

Jochebed Allen

Milwaukee, WI

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Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Nursing Assistant

The Villa of Bradley Estates - Milwaukee, WI

December 2018 to Present

Assists patients with cares, answer call lights, chart point of cares, give report to other nurses during shift change. Encourage patients to be sufficient.

Collection Agent

Professional Placement Sevices, LLC - Milwaukee, WI

December 2017 to November 2018

Assist customers by providing adequate customer service. Make outbound calls and accept inbound calls. Discuss top down negotiations to better assist customers. Follow all rules and guidelines to assure all calls are passing FD CPA laws...

Lead Caregiver

Attentacare - Milwaukee, WI

June 2017 to December 2017

Assist with staffing and on call assignments. Provide adequate care for client, light duty housekeeping, meal preparation. Medication monitoring, safety checks.

CNA/Caregiver

Celias Home - West Bend, WI

October 2014 to August 2016

Provided residents with the proper and necessary care based on care plans.

CNA

Staffing Partners - Greenfield, WI

March 2014 to October 2014

Responsibilities

Pass meds, assist residents with meals dressing Nd etc

Accomplishments

The ability to work for some great companies and I met a lot of wonderful people

Skills Used

Team player, hard work, great work ethics, reliability

CNA

Bridges of Wisconsin - West Bend, WI
July 2014 to September 2014

Responsibilities

Monitored clients, redirected behaviors, pass meds, prepared meals, light duty housekeeping

Accomplishments

Working with mentally developmental people

Skills Used

String work ethics, reliability, team player, patience

CNA

GoodWill/Talentbridge - Milwaukee, WI
April 2013 to March 2014

Responsibilities

Assist teacher with students

Accomplishments

Mentor for other children

Skills Used

Positive attitude

Package Handler

FedEx Ground Warehouse - New Berlin, WI
November 2010 to June 2011

Responsible for physically loading, unloading and/or sorting of packages by hand, including lifting, pushing, pulling, carrying and placing, in a safe and efficient manner.

Assembly Line Worker

Patrick Cudahy - Cudahy, WI
May 2005 to September 2009

Monitored lines to make sure product was safe. Packed and boxed meat to be shipped out. Worked in a cold environment while assembling. Eye and hand coordination. ensuring successful transfer and delivery of goods to intended destinations. Additional responsibilities include sorting packages for delivery, operating heavy machinery, such as forklifts, trucks, and hydraulic conveyor belts, and, on rare occasions, picking up and delivering packages.

Education

Diploma in Secondary Education

Lake Providence Senior High School - Lake Providence, LA
August 1998 to May 2002

Skills

- Customer Service (10+ years)
- CNA
- Cna Certified (6 years)
- Home Health
- Certified Nursing Assistant
- HHA
- C
- Meal Preparation
- Nursing
- Medication Administration
- Caregiving
- JavaScript
- Vital signs

Certifications and Licenses

BLS/CPR

May 2016 to May 2018

CPR/First Aid

CPR

Certified Nursing Assistant (CNA)

Driver's License

Assessments

Personality: Customer Service Fit — Proficient

November 2019

Measures the traits that are important for high-quality customer service.

Full results: [Proficient](#)

Conscientiousness — Highly Proficient

November 2019

Tendency to be well-organized, rule-abiding, and hard-working.

Full results: [Highly Proficient](#)

Reliability — Expert

November 2019

Tendency to be dependable and come to work

Full results: [Expert](#)

Call Center Customer Service — Familiar

November 2019

Measures a candidate's ability to demonstrate customer service skills in a call center setting.

Full results: [Familiar](#)

Nursing Aide Skills — Highly Proficient

November 2019

Measures a candidate's ability to provide nursing aid to patients using knowledge of relevant equipment and procedures.

Full results: [Highly Proficient](#)

Call Center Customer Service — Completed

November 2019

Applying customer service skills in a call center setting.

Full results: [Completed](#)

Nursing Aide Skills — Expert

October 2019

Providing nursing aid to patients using knowledge of relevant equipment and procedures.

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.