

# Joie Van Zandt, RN, BSW

## **POST ACUTE REHAB, PSYCH/BEHAVIORAL, SOCIAL WORK AND RN CASE MANAGEMENT, SCHOOL NURSE K-12, HOME HEALTH, PRIMARY CARE, AMBULATORY, HOSPICE**

Herrin, IL 62948

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RN AND SOCIAL WORK CASE MANAGER X 25 YEARS

- OUTSTANDING PHYSICAL ASSESSMENT AND COMMUNICATION/NEGOTIATION SKILLS
- LIFE, DISABILITY, HEALTH INSURANCE SALES, CORPORATE AND TECHNOLOGY SALES AND HOME HEALTH MARKETING
- PSYCH AND BEHAVIORAL HEALTH 12 Y/O THROUGHOUT LIFESPAN

Authorized to work in the US for any employer

## Work Experience

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### **Restorative Care Coordinator**

INTEGRITY HEALTHCARE - Marion, IL

July 2016 to Present

- ADMISSION RESTORATIVE/REHABILITATION FUNCTIONAL ADL ASSESSMENT COMBINED WITH OVERALL SKIN ASSESSMENT.
- INCONTINENCE AND COMMUNICATION ASSESSMENTS
- BIMS SCORING FOR COGNITIVE ABILITIES
- PASSR SCREENINGS-DD AND MENTAL ILLNESS (LEVEL ONE AND LEVEL TWO SCREENING.
- DEVELOP PATIENT-FOCUSED REHAB/RESTORE CARE PLANS
- IMPLEMENT REHAB/RESTORE GOALS AND INTERVENTIONS AND CONTINUOUS QA FOR DECLINES OR INABILITY TO MEET GOALS
- IDT MEETINGS TO REVIEW SUCCESS SKILLED REHAB, BEHAVIORAL/MENTAL HEALTH WELLNESS, REVIEW RETURN TO SAFE HOME POTENTIAL, REVIEW ACTIVITY AND PEER INCLUSION, DIETARY NEEDS BEING MET.
- QA AND SAFETY MEETINGS-ENSURE THAT RESIDENTS ARE BEING PROVIDED A SAFE AND COMFORTABLE, INCLUSIVE ENVIRONMENT
- CARE PLAN MEETINGS-INVITE POA FAMILY REQUESTED BY PATIENT.
- GO OVER CONSENTS, CONTRACTS, BILLING ISSUES AND ONGOING COMPATIBILITY WITH PROGRAM, MEDICATION REVIEW, WHETHER MEETING THERAPY GOALS, POTENTIAL AND TIME FRAME FOR SAFE DISCHARGE, COLLABORATE WITH ALL SNF MANAGERS TO EXPAND THE COMPREHENSIVENESS OF THE INDIVIDUAL CARE PLAN.
- MEDICARE/MANAGED CARE MEETINGS TO REVIEW COMPLIANCE WITH CMS RAI SCHEDULE OF OBRA AND PPS ASSESSMENTS, RECONCILE MEDICARE DAYS USED BOTH AT OUR AND ANY OTHER FACILITIES, ADL AND CNA CHART REVIEW FOR LEVEL OF CARE ACCURACY. REVIEW RUG SCORES FOR ACCURACY OF ADL CODING, CLARIFY THAT EACH DEPT IS CODING AT COMPLIANCE LEVEL. REVIEW UPCOMING NOMNOC DELIVERY OF END OF COVERAGE DATES, ASCERTAIN THAT ALL BILLING/CODING IS LISTING SAME PRIMARY DIAGNOSIS, VERIFYING THAT THERAPY AND RESTORATIVE DAYS ARE IN SYNC WITH RAI SCHEDULE TO CAPTURE FULL MEDICARE REIMBURSEMENT, PUBLIC AID REVIEW OF PREAUTHORIZATIONS

CALLED BY MCO'S. CONCURRENT REVIEW, VERIFYING AND COMPLYING WITH ONGOING UTILIZATION REVUE, APPEALS AND DENIALS PROCESSES.

- CLINICAL REVIEW DAILY WHERE MYSELF AND NURSE MANAGERS AUDIT PATIENT CHARTS FOR COMPLETION AT 100% OF NURSE AND CNA CHARTING. REVIEW NEW REFER ALLS, UPCOMING ADMISSIONS AND DISCHARGES, ISOLATION NEEDS, NEW MED ORDERS, FALLS AND ACCIDENTS FROM 24 HOUR REPORT, AND NEWLY RECEIVED LABS, DIAGNOSIS, TUBES, CHANGES OF CONDITION, INSURANCE CHANGES.

- I HAVE PERFORMED IN MY 6 YEARS OF EMPLOYMENT:

- INTERIM DON

- MDS AND CARE PLAN COORDINATOR

- SOCIAL SERVICE CASE MANAGER

- FLOOR NURSE

- RESTORATIVE CARE COORDINATOR

- SKILLED IN ALL AREAS OF SUB ACUTE CARE-TRACH, TRILOGY, WOUND VAC, TUBE FEEDINGS, CATHETER INSERTION, WOUND CULTURE, PHLEBOTOMY, IV ADMINISTRATION-PROFICIENT WITH VANC, SURGICAL DRAINS, ORTHOTIC/PROSTHETICS, REGULARLY PERFORM AND SCORE RANGE OF MOTION AND FUNCTIONAL ADL SCORING. PROBABLY NEED SOME SUPERVISED IV STICKS AS MOST OF OURS NOW COME WITH PICC LINE.

- AS RESTORATIVE CARE COORDINATOR I HAVE CUSTOMIZED A GROUP RESTORE/REHAB EXERCISE GROUP THAT LOOKS FORWARD TO OUR GROUP SESSION WEEKLY. I DO MY BEST TO ENCOURAGE, INSPIRE AND MOTIVATE OUR SKILLED POPULATION TO BE AN ACTIVE SELF ADVOCATE WHO TAKES RESPONSIBILITY FOR THEIR PART IN ACHIEVING OPTIMAL DISCHARGE HEALTH AND I AM MYSELF A HUGE ADVOCATE OF VALUE-BASED CARE AND WELLNESS COACHING

- MOST PROUD OF WORK WITH PSYCH POPULATION, TELEHEALTH, TRIAGE AND ASSESSMENT SKILLS, ADVANCED SKILL IN SUBTLE PHYSIOLOGIC CHANGES IN PATIENT AND WHEN TO /WHEN NOT TO SEND OUT TO ER. I AM A TEAM PLAYER IN THIS AREA AND BELIEVE IN TEAM CONFERENCE BEFORE DECISION IS MADE IF TIME PERMITS.

- SECURE DME, O2 SUPPLIES, HOME MONITORING DEVICES, MEDICATIONS, HOME MODIFICATION DEVICES IF NECESSARY FOR PATIENT TO BE SAFE IN THE HOME

- OCCASIONAL HOME VISITS TO MONITOR SAFETY ITEMS NEEDED AT HOME.

- ARRANGE SPECIALTY MD VISITS ON ORDER OF PCP,

- SECURE TRANSPORTATION EITHER IN HOUSE, CALL RIDES, CALL FAMILY MEMBER.

- COMPLEX CARE COORDINATION WITH MULTIPLE CHRONIC COMORBIDITIES

- CALL PATIENTS AFTER DISCHARGE TO VERIFY SAFETY AND COMFORT IN THE HOME ASK IF ANY UNMET NEEDS, GIVE PHONE NUMBER FOR ONGOING MARKETING AND FOR GENUINE NURSE-PATIENT BONDING.

- PATIENT ADVOCATE PROGRAM WHERE I INTERVIEW A CERTAIN PATIENTS THAT MIGHT FEEL LEFT OUT.

- EMPLOYEE RETENTION MEETINGS

- I AM THE FIRST INHOUSE RN TO BE PULLED TO OUR SISTER LOCATIONS DURING IDPH SURVEYS, EMPLOYEE CALL INS, AND FOR TRAINING/ONBOARDING NEW STAFF.

- SUPERUSER OF POINT CLICK CARE EHR-TRAIN NEW HIRES TO NAVIGATE AND CHART WITHING SYSTEM.

- OFTEN ACT AS TASK MANAGER TO DON/ADON

- I AM CHARGED OVERSIGHT OF PSYCHOTROPIC CONSENTS, AND PSYCH MEDICATIONS, BEHAVIORAL MONITORING, AND ACUTE CRISES MANAGEMENT. I CONFER WITH PHARMACY ON GRADUAL DOSE REDUCTIONS AND PERFORM SAD SCALE SCORING, AIMS TESTING. I COMPLETE POLST AND POA AND AM VERY ASTUTE IN HIPAA AND ABUSE POLICY.

- CURRENTLY HAVE 41 OUT OF 82 THAT HAVE PSYCH DIAGNOSIS.

- PSYCH PATIENTS HAVE INCLUDED DIAGNOSES TO INCLUDE:

- depression, anxiety, bipolar, schizophrenia (various forms), delusional, PTSD,

suicidal, dysmorphic, dissociative, organic brain disorder, sever depressive disorder, bulimia, anorexia, borderline personality, schizoid, schizoaffective narcissistic, perversive, antisocial, psychosis, alcohol psychosis, ADHD

### **Sales account manager**

So Il. Senior Health Services - Johnston City, IL

January 2014 to July 2016

- Analyze account potential
- Work three scenarios to alleviate "pain" of the client. Show and demonstrate value of each of three payment tiers customized for client.
- Ask client to tell how he might benefit personally from the life or health plan.
- Ask client to imagine now a scenario where he chose to not take his health and life into his hands (powerful)
- Show in front of client how the numbers are self placed. No modification by agent. Goes solely on your keyed in ( committed) amounts.
- Build bids that include various multi function products from Which to cross sell.
- Incentives life protection with prizes.
- Frequency call backs, visits.

### **Sales Account Manager**

GFI DIGITAL INC. - Maryville, MO

June 2012 to December 2014

- earned PRESIDENT'S CLUB MEMBERSHIP-company car, all inclusive trips for two to exotic locations, and a gold and diamond president's ring of exclusivity for outstanding sales and customer support.
- conduct customized functionality assessment of current office technology
- create need by exposing areas of pain (technology deficits)
- create business technology product and service proposals
- present proposal and alternative design and service options
- build low, midrange, and upscale quotes for all buyer budgets
- learned processes of building a full product and service bid
- experiential meaning of cost, revenue, profit, loss
- intense competitive culture for market share dominance
- trained end users on device functionality
- coordinated truck deliveries of goods with company scheduling needs
- coordinated my IT engineers schedules with end users scheduled daily activities to negate disruption of customer workflow
- fill purchase orders
- customer service calls for device maintenance and customers supplies requests filled on a daily basis
- inventory management
- educated customers on specific product details-speed, memory, data storage capacity, durability, pager per minute robustness
- print driver functions and how to complete advanced operations....making spiraled booklets, stapling and double sided scanning, "hold" jobs
- largest take away skill-ability to present and ask for the business and eventually took lion's share of market over an enormous spread of business entities.
- ONLY LOCAL HOSPITAL NETWORK including; not only 4 hospitals-every dept of every hospital, all contracted doctor's offices, axillary services, warehouses, IT buildings, corporate billing offices, marketing and graphics, engineer's offices

- ENTIRE GROUP OF LOCALLY OWNED BANKING FACILITIES
- ENTIRE SCHOOL DISTRICTS
- LARGE LOCAL WORSHIP CENTERS
- ARCHITECT ENGINEERING OFFICES
- PRINT SHOPS

### **RN Private Duty Nurse**

Pat and Jason Morneweg c/o Dept of Rehabilitation Services - West Frankfort, IL

February 2011 to September 2012

- Diabetic Care planning, diabetic meal planning, and meal preparation
- Educate patient on high risk behaviors that are compounded when a patient is bed-bound operated hydraulic lift for patient transfers
- Restorative care training on proper and safe transfers and bed mobility of an immobile client
- Patient education related to chronic hypertension exacerbated by chronic kidney disease behavioral interventions and documentation forming level of care needs
- Indwelling Foley catheter care insertion of catheter monthly documentation of catheter care, color and clarity of urine, urine dips and monitoring intake and output, last bowel movement and thorough documentation.
- Stage 4 wound assessment wound measurements processing doctor's orders sterile wound field universal precautions infection control educate on different types of bodily fluid isolation add interventions ordering diabetic supplies ordering wound care supplies medication administration and medication reconciliation Pharmacy collaboration process Doctors Orders for lab draws patient testing culture and sensitivity staff scheduling caregiver recruiting caregiver in Servicing behavior modification techniques Behavior tracking implementation of interventions the escalating techniques psychotropic consent Total Care patient transfers with hydraulic rear lift staff and servicing new employee orientation and onboarding training and quarterly emergency preparedness and evacuation drills transferring bed-bound patient during a emergency complex care coordination including Primary Care provider and Specialty Care providers appointments prioritizing and strategically building appointment planner month by month for best patient outcomes one-on-one restorative care with clients daily working arm strength building bending and stretching exercises and restorative training on activities of daily living with the goal of patient safety in the home and optimal quality of life.
- Complex Care Coordination of Spinal Bifida with chronic Stage 4 wound at base of spine with acuity heightened by constant growth of invasive organisms due to fecal matter often coming into contact with wound due to its location to rectum and genitalia, chronic indwelling catheter, mixed with fragile type II diabetes complicated by hypertension, obesity, paraplegia, depression, anxiety, and isolation issues.

### **Substitute School Nurse/Teacher**

West Frankfort and Johnston City, Illinois School District - Johnston City, IL

August 2010 to February 2011

- biology, psychology, history, english, and political science substitute for high school
- substitute school nurse for WF high school for an entire semester
- headed the mandatory vaccination program for entering 9th grade students.
- collaborated with pharmacies, PCP offices, bicounty health dept, head of household, guardians
- networked with homeless shelters and protective services for domestic abuse victims
- advanced community health skills as I was the semester-long substitute
- for the high school CNA program (teacher out on long term disability)
- taught vital signs, ADL's, ROM, functional exercise, proper body mechanics,
- cath care, ostomy care, s/s infection, handwashing, peri care, bathing, feeding

- dressing, proper documentation, an acronyms

## **Psych Nurse**

BREHM PREPARATORY SCHOOL - Carbondale, IL

September 2008 to June 2010

- boarding school for learning disabled and adolescents fighting with psychological disorders whose mood and functioning level needs advanced individualized learning from a holistic approach and understanding of certain limitations
- triaged acute illness and injury common to adolescent groups
- monitored for s/s of adverse affects of psychotropic medication
- ordered and dispensed all medications to students according to time and regimen
- bagged and inventoried meds
- ordered refills on an ongoing basis
- student education on new medicines
- physical assessment upon onboarding and regular frequency
- communicating seamlessly with parents who were not in the immediate vicinity of their boarded children's
- kept parents always informed of all diagnosis, procedures
- obtained parental consent for any appointment, medicine, procedure
- kept strict privacy and HIPAA controls
- was liaison between psychiatrist, student, parent, PCP, and ancillary providers
- vaccination scheduling and record keeping
- strict documentation keeping of all communication, medication administered, etc
- accompanied adolescents on doctors appointments and other outside school activities
- also had a college program in the community for which same psych, med functions were performed

## **RN Private Duty Hospice**

HELP AT HOME - Johnston City, IL

September 2008 to May 2010

- medication administration of opioid pain medications and anxiety relieving meds
- continuous monitoring of pain and secretions, temperature and other vital signs.
- meal prepping and encouraging, motivating patient to eat. Making sure that the food was palatable as is often the case in cancer patients.
- mouth swabbing paying mind to choking precautions.
- bed bathing
- individual grief counseling, family crises counseling, and assisting the caregiver to get away so that she was in good shape to caregive after my leaving.
- communicating with hospice and pastor, and family
- assisting to make after death arrangements
- call in family and giving support as by giving rides, making meals, giving support
- catheter insertion, cath care
- patient charting and documentation of status daily
- order meds to pharmacy
- inservice family on how to give meds
- companionship with dying patient. Giving assurance of my presence through the final breath.

## **Registered Nurse (RN)**

MSN - Carbondale, IL

August 2005 to June 2008

- worked agency-temp assignments
- filled positions in long term care, skilled nursing, home health, clinics, doctor's offices
- longest continuous job was with Center for Comprehensive Services nursing victims of TBI with daily living skills, medication administration and treatments
- documentation and charting physical health and behavioral episodes
- used comprehensive care plans to chart behaviors, interventions, outcome and goal setting
- tube feedings, dressing changes, oxygen via nasal cannula and mask
- behavior modification techniques, milieu therapy participation

### **Pharmaceutical Sales Representative**

WYETH-AYERST LABORATORIES - Newark, NJ

September 2001 to August 2005

- sales management in key areas-territory, time, database management.
- learned advanced sales, persuasion, and closing skills
- learned art of patient listening and open ended questioning to illicit in-depth conversations
- trust building by regularly honored commitment of next visit objectives.
- honed ability to analyze sales and market trends to gain competitive advantage
- developed strong communication skills
- increased market share of globally recognized brands
- team building, networking, gaining commitment of speakers at medical conferences, galas, community chamber events
- skill advancement in large group presentation, hosting and ability to segue in a timely manner between morning meetings, lunch banquets, afternoon visits to physician offices, and ending with evening product presentation at dinner venue

### **Home Health Nurse/Marketer/Social Work Case Management Asst**

ADDUS HEALTHCARE - Marion, IL

August 2003 to March 2005

- Conducted start of care visits utilizing OASIS coding system.
- conducted full body skin assessments and physical examination of body systems
- history assessment of surgery, illness, diagnosis, hospitalizations, immunizations
- lab orders
- review upcoming appointments
- schedule transportation
- schedule caregivers, chore workers, errands
- patient education of complex health conditions-diabetes, COPD, CHF, ESRD...
- wound staging, measurements, dressing, treatments
- confer with PCP, specialists
- complex case management r/t cancer treatments, renal dialysis, medication reconciliation
- schedule skilled therapy
- case management of skilled therapy, PCP, behavioral health, labs, various specialist appts to optimize patient outcomes
- home environment safety inspections-wander assessments, home environment assessment (fire hazard, oxygen safety, cooking hazard, wander risk, fall risk, escape plan)
- supervised CNA and LPN visits

## **RN Float Pool**

VETERAN'S ADMINISTRATION HOSPITAL - Marion, IL  
January 2001 to September 2001

- VA HOSPITAL FLOAT POOL :
- SAME DAY SURGERY- IV INSERTION, ENEMAS, VITAL SIGNS, PATIENT PREP-VITAL SIGNS, MED DETAIL, VS AND ASSESSMENT POST PROCEDURES, REMOVE IV, GIVE SNACKS, CHART ON PATIENT STATUS
- SPECIALTY CLINICS-NEUROLOGY, UROLOGY, WOMENS HEALTH, WOUND CLINIC, TRIAGE ER, ORTHOPEDICS-PHYSICAL ASSESSMENTS, VS, PATIENT INTERVIEWING, IMAGING, CAST REMOVAL, STITCHES REMOVAL, STAPLE REMOVAL, LESION REMOVAL, CULTURES, SKIN CANCER REMOVAL, LABEL SAMPLES, COLLECTION DOCUMENTATION, SKIN ASSESSMENT SITE OF REMOVAL, CALL PATIENTS WITH FOLLOW UP APPT, INTERVIEW PATIENT AT HOME POST CARE, ASSIST WITH SPINAL TAP, INSERT CAPSULAR CHEMO IN UROLOGY CLINIC, UA, PAP SMEARS, STD SCREENING, BREAST EXAM, SEXUAL WELLNESS COUNSELING,
- SKILLED CARE, REHAB
- HOSPICE
- Provided education and discharge instructions

## **RN Staff Nurse**

COBDEN MIGRANT CAMP - Cobden, IL  
May 2001 to August 2001

- Tb testing for migrant field/orchard workers
- physical assessment men, women, children, pregnant, elderly within migrant camp
- patient education on communicable disease
- vaccinations of school age children
- acute treatment of skin, respiratory, ear, urinary infection
- preventative exams-breast, PAP smear, occult stool, h pylori
- blood draws,
- wound culture
- suture removal
- assist doctor with sterile procedure set-up
- urinalysis
- small group education of women on childhood disease and communicable disease
- population health-STD screening, Tb testing, vaccination program

## **Home Health Nurse**

AT HOME HEALTHCARE - West Frankfort, IL  
June 2000 to December 2000

- nurse visits to assess patient post skilled stay at hospital
- wound care
- vital signs
- physical assessment
- skin assessment
- medication administration
- diabetes care and education
- disease process education
- lab draws

## **RN Charge Nurse/Supervisor**

REGIONAL MEDICAL CLINIC - West Frankfort, IL

May 1997 to June 2000

- triage acute care-fractures, traumatic wounds, septic infections, acute respiratory illness, chest pain, stroke-like symptoms, mental health/acute behavioral presentation, potential drug overdose
- performed blood testing, urinalysis, wound culture, hair samples for wellness visits, acute illness, drugs screens for IDOT and acute work injury, and for corporate accounts
- EKG and sputum sampling, doppler
- scheduled staff and appointments
- trained nurses
- developed policy and procedure
- in-serviced on infection control, keeping logs of specimen devices, emergency planning, process for patient triage, specimen handling, charting
- chart audits for thoroughness, accuracy
- chart audits of medical providers for diagnosis codes, procedure codes
- staple and suture removal
- pharmaceutical patient assistance programs for low income and uninsured
- vital signs, skin assessments, physical assessment, h & p, medication list, called in med orders to pharmacy
- wellness visits exams including PAP smear set up for provider, rectal exam, breast, children's school physicals
- vaccination and record keeping for infants through elderly
- vaccine and Tb titer ordering, keeping climate controlled
- Medicare and medicaid billing
- managed care, workmen's compensation, disability, and VA
- color blindness testing
- small surgical procedures (assisted)-hemorrhoid removal, cyst removal, ingrown toenail removal
- pregnancy, STD and drug testing

## **Wound Care Nurse**

Wound Care Solutions - West Frankfort, IL

May 1997 to September 1997

- mobile wound care
- visited contracted facilities and provided wound staging, measurements, treatments
- monitored labs
- conferred with wound specialist to get orders for abnormal labs, supplements, vitamins or antibiotics with positive wound culture results
- learned territory management skills
- developed communication skills with my nurse peers, medical doctors, and mid levels
- expanded knowledge of treatment methods for particular wound types
- stocking adequate inventory for multiple patient visits
- gained confidence in physical assessment skills and patient interviewing

## Education

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### **Associate in NURSING**

JOHN A LOGAN COLLEGE - Carterville, IL



August 1997 to August 1999

**Bachelor's in SOCIAL WORK**

SOUTHERN ILLINOIS UNIVERSITY - Carbondale, IL

August 1991 to May 1993

**Associate in Arts (AA) in Sociology**

John A Logan College - Carterville, IL

August 1989 to May 1991

Skills

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- MDS
- Nursing
- Word processing
- Communication skills
- Microsoft Excel
- Computer skills
- ADLs
- Case management
- Stocking
- Recruiting
- Infection control
- Quality assurance
- Employee orientation
- Customer support
- Hospice care
- Inventory control
- Medical coding
- Catheterization
- Account management
- Procurement
- Computer operation
- Dietary department experience
- Catheter care
- Customer service
- Triage
- Medicare
- Laboratory experience
- Medication administration
- Social work
- Emergency management

- Microsoft Word
- Tube feeding
- Sales
- HIPAA
- PTSD Care
- Managed care
- EMR systems
- Marketing
- Hospital experience
- Acute care
- DME
- Behavioral health
- Proposal writing
- Care plans
- Phlebotomy
- Profit & loss
- Child & family counseling
- Maintenance
- Analysis skills
- Presentation skills
- English
- ICD-10
- Documentation review
- Phone triage
- Medical office experience

## Certifications and Licenses

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### **BLS Certification**

August 2023

### **AED Certification**

August 2023

### **CPR Certification**

Present

### **Registered Professional Nurse**

September 1999 to May 2024

Illinois license #041-315918 Active and Unrestricted

Florida License - Pending results from background check which fingerprints were done in April-completion expected by end of May per Florida Board of Nursing-Florida Dept of Health.

## **Licensed Practical Nurse**

August 1997 to August 1999

Illinois license - Inactive

## **Substitute Teaching Certification**

September 2008 to Present

Certificate is in good standing for Franklin and Williamson Counties in Illinois.

## **BLS Certification**

## **RN License**

## **Social Work License**

## **Certified Case Manager**

## **QMHP Certification**

## Assessments

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### **Sales skills — Highly Proficient**

December 2021

Influencing and negotiating with customers

Full results: [Highly Proficient](#)

### **Written communication — Proficient**

May 2021

Best practices for writing, including grammar, style, clarity, and brevity

Full results: [Proficient](#)

### **Work style: Reliability — Highly Proficient**

April 2022

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Highly Proficient](#)

### **Protecting patient privacy — Proficient**

September 2021

Understanding privacy rules and regulations associated with patient records

Full results: [Proficient](#)

### **Electronic health records: Best practices — Proficient**

June 2021

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use

Full results: [Proficient](#)

### **Clinical judgment — Highly Proficient**

January 2022

Assessing a patient's condition and implementing the appropriate medical intervention

Full results: [Highly Proficient](#)

### **Medical terminology — Proficient**

May 2022

Understanding and using medical terminology

Full results: [Proficient](#)

### **Home health aide skills — Highly Proficient**

May 2022

Providing care to patients in a home setting

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Groups

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### **American Nurses Association**

May 2021 to Present

#### **ANA-Illinois Chapter**

May 2021 to Present

## Additional Information

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### INTERNSHIP-

WILLIAMSON COUNTY PROBATION OFFICE-MARION, IL-6 MONTHS-FULL TIME

CHOAT MENTAL HOSPITAL-ANNA, IL-PART TIME-ONE SEMESTER

### VOLUNTEER OPPORTUNITIES-

WILLIAMSON COUNTY FAMILY CRISES CENTER-MARION, IL

HERRIN FOOD PANTRY-HERRIN, IL

KNIGHT'S SHIELD-DOMESTIC VIOLENCE -WOMEN AND CHILDREN SHELTER-WF, IL

ADOLESCENT HEALTH CENTER-CARBONDALE, IL

### DEVIANT BEHAVIOR FIELD STUDIES

MARION FEDERAL PRISON-MARION, IL

MENARD STATE CORRECTION PRISON-CHESTER, IL

HARRISBURG JUVENILE DETENTION CENTER-HARRISBURG, IL

- CERTIFIED CASE MANAGER (CCM) EXAM IN AUGUST OF 2022