# Keslie Baker

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Authorized to work in the US for any employer

## Work Experience

#### **Clinical Nurse Manager, Intensive Care Unit & Telemetry**

Crestwood Medical Center August 2019 to September 2020

Leader over the eight bed Surgical ICU, eight bed Medical ICU and the Telemetry Department.

- Managed over 50 plus FTEs and responsible for staffing, payroll, education, certification management, budget, productivity, scheduling, new-hires, employee survey action plans, infection control measures and performance, quality metrics, monthly staff meetings, competency skills fair, and chart audits
- Worked with staff and leadership to implement updated and best-practice policies and procedures for Stroke, Insulin drips, nurse lab draws and cultures
- $^\circ$  Rounded daily on patients to ensure quality and compassionate care; addressed any questions or concerns as needed
- Initiated Continuous Renal Replacement Therapy with Fresenius and Next Stage;
  Coordinated training for staff, created policies, procedures, and the order set with Nephrology, provided education for the flowsheet and hands-on tutorials
- · Assisted Infection Control on the CLABSI Bundle review and education for staff;

#### **Performance Improvement Manager**

Parkland Health & Hospital System January 2018 to July 2019

Oversaw enterprise-wide and departmental quality and performance improvement projects and committees to enhance clinical outcomes and organizational goals

- Facilitator of performance improvement for the Burn Executive Committee, the Critical Care Committee work group, the Neuroscience Performance Improvement Committee, the Physical Medicine and Rehabilitation Clinical Quality Committee and the Respiratory Care Performance Improvement
- Worked in a multidisciplinary team setting reviewing reported metrics and data to implement action plans and best-practice measures to facilitate quality care

## Interim Quality of Care and Patient Safety Program Manager

Parkland Health & Hospital System April 2018 to September 2018

Worked with quality and safety operations to coordinate reportable events and data to the Quality of Care and Patient Safety Committee and the Quality Board of Managers

• Created agendas, reporting calendars, and coordinate meetings with Quality and Safety leadership to ensure timely reporting to the Board of Managers

• Ensured deadlines and presented information was accurate, detailed, and fully encompasses the quality of care measures and patient safety values of Parkland Health & Hospital System

### **Pre-Op and PACU Nurse**

EYE SURGERY CENTER OF NORTH DALLAS January 2017 to January 2018

#### Surgical-Trauma Intensive Care Unit Registered Nurse

Parkland Health & Hospital System - Dallas, TX July 2014 to January 2018

Team Leader, Mentor and Preceptor

- Provided safe and effective care to critical surgical and trauma patients, along with medicine, cardiac, and neurological patients
- Utilized critical thinking skills to maintain and improve patient health
- Monitored, provided, and assisted in bedside interventions to sustain hemodynamic and neurological stability to critically ill patients using FloTrac hemodynamic systems, titration of vasoactive medications, central and arterial line placement and maintenance, external ventricular device placement, and intracranial pressure monitoring
- Assisted families and patients with coping in times of life changing situations while providing emotional support
- $\circ$  Cross-trained into the Post Anesthesia Care Unit and worked as needed for staffing

#### Education

## **Master of Science in Nursing Administration**

The University of Texas - Huntsville, AL August 2016 to May 2018

### **Bachelor of Science in Nursing**

Texas A&M University Health Science Center January 2013 to May 2014

#### **Bachelor of Science in Exercise Sports Science**

Howard Payne University

August 2009 to December 2012

## Skills

- Critical Care Experience
- ICU Experience
- Nurse Management
- Nursing
- Project Leadership
- Meeting Facilitation
- Epic
- Medication Administration

- Quality Assurance
- Hospital Experience