

Victoria Simone Pipkins, MSN, RN

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Personal Statement

An adaptable, resourceful, and enthusiastic Registered Nurse who has extensive experience of having a wide level of general experience in Quality Management, Long Term and Acute Care, Hospice, Home Health, Family Practice, Mental Health Behavioral and Medical Surgical Nursing. A strong communicator with excellent interpersonal skills and a strong team player.

Work Experience

Louisiana Behavioral Health (Ocean's Behavioral)

March 2022-Present

Charge Nurse (House Charge)

Salary- 42/hr with 40hrs weekly

- Continuous monitoring of patients and staff members to ensure all protocols are in place to promote patient and staff safety.
- Assist on all units as needed with admissions, discharges.
- Assign staff assignments to include RN's, LPN's, and MHT's.
- Provide education to all staff members and assist in critical decision making processes to include initiating restraints or seclusions; assessing the need for medical intervention, bed assignments based on unit acuity and diagnosis.
- Provide a daily report at the end of each shift to all administrative staff members.
- Assist with safety rounding for prompt intervention as needed
- Utilize verbal de-escalation techniques to minimize the need for more restrictive measures.
- Provide discharge and admission education
- Conduct meal monitoring
- Prioritize tasks and staffing needs based on unit census and acuity
- Provide staff performance improvement plans
- Initiate employee disciplinary action per protocol
- Maintain close communication with the Director of Nursing
- Attend multidisciplinary team meetings with all providers to promote patient centered care allowing for best outcomes.
- Record pertinent information in patient's charts
- Quickly respond to situations that may potentially impact patient and staff member safety
- Take leadership of codes with giving oversight and instruction
- Evaluate patient diagnosis and pertinent history for prompt intervention as needed
- Provide unit supplies from the central supply department with reordering as needed
- Convey treatment options, diagnosis information, and status updates to approved family members and friends of the patient
- Monitor legal status such as PEC/CEC for expiration and assist patient with education into all options into discharge planning and legal hold procedures
- Attend all staff inservices and provide input as needed
- Monitor glucometer logs
- Monitor temperature logs and adjust as needed to maintain compliance

- Collaborate with the admission team to provide input into the medical stability for appropriateness of admission based on the individualized patient care needs

Brentwood Hospital
June 2021-March 2022
Charge Nurse 2-West
Salary-79,000 annually

- Assign staff members and patients according to staffing and acuity level
- Attend treatment team meetings as scheduled to provide team-based individualized patient care
- Administer medications and monitor for effectiveness/side effects
- Admission assessments
- Discharge planning and education
- Provide group and 1:1 therapy
- Start IV therapy as deemed necessary
- Assist with Electroconvulsive Therapy in providing preoperative and postoperative care
- Provide feedback to the Nurse Manager as needed to improve unit functioning
- Assess the need for PRN medication and administer as needed
- Attend all groups with patients
- Provide close observation oversight every 2 hours
- Document per shift with updates as necessary
- Contact the attending provider as needed for additional orders or status changes
- Contact proper authorities as needed for changes in patient's behavior
- Conduct groups daily and as needed
- Provide education on sexually transmitted diseases
- Provide education on medication management and alternative therapies
- Maintain a safe environment for staff and patients by conducting safety rounds
- Assist with promoting a calming milieu
- Engage with legal guardians and approved contacts for patients as needed for status updates
- Initiate seclusion and/or restraints as needed when all less restrictive measures were exhausted
- Initiate self-esteem boosting groups such as music therapy
- Monitor for decline in condition and for the need of increased monitoring
- Maintain a ligature safe environment
- Provide positive reinforcement to patients and staff members

Cristus Schumpert- Highland Shreveport, La
Stepdown Unit
Floor Registered Nurse
Salary 67,000 annually

(March 2019-June 21)

- Develops, implements, and manages oversight of prescribed nursing duties in on the Stepdown Unit
- Work assignments involving moderately complex to complex issues where the analysis of situations or data requires an in-depth evaluation of variable factors.
- Develops strategies designed to improve the outcome of patient care. Partners with ancillary staff members, physicians, social services, dietary, and the nurse manager to develop improvement techniques.

- Makes decisions on moderately complex to complex issues regarding delegation and prioritization of nursing duties.
- Medication administration and assist with overall activities of daily living, wound care, managing patients with a wide range of medical complications
- Provide education on disease processes and medications.
- Admission assessments and discharge planning
- Conduct hourly, purposeful rounding
- Assess preoperative and postoperative patients of multiple origins
- Provide peritoneal dialysis
- Administer and monitor critical drips
- Blood transfusions
- Monitor for respiratory compromised patients, vent and trach patients
- Provide care to high-acute patients
- Perform end of life care

Director of Nursing

(Oct-2018 –March 2019)

Hospice of Shreveport-Bossier, Shreveport, Louisiana

- Complete physical, psychological, emotional and environmental reviews of my assigned members in order to provide appropriate, timely interventions to optimize care
- Develop plan of action with my assigned member based on identified needs and recommend and/or coordinate interventions that may include information, education, resources and referrals
- Work collaboratively with all staff to ensure appropriate intervention implementation with advocacy organizations and healthcare facilities that hospice-based care is provided in
- Manages and maintain all assessment data in appropriate software applications
- Complies with all reporting requirements as defined by Medicare and Medicaid
- Conduct ongoing face to face outreach to provide community awareness of hospice care and services
- Coordinates community care and services as deemed appropriate
- Act as a member's advocate and liaison by completing or facilitating face to face or telephonic with providers as well as private, non-profit, and governmental agencies, and multi-disciplinary team
- Understands clinical program design, implementation, and management, monitoring, and reporting
- Visit a member's residence within a 50 miles radius daily.
- Complies with performance and reporting standards established to help us achieve our purpose Key Competencies
- Conduct needs assessments to evaluate patient eligibility of hospice services and to provide patient and family education
- Attend death calls and funerals
- Provide emotional support to family members and terminally ill patients
- Provide real time education on the dying process based on the current status and exhibiting symptoms
- Prepared clinical notes for weekly IDG meetings and physician updates
- Interviewed and assessed the talent match level for vacant job positions
- Contact the Coroners' Office to report deaths and for releasing of the body to the family chosen funeral home
- Pharmacy pickup and delivery of medications used to manage end of life symptoms
- Conduct weekly staff meetings
- Order hospice provided supplies and over the counter medications within budget
- Update visit frequency as needed based on patient or family request and status changes

- Provide comfort and supportive therapy to patients, family members, and involved staff members

Field Case Manager

(Oct 2017-June 2019)

First Trinity Home Health, Shreveport, Louisiana

- Performs patient care assessment, evaluation, development and implementation of Plan of Care, Completes OASIS assessments timely,
- accurately and according to OASIS user manual definitions
- Implements appropriate nursing clinical tracks and monitors the progress of field staff participating in a patient care of caseload
- Provide Skilled Nursing Care to patients in accordance with the Plan of Care and agency policies
- Help to achieve and maintain continuity of patient care by communicating information effectively and systematically with the staff,
- physicians, family members and community resources
- Supervision of caseload including LPN and Home Health Aides
- Provides Clinical episode management according to protocol including overseeing clinical tracks and outcomes
- Interdisciplinary communication and follow-up
- Initiates appropriate rehabilitative measures
- Initiates, plans and provides staff education and performs competency and skills validation for staff as needed. Demonstrates competency
- In skills for required patient care.
- Utilizes a combination of agency resources and rationally recognized standards of practice to achieve positive clinical outcomes
- Participates in clinical outcomes monitoring, follow-up and agency performance improvement initiatives
- Provide direct patient care
- Provide holistic care from admission to discharge
- Prepared clinical notes for weekly physician updates
- Supply delivery
- Properly document patient's vital signs, current condition, and relay changes to treatment team members
- Assess the need for other disciplines such as PT, OT, Home Health Aides, or Wound Care specialist

Registered Nurse, Nurse Manager of Youth Services

(March-2010- Oct 2018)

Brentwood Behavioral Hospital, Shreveport, Louisiana

Charge Nurse (2010-2012)

House Supervisor (2012-2015)

Childrens' Unit Manager (2015-2016)

Nurse Manager of Youth Services (2016-2018)

- Charge R.N. plans, provides, and evaluates direct and indirect nursing care to assigned patients utilizing the nursing process
- Responsible for the hands-on delivery of patient care in the assigned unit
- Provides, directs, and guides patient teaching, discharge planning, and care planning for specific patient population served on the
- nursing unit
- Insures that high standards of professional nursing are maintained
- Supervises the LPN.s and MHT.s as assigned. Further contributes to nursing and the hospital through support of philosophy and
- objectives, educational efforts and Quality Management efforts
- Manage a staff load of 60 staff members to include performance improvement, staffing and educational in-services on a monthly basis.

- Assist in the development and modification of individualized patient treatment plans in conjunction with physicians, social services, utilization review, charge nurses, patient advocate and quality improvement staff members.
- Weekly chart audits for accuracy review to be used to improve staff member documentation and to ensure compliance with hospital policy and procedure
- Implemented weekly meetings with Charge Nurses to promote performance improvement
- Implemented staff morale boosting techniques such as Muffins with Managers
- Collaborate with leadership personnel to develop methods to improve employee morale and retention
- Investigate and resolve issues affecting hospital operations in a timely manner
- Provide discharge follow-up within 3 days post-discharge to assess for additional needs
- Implement and update individualized treatment plans on a ongoing basis
- Assist with contract negotiation with vendors
- Report to the Child Protective and Elderly Abuse agencies as needed
- Engage with dual care workers in the Office of Juvenile Justice and Department of Family and Children Service agencies
- Conduct interviews for potential employees
- Conduct facility tours for vendors, students, and oncoming employees
- Budget managing
- Supply ordering within allotted monthly budget
- Appointment managing
- Maintained a adequate filing system for important documents
- Initiated the Mental Health Tech Level System
- Provide monthly inservice to unit staff and quarterly inservices to all nursing staff members
- Revise hospital policy and procedures with collaboration of the corporate team and Chief Nursing Officer

Highland Place and Rehab Center, Shreveport, Louisiana

(Oct 2018-present)

Registered Nurse, Charge Nurse-PRN

Weekend Supervisor-PRN

- Function as charge nurse when manager not in clinic, triage of potentially critical patients, assist with monthly
- assignments for administration, rotates late weeks with other nursing staff, manage ports/PICC lines if necessary, administer IV
- medications/blood products if needed
- Rendered professional nursing services in the treatment and care of assigned patients in accordance with physicians' orders
- Provided for the comfort and well-being of patients by assessing condition, providing treatments and administering prescribed drugs and
- documenting progress and other observations
- Coordinated nursing care for patients and participates in patient and family teaching
- Provided leadership by working cooperatively with ancillary nursing and other patient team personnel in maintaining standards for professional nursing practice in the long-term and acute care setting
- Assess wounds for decline or need for intervention
- Monitor for the need of dietary changes
- Provide tracheostomy care as ordered and PRN
- Provide PEG-tube care and feedings
- Assess the need for changes in the route of medication administration

- Contact the assigned provider for relaying pertinent patient care information

Education

**Bossier Parish Community College
Certification in Nursing Assistance**

(Certificate obtained 2003)

**Associate of Applied Science in Surgical Technology
Southern University -Shreveport, Louisiana**

(Degree obtained 2007)

Associate of Nursing- Southern Arkansas University

- G.P.A 3.19
- Dean's List
- National Honor Society

**(Jan 2007-Dec 2009)
(Degree obtained 2009)**

**Walden University
Master's degree in Nursing and Informatics
ADN-MSN Bridge Program**

**(Jun 2016-Feb 2019)
(Degree obtained 2019)**

**Post- Master's Psychiatric Mental Health Nurse Practitioner
Hertzing University**

(July 2021-in progress)

Skills

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| <ul style="list-style-type: none"> ▪ Able to organize time and resources based on the individual needs of clients. ▪ Knowledge of all relevant legislation, policies and practices. ▪ Compassionate and understanding as well as possessing cultural awareness. ▪ Experience of working in a patient's homes, children's facilities ▪ Having a responsible attitude, remaining calm under pressure and possessing superb decision making skills. ▪ Promoting good work practices. ▪ Able to build a positive rapport with staff. ▪ Assigning tasks to staff & clearly explaining how those duties are to be done. ▪ Discipline staff and when required initiate the termination process ▪ Superb people management skills. ▪ Carrying out risk assessments | <ul style="list-style-type: none"> ▪ Able to introduce new processes to a team and organization. ▪ Patient rounding ▪ Strong clinical judgment ▪ Patient and Family Advocacy ▪ Collecting and assessing vital signs ▪ Sanitation ▪ Setting up referrals ▪ Setting up transportation with emergent considerations. ▪ Multitasking ▪ Good phone etiquette ▪ Cognitive Behavioral Therapy ▪ Electroconvulsive Therapy ▪ Case Management ▪ Crisis Intervention ▪ Strong Leadership ability ▪ Calmly responding to accident and emergency situations. |
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- Setting goals and objectives for individuals and teams
- Strong Multi-Skill Set experience
- Supra Pubic Catheter
- Colostomy and Urostomy Care
- G tube maintenance
- Drawing blood(peripheral)
- Oxygen
- IM injections
- Care of Newborns,toddlers,Alzheimer's,HIV,AIDS,terminally ill,Quadriplegic,paraplegic
- Maintaining IV
- Feeding Pumps
- Maintaining IV
- Feeding Pumps
- Hyperalimentation/Lipids
- Efficient in multiple electronic health record programs.

References

- Yvonne Allen Registered Nurse, Brentwood Hospital (318) 423-0055
- Shauna Davidson Registered Nurse Highland Place (318) 464-4009
- Tammy Johnson Registered Nurse Clinical Educator, Highland Place (318) 470-6485

Professional License

Louisiana State Board of Nursing

Compact License# RN 129050 Expiration: 01/31/2023

ACLS & BLS Certified

CPI certified

Soma Certified

Achievements

Nurse of the Year at Brentwood Hospital in 2011

Good Catch Award- 2015