Jessica N. Brown

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# Objective

# Compassionate, hardworking, and patient-focused registered nurse seeking to obtain a position as a registered nurse of your team that utilizes my skills, work ethic, and accomplishments. In addition to, obtain employment that is beneficial to the company and meaningful for me. Bringing experience, care, and extensive knowledge to help improve the lives of your patients.

# Education

## HInds community college

## Associates of Applied science -Nursing| 2015-2017

## Holmes Community College

## 60 accredited hours |2005-2007

## Canton high scool

## High school dipolma | May 2004

# Work Experience

## Travel REgistered Nurse| Favorite Healthcare| january 2022-March 2022

* Rush University Medical Center Chicago, Illinois (CONTRACT)
  + In Med-Surg-float pool, administer medications and treatments. Observe and record patient’s behavior. Consult with physicians and other healthcare professionals about patient’s care. Establish treat plans and operate medical equipment.

## Travel REgistered Nurse| AB Staffing| October 2021-December 2021

* St. Alphonsus Regional Medical Center Boise, Idaho. (CONTRACT)
  + In Med-Surg-float pool, administer medications and treatments. Observe and record patient’s behavior. Consult with physicians and other healthcare professionals about patient’s care. Establish treat plans and operate medical equipment.

## cASE mANAGER RN| mOLINA hEALTH cARE| march 2021-oCTOBER 2021

* Completes comprehensive assessments of members per regulated timelines and determines who may qualify for case management based on clinical judgment, changes in member's health or psychosocial wellness, and triggers identified in the assessment. Develops and implements a case management plan in collaboration with the member, caregiver, physician and/or other appropriate healthcare professionals and member's support network to address the member needs and goals

## Travel REgistered Nurse| Jackson Nurse professionals| march 2020-Dec. 2020

* Merit Health Madison, Madison, MS (CONTRACT)
  + On Med-Surg floor, administer medications and treatments. Observe and record patient’s behavior. Consult with physicians and other healthcare professionals about patient’s care. Establish treat plans and operate medical equipment.

## Travel REgistered Nurse| Gifted Health care| JUNE 2019-Dec. 2019

* Anderson Regional Medical Center, Meridian, MS (PER DIEM/PRN) 07-31-19-12/30/2019
  + In the float pool, administer medications and treatments. Observe and record patient’s behavior. Consult with physicians and other healthcare professionals about patient’s care. Establish treat plans and operate medical equipment.

## Registered Nurse Case manager| Home Care HOspice| June 2019-October 2021

* Coordinate clinical, psycho-social and spiritual services as indicated by plan of care through case management. Provide physical and emotional intensive care to support the patient and family in periods of crisis. Collaborate with the Inter-Disciplinary Team to coordinate hospice care for the patient and family to ensure appropriateness, continuity, and quality of care. Oversee the care given by licensed practical nurses/licensed vocational nurses and hospices aides.

## Registered Nurse Case Manager| COmpassus HOspice| September 2018-June 2019

* Coordinate clinical, psycho-social and spiritual services as indicated by plan of care through case management. Provide physical and emotional intensive care to support the patient and family in periods of crisis. Collaborate with the Inter-Disciplinary Team to coordinate hospice care for the patient and family to ensure appropriateness, continuity, and quality of care. Oversee the care given by licensed practical nurses/licensed vocational nurses and hospices aides.

## Registered Nurse | St. Dominic Hospital  | July 2017-March 2020

* On the Med-Surg/Telemetry floor, administer medications and treatments. Observe and record patient’s behavior. Consult with physicians and other healthcare professionals about patient’s care. Establish treat plans and operate medical equipment.

## Cutomer service specialist | Best buy | 2015-2018

* Help customers with returns, online ordering, over the phone sales, troubleshooting electronic devices, and take payments in cash, check, or credit form in exchange for services.

## Customer Care rep | University Of Mississippi MEdical center | 2014-2014

* Check in and follow up appointments for clients, verify and insurance, and collect payments.

## MEdical Records CLerk | G. A. Carmichael Family HEalth | 2010-2013

* Creates new medical records and retrieves existing medical records by gathering appropriate record folders and contents.

## Volunteer community Service | G. A. Carmichael Family Health| 2009-2010

* Volunteer work in the clinic in areas of shortage such as filing charts back at the end of the day, cleaning the dental office, signing clients in for appointments, and helping set up and speak at community health fairs.

## Waitress | Valley food Service/St. Catherine’s Village | 2007-2009

* Greet residents, take food orders, and bring food and drinks to the table in a fine dining area at St. Catherine’s Village.

## Cashier | Ridgeland high School | 2006-2007

* Responsible for taking money in the form of cash, check, or credit card from patrons in exchange for food or services.

## Direct Care Provider | CAnton Manor | 2005-2006

* Provide total care to disabled residents in a long-term care facility.

## Direct INfant Care | Discovery Center | 2003-2005

* Provide total care to infants in the nursery ranging from ages 0-12 months.

# Related Training

# American Heart Association Basic Life Support

# 09/2023

# American Heart Association Advanced Cardiovascular Life Support

# 03/2024

# Skills & Abilities

## Computer

* Proficient in all Microsoft office components
* Types over 40 wpm
* Experience with NextGen, Epic, McKesson, Cerner, and MediTech Healthcare Systems

## Communication

* Promote clear communication
* Accepting Feedback
* Being Assertive
* Greeted visitors and provided basic information
* Presented menus to patrons and answered questions about menu items, making recommendations upon request
* Informed guests of daily specials
* Answered incoming telephone calls, determine purpose of callers, and forwarded calls to appropriate personnel or department
* Performed general administrative and clerical duties such as answering, screening and directing phone calls and taking messages.
* Provided information about establishment, such as location of department or offices, employees within the organization, or services provided

# References

# References available upon request