# Jeanette Rachiele

Nurse Manager Emergency Department - STONY BROOK EASTERN LONG ISLAND HOSPITAL

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Accomplished and goal-driven Nursing Leader with a 20-year career reflects a proven track record of continuous advancements and well-defined experience in all facets of staff management, budget administration, and program development. Equal talents in implementing cost-effective programs and operational procedures to improve patient care while reducing overall hospital expenses. Recognized for being a key contributor to the unit planning process with the ability to develop policies and programs that align the patient's plan of care with current business objectives.

Excellent communication and interpersonal skills serve as a foundation to effectively network and maintain positive business relationships in a comprehensive team effort. Organized and focused, with the ability to provide creative direction and leadership while responding effectively to constantly changing health care needs. Looking for a challenging new role with a progressive organization.

Authorized to work in the US for any employer

# Work Experience

# Nursing Administrative Supervisor/ER Nurse Manager/Behavioral Health Project Coordinator

STONY BROOK EASTERN LONG ISLAND HOSPITAL - Greenport, NY October 2017 to Present

Various Nursing Leadership roles at this 90-bed acute care facility. Scope of responsibilities include:

- Provide oversight of hospital operations in the absence of the leadership/executive leadership team.
- Staff and schedule nursing personnel based on unit needs and staffing levels required to maintain patient care standards.
- Liaison and advocate for staff, patient, families, and physicians; assist in resolving professional, administrative, and supervisory barriers. Development and implementation of operational policies and procedures to ensure compliance with the mandated Joint Commission and Department of Health standards.
- Development of staffing schedules to ensure sufficient coverage while maintaining quality, patient-centered care.
- Cross-departmental collaboration to establish nursing care standards, unit goals, staffing variances, recruitment & retention, develop individual progressive education profiles, and operating and staffing budgets.
- Create a culture of cohesive, engaged, and empowered nurse leaders who deliver evidenced-based, quality, patient-centered care aligned with organizational goals, mission, and vision.

A team approach to developing and implementing performance improvement initiatives.

# **Director of Nursing (DON)**

The Endoscopy Center of New York - New York, NY

#### December 2019 to October 2020

Clinical oversite of the daily operations while collaborating with center partners to ensure and maintain quality patient care. Active clinical member of Quality Improvement, Risk Management, Infection Control and Safety Committee. Responsibilities include:

- Budgeting: cost containment, purchasing clinical equipment/supplies, monitor environment of care, analyze work area, and staffing.
- Determine appropriate staffing, schedules, and assignments. Develop, maintain, and ensure competency compliance for all clinical staff. Onsite expert while monitoring daily flow of operations to optimize patient experience. Monitor the daily flow of operations and onsite clinical expert. Develop and assure clinical compliance of policies and procedures.
- · Recruitment and retention, evaluations (probationary and annual), staff meetings, purchasing.
- Collaborate and report regulatory data to DOH, NY State, GIQuIC.
- Lead team through medical emergencies.
- Serve as the centers Employee Health, Quality Management and Infection Control Nurse
- Responsible for updating centers policies and procedures, necessary certifications, and accreditations. Conduct chart reviews.

## Cardiac Rehabilitation Nurse-Skilled nursing and Rehabilitation Center

PECONIC BAY MEDICAL CENTER November 2017 to April 2019

Responsible for nursing aspects of Cardiac Rehabilitation. Scope of responsibilities include:

• Schedule and conduct intake interviews, develop and implement individualized cardiac exercise programs and monitor cardiac rehabilitation patients while exercising.

#### PAGE TWO ~~~~.

- Provide education in areas of heart health, nutrition, medication management and adherence, stress reduction, managing cardiovascular risk factors, and exercises to optimize postoperative (cardiac intervention) outcomes.
- An active participant (contributor) in developing cardiac rehabilitation program for certification
- Conduct patient assessments and develop treatment plans
- Electronically record cardiac exercise details regarding all therapies, including cardiac rhythm, patient's metabolic equivalent of task (METS) score, blood pressure, oxygen saturation and education.
- Partnered with physicians, social workers, physical therapist, nutritionists, and case managers to develop and implement individualized care plans.

#### **Nurse Administrative Supervisor**

ST. CATHERINE OF SIENA NURSING AND REHABILITATION CENTER - Smithtown, NY June 2016 to 2019

Provide nursing supervision and administrative support for this 240-bed skilled nursing facility furnishing subacute, short-term and long term rehabilitation services and care.

- Assume responsibility for all administrative activities in the absence of administrator on premises.
- Staff and schedule nursing personnel based on unit needs and staffing levels required to maintain patient care standards.
- Quickly respond to situations impacting safety and security to a unit; actualizing crisis prevention interventions to control and de-escalate situations.
- Provide support, coordinate interventions, patient/family advocate, and clinical resource leader.

# **Nurse Manager and Nursing Administrative Supervisor**

BROOKHAVEN MEMORIAL HOSPITAL MEDICAL CENTER - Patchogue, NY February 2000 to October 2017

Responsible for the overall leadership and supervision of nursing operations at this 300+ bed facility in areas of Perioperative Services, Medical/Surgical/Critical Care/Pediatrics/Float Pool/Telemetry/ Throughput. Scope of responsibilities include:

- Four years of leadership experience in Perioperative Services (PST, ASU, Infusion, Pain Management, Endoscopy, and Post Anesthesia Recovery). Complete oversight directing the activities of 80+ employees providing guidance and maintaining AORN standards and guidelines while maintaining patient satisfaction.
- Lead and managed over 150+ clinical and support staff in delivering quality patient care activities for Telemetry, Critical Care Stepdown, Stroke, Medical-Surgical, Emergency Department, and Pediatrics while maintaining a high level of staff morale, retention, and professionalism.
- Nursing Supervisor (10+ years-experience) providing oversight of hospital operations in the absence of the executive leadership for this 300-bed facility. Provided leadership in maintaining a cohesive and cooperative team environment. Investigated and independently resolved complaints from staff, physicians, and patients by leveraging clinical judgment and unit management experience.
- Developed effective working relationships with key stakeholders to deliver measurable, quality performance improvement processes. Collaborative process improvement initiatives resulted in reduced PACU holds, decreased throughput and PST wait time, increased infusion and pain management volume, reduced non-productive hours, improved staff utilization, reduced Endoscopy procedural time, reduced expired inventory and post-op hand-off communication tool.
- Manage staff relations, including performance management, staff satisfaction, and conflict management/resolution.
- Conducted performance evaluations, staff growth and development, recruitment and retention, staffing schedules, nursing, and capital budgets.
- Functioned as a clinical leader, educator, patient/family advocate, consultant, researcher, direct throughput, staffing, and handled complaints and grievances (patient experience).

#### Education

# Masters of Science in Nursing Leadership in Nursing Leadership

WALDEN UNIVERSITY - Minneapolis, MN 2018

#### Master's in Business Administration

Dowling College - New York, NY August 2013 to May 2016

#### Associate of Science in Nursing in Nursing

Suffolk County Community College - Selden, NY 1999

# **Associate of Arts in Business in Business**

Dowling College - Oakdale, NY 1992

# **Nursing Licenses**

#### RN

Expires: September 2019

State: NY

# Skills

- BLS
- Med Surg/Telemetry/Critical Care
- RN
- Pediatrics/Mother Baby
- Emergency Department
- Peri-Operative Services
- Home Health
- Med Surg
- Hospital
- Staff Nurse
- Critical Care
- Medical Surgical
- Emergency Room
- Recruiting
- Medication Administration
- Nurse Management
- Pain Management

# Additional Information

Advanced Cardiac Life Support/Basic Life Support/PALS/CPI/Emergency Management/Nurse Leadership Academy