

Bridget Person

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Caring individual seeking employment within the customer service field. I am very compassionate and I am great at meeting new people. I build rapport with customers and make them feel very comfortable when they first meet me.

Willing to relocate: Anywhere
Authorized to work in the US for any employer

Work Experience

Resident Assistant/CNA

The Waters Senior Living - Rochester, MN
December 2019 to Present

I work with seniors who have memory problems or need assistance with everyday life like getting dress or inconsistent.

CCA- City Carrier Assistant

Post Office USPS - Rochester, MN
December 2018 to December 2019

Deliver and secure mail and packages to customers

Security Guard

AMERICAN SECURITY LLC - Rochester, MN
August 2018 to December 2018

I make sure the facility that I am hired to protect does not have any damage done to it while the company workers are home. I walk through the facility to make sure there are no changes every 2 hours

Entertainment Consultant

AT&T | Spring Mobile - Arden Hills, MN
September 2017 to November 2017

Selling Direct tv or Direct tv now to customer. I would sign customers up for new phone services or upgrading their phone. I would also find ways that would save customers money on their bill.

Care Giver

Home Instead Senior Care - Rochester, MN
May 2017 to September 2017

I visit clients homes and take care of them. I make sure they take their medications. I clean their homes, cook for them and I also take them to their appointments.

Customer Service Representative

CHARTER COMMUNICATIONS - Rochester, MN

May 2016 to August 2017

I answer phone calls for customers that are having problems with their cable services. I try to assist them in getting their services back working, if I am unable to fix it over the phone then I schedule for a technician to come to their homes.

Shift Manager

Wendy's - Rochester, MN

August 2015 to February 2016

Making sure that my customers was happy with the service that they were receiving. I also made sure that my store was clean at the start of my shift and at time of closing.

Crew Member

Chipotle Mexican Grill - Rochester, MN

February 2015 to August 2015

I made customer food or worked the cash register. I also cleaned dishes or the store at closing.

Overnight Stocker

HOME DEPOT - Rochester, MN

February 2015 to July 2015

I was a seasonal overnight stocker. I stocked the shelves with products that customers used or pull the products forward on the shelves. I made sure that the store was ready for the next day opening

Attendant

Admiral Gas Station - East Lansing, MI

March 2014 to September 2014

Responsibilities

I sell gas, groceries, tobacco, and other misc. items to customers. I also try to maintain a clean and healthy environment for my customers and the next person that comes on shift after me.

Accomplishments

I keep all my customers happy and they love when I come in to greet them with a warm smile even on their bad days I help make them smile.

Skills Used

I'm always on time, on time, honest, and I can multitask.

volunteer

Hidden Treasures - Lansing, MI

June 2012 to July 2014

I was a volunteer worker. I work out on the main floor or in the back sorting clothes.

Telemarketer

Phonebanks Inc - East Lansing, MI

April 2013 to June 2013

Call members that already donated to PBS and ask them to donate more money or renew their membership with PBS.

Electoral Poll Worker

Detroit Department of Elections - Detroit, MI
November 2008 to November 2008

11/2008

I showed people where to vote. If they were in the wrong voting place I gave them the right place or line to vote in.

Education

Bachelor's in Homeland security management

Colorado Technical University-Online - Colorado Springs, CO
May 2017 to Present

Associate in Child Development, Child development

Lansing Community College
May 2011 to May 2012

High School Diploma

Everett High School

Skills

- Senior Care
- Telemarketing
- Alzheimer's Care
- Caregiving
- Cleaning Experience
- Teaching
- Residential Cleaning
- Childcare
- Memory Care
- Laundry

Certifications and Licenses

CPR/First Aid