and needs to determine their priorities for their children and suggest ways they can promote learning and development.

#### **Cashier, Concession Stand, Event Host**

Sky Zone - Pewaukee, WI June 2018 to September 2018

Serve food, beverages, or desserts to customers in such settings as take-out counters of restaurants, or lunchrooms.

- Balance receipts and payments in the cash register.
- Receive Payments by cash, checks, credit cards, vouchers, or automatic debit.
- Answer customers' questions and provide information on procedures and policies.
- Greet customers entering the establishment.

#### **Cashier / Customer Service**

AKIRA Chicago - Brookfield, WI October 2017 to January 2018

Balance receipts and payments in the cash register.

- Receive Payments by cash, checks, credit cards, vouchers, or automatic debit.
- Greet customers entering the establishment.

Issue Receipts, refunds, credits, or change due to customer.

Education

## **High School Diploma**

Wauwatosa West High School - Wauwatosa, WI June 2020

### Skills

- Childcare
- Teaching
- Early Childhood Education

Certifications and Licenses

#### **CPR/AED**

CNA