

Allison Hale

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Background

Registered Nurse with eight years of critical care experience with a strong background in coronary care, trauma/surgical/medical ICU, long term acute care, travel nursing, home health, and case management. Strong customer service history that has served as invaluable experience in patient care.

License and Certifications

- **Registered Nurse, Tennessee license number 205064; Expiration date 10/31/2022**
- **NIHSS, BLS, ACLS certifications**

Skills

- Provide safe and compassionate care for patients with a variety of illness, and support and educate family members.
- Responsible for continuous monitoring and care of assigned patients and maintaining accurate and thorough documentation.
- Demonstrate critical thinking, time management and organizational skills to prioritize care.
- Maintain professional relationships with interdisciplinary teams to maximize care for patients.
- Work with case management for placement of patients for long/short term care and transfers to outlying facilities.
- Trained in Epic (superuser), Paragon and McKesson.
- Proficient in Microsoft Office suite

Experience/Employment History

Southside Regional Medical Center (Petersburg, VA)

Registered Nurse (March 2021-present)

- Provide care for patients in the ICU/CCU including medical, surgical, trauma, and COVID patients.

Sentara Home Health (Elizabeth City, NC)

Registered Nurse/Case Manager PRN (August 2021-present)

- Perform assessments on patients in the home
- Provide education on new disease diagnoses and ensure proper medication regimens are followed
- Develop personalized care plans that meet patient needs and ensure proper documentation
- Collaborate as needed with physicians, LPN, CNA, OT, PT, and other staff

- regarding patient status and needs
- Perform admissions and discharges to the agency in the field and determine appropriate visit sets.
- Case manager for approximately 40 patients; ensure goals of care are met and document improvement in health for duration of care
- Work remotely when needed to ensure orders and plan of care are entered properly and followed

Haywood Regional Medical Center: Registered Nurse (March 2021 – August 2021)

- Intensive care unit; care for patients with cardiac, surgical, neurological, and medical illness.
- Paragon documentation system experience.

Select Specialty Hospital Tri-Cities: Registered Nurse (August 2020 – March 2021)

- Long term acute care RN specializing in care of patients admitted for wound care, ventilator/tracheostomy weaning, long term IV antibiotic administration at a 33-bed facility.

Ballad Health Holston Valley Medical Center

Registered Nurse (May 2013-present) 306 bed facility

- **Clinical Educator for Critical Care: November 2019 – December 2020**
 - HealthStream super user; assign required Continuing Education modules for RNs and CNAs in critical care to ensure competency.
 - Work closely with all educators in the health system to create PowerPoint presentations and course material used for systemwide education classes.
 - Keep track of CPR certifications and competencies for nurses and CNAs in critical care per Joint Commission standards.
 - Conduct classes for RNs and CNAs in hospital setting which include critical care classes (hemodynamics, airway management, procedural sedation, CRRT), skills fairs, and general classes (central line dressing, device training).
 - Worked with vendors and device training companies to plan for visits to facility and schedule classes and in-services.
- **Assistant Clinical Manager/Team Leader for SICU/MICU: September 2017 - November 2019**
 - Ensure patient and nurse safety by creating staffing assignments that fit patient acuity and nurse skill level each shift
 - Assist nurses with critical thinking skills, safely transporting patients to procedures, and troubleshooting equipment
- **Registered Nurse: May 2013 – present as PRN nurse**
 - SICU/MICU, caring for critically ill patients with traumatic injury, strokes, brain injuries, pulmonary, renal, postoperative patients, long term tracheostomy/ventilator patients, and cardiac patients.
 - Trained using specialized equipment such as CRRT, Ventric/Codman/Licox drains.
 - Cardiac step-down RN, caring for STEMI/NSTEMI, vascular surgery, cardiac catheterization (including sheath/TR band removal), pacemakers (permanent and

temporary), CAD vascular insufficiency, and preoperative CABG/TAVR patients.

Healthport/CIOX Health: Release of Information Specialist (October 2011-March 2013)

- Provide medical records to requesting companies, such as Medicare, Humana, lawyers, disability, and other physicians/hospitals.
- Manage outpatient records desk, providing patients with copies of medical records while adhering to HIPAA policies.

AT&T Mobility: Customer Service Manager (September 2004-May 2009)

- Customer service manager from 2006-2009. Took escalated calls from customers, monitored and coached representatives on performance and statistics.
- Customer Service Representative 2004-2006. Took inbound calls from customers with issues regarding equipment, billing, cancellations, and account changes.

Education

King University
January 2020-April 2021
Bachelor of Science (Nursing)

Southwest Virginia Community College
August 2011-May 2013
Associates Degree in Nursing

Richlands High School (Richlands, Virginia)
General Studies
Graduated in 2000

References

Amanda Sybert, FNP
Ballad Health
(423) 914-3963

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