

# Christianne Dawn Jacques

Hixon, TN

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Energetic, Enthusiastic, Compassion and Professionalism to the Marketplace, while creating a personalized experience for every client.

Hixon, TN, United States

Authorized to work in the US for any employer

## Work Experience

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### **Registered Nurse - Skilled Nursing and Rehabilitation, Long term care**

Lifecare of Collegedale - Collegedale, TN

July 2021 to Present

- Managed unit of 28 residents. Attended to diverse personalities and dynamics among residents, families, staff members, co-workers, and external service personnel. Created follow up appointments. With high turnaround in admissions, discharges, at times emergency transfers. Able to multitask care, navigating interdisciplinary conversations, and educate new onboarding nurses.
- Cared for geriatrics in a rehab and long term care setting with a nurse:resident ratio of 1:12-28 residents.
- Continuous and effective communication amongst multiple health care disciplines - Physical therapy, occupational therapy, speech therapy, dietary, activities coordinator, transport, and other department in order to promote comfort, safety, and the best quality of life.
- Assessed needs of each patient and their condition for physical, mental, emotional requirements. Administered medications, changed dressings, monitored vital signs, and kept detailed records.

### **Registered Nurse - Cardiac Tele, Med Surg Unit**

Redmond Regional Medical Center - Rome, GA

January 2020 to July 2021

- Cared for cardiac and medical/surgical, adult to geriatric patients, in an acute care setting with a nurse:patient ratio of 1:5-6.
- Initiated and performed effective codes, with loop communication.
- Assessed needs of each patient and their condition for physical, mental, emotional requirements. Administered medications, changed dressings, monitored vital signs, and kept records.

### **Registered Nurse - Case Manager**

Hearth Hospice Chattanooga & Cleveland - Chattanooga, TN

August 2020 to October 2020

- Part of the palliative care team. Supervised care of home health aides (HHA) and licensed vocational nurses (LVN's). They work closely with the chaplain, doctors, nurse practitioners, facility staff and volunteers to coordinate physical, emotional, and spiritual care of the patient and family.
- Routine Home Hospice Care, continuous hospice care, respite care from 6-15 patients.

- Assessment, care plan, education, medicine administration, coordination of devices and medical equipment and services.
- Effective communication amongst multiple health care disciplines in order to promote comfort, safety, and the best quality of life.

### **Unit Counsel**

CHI Memorial Hospital, Glenwood - 5 South - GI Unit - Chattanooga, TN  
August 2019 to June 2020

Active participant in the council who identify opportunities for improvement in nursing practice in their respective units/departments that enhance excellence in patient care. The Unit-Based Council structure is the essential process for staff nurse decision-making in operational and professional practice issues at the unit level. Created public appreciation board for the employees on the unit, for the purpose of boosting overall moral and unity of unit.

### **Registered Nurse - Gastro Intestinal, Med Surg Unit**

CHI Memorial Hospital - Glenwood - Chattanooga, TN  
October 2018 to June 2020

- Cared for medical surgical, adult to geriatric patients, in an acute care setting with a nurse:patient ratio of 1:5-6.
- Assessed needs of each patient and their condition for physical and emotional requirements. Administered medications, changed dressings, monitored vital signs, and kept records.
- Provided compassionate care to patient and patient's family with education, plan of care updates, and support.
- Collaborated and refined plan of care amongst doctors, surgeons, social workers, case management, administrators, managers, pharmacy, and other therapists

### **Theatrical Designer and Thespian**

ASTA - AUP's Student Thespian and Artists Drama Guild - Silang  
August 2012 to May 2014

- Plan and design theatrical background and sets, with attention to intricate, cultural, time period, logistical details.
- Highly adaptable and works well with various personalities and attitudes. Resourceful to work within budget and time constraints.
- Consults effectively with craftsmanship, enterprise, and resources.
- Directs layout, lighting, and color coordination and theory.

## Education

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### **Bachelor's degree in Nursing**

Adventist University of the Philippines - Silang  
October 2011 to May 2016

### **Bachelor of Science in Nursing**

Gaje Academy - Clovis, CA  
1998 to 2010

## Nursing Licenses

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### **RN**

State: TN

### **RN**

State: GA

### **RN**

State: CA

## Skills

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- Cared for medical surgical, adult to geriatric patients, in an acute care setting with a nurse:patient ratio of 1:5-6.  
English

Assessed needs of each patient and their condition for  
Native or Bilingual Proficiency

physical and emotional requirements. Administered  
medications, changed dressings, monitored vital signs, and  
kept records.

Spanish  
Limited Working Proficiency

Mentorship

Problem Solving

Clovis CA

- Hospice Care
- Case Management
- Home Care
- Hospital Experience
- attention to detail
- multi-tasking
- Teaching Experience
- Coordinator
- theater director
- activity coordinator
- Employee Orientation
- Nurse Management
- Patient Care
- ICU Experience
- Epic
- Caregiving
- Microsoft Office
- EMR systems

- Phlebotomy
- Epic (2 years)
- Meditech (1 year)
- POC point click care (Less than 1 year)
- Medical Records

## Links

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<http://instagram.com/Dawnieshutterbug>

## Awards

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### **Daisy Award - February 2020**

February 2020

Inspiring Nurses to See the Extraordinary in Their Ordinary.

<https://www.daisyfoundation.org/daisy-award/honorees/dawn-jacques>

Dawn was extremely pleasant and helpful; she goes out of the way to make sure you are comfortable and not hurting in any way. Always has a smile. One of the best nurses that has ever taken care of me. Dawn is a true example of what other caregivers should be.

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Dawn was absolutely amazing. You could tell she genuinely cared about me. She was always cheerful, made me laugh, genuinely listened to my concerns and pains, and she even serenaded me. Dawn was an absolute delight to have and made my stay here much more bearable for the last 2 days.

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The kindness and understanding of Dawn in my time of extreme pain and suffering was beyond the normal scope of work. Personable and friendly beyond belief.

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Dawn was excellent. Always upbeat. She had to see a smile before she left the room. Very sweet to us.

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A hospital is a stressful place, specifically when your 97-year-old mother is very sick. Dawn made me feel comfortable from the moment I met her. She is cheerful, knowledgeable, and most kind to all. She made my mother happy by speaking some Spanish to her. She was communicative in telling us exactly what the plan for my mother was and what the doctors' orders were. If all nurses were like Dawn, what a great thing for patients and families. I appreciate her so much.

## Certifications and Licenses

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### **AACN Preceptor Development Program (02/2020)**

February 2020 to July 2020

### **eNLC Registered Prof. Nurse License - Georgia**

### **eNLC Registered Prof. Nurse License - Tennessee**

License #262150

### **BLS Certification**

### **ACLS Certification**