

D'Nasia Delane

Milwaukee, WI 53218

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(414)998-6635

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

CNA - Certified Nursing Assistant

Heritage Senior Living - Milwaukee, WI

September 2020 to Present

- Turn or reposition bedridden patients. See more occupations related to this task.
- Answer patient call signals, signal lights, bells, or intercom systems to determine patients' needs. See more occupations related to this task.
- Feed patients or assist patients to eat or drink. See more occupations related to this task.
- Measure and record food and liquid intake or urinary and fecal output, reporting changes to medical or nursing staff. See more occupations related to this task.
- Provide physical support to assist patients to perform daily living activities, such as getting out of bed, bathing, dressing, using the toilet, standing, walking, or exercising.
- Worked in a nursing home, hospice and nursing facility
- Took care of approximately 12 hospice patients daily
- Provided caring, intimate, hands-on healthcare for patients, residents and clients
- Monitored vital signs
- Delivered clients', patients' and residents' medication
- Handled minor wound care
- Assisted with bathing clients, patients and residents
- Worked in a nursing home, nursing facility and hospice
- Assisted 12 elderly, disabled and hospice patients daily
- Provided individualized and friendly care for clients, residents and patients
- Checked vital signs
- Administered clients', patients' and residents' medication
- Assisted with wound care
- Served meals to clients, patients and residents
- Helped clients, patients and residents with showering
- Assisted clients, patients and residents with basic activities of daily living
- Scheduled client, patient and resident activities
- Aided in lifting patients, clients and residents , when necessary
- Aided in transferring clients, patients and residents , as needed
- Communicated details about client's, patient's and resident's condition to the nurse in charge
- Swept, mopped, and cleaned bathrooms
- Changed bed linens

Machine Operator

Preferred Staffing Solutions - Milwaukee, WI

September 2018 to Present

- Attach identification labels to finished packaged items, or cut stencils and stencil information on containers, such as lot numbers or shipping destinations.
- Sort, grade, weigh, and inspect products, verifying and adjusting product weight or measurement to meet specifications.
- Stop or reset machines when malfunctions occur, clear machine jams, and report malfunctions to a supervisor.
- Observe machine operations to ensure quality and conformity of filled or packaged products to standards.
- Remove finished packaged items from machine and separate rejected items.

Personal Care Worker (PCW)

Milwaukee Center For Independence - Milwaukee, WI

August 2019 to October 2019

- Administer bedside or personal care, such as ambulation or personal hygiene assistance. See more occupations related to this task.
- Prepare and maintain records of client progress and services performed, reporting changes in client condition to manager or supervisor. See more occupations related to this task.
- Perform healthcare-related tasks, such as monitoring vital signs and medication, under the direction of registered nurses or physiotherapists. See more occupations related to this task.
- Participate in case reviews, consulting with the team caring for the client, to evaluate the client's needs and plan for continuing services. See more occupations related to this task.
- Care for individuals or families during periods of incapacitation, family disruption, or convalescence, providing companionship, personal care, or help in adjusting to new lifestyles.

Runner

Levy Restaurants - Milwaukee, WI

June 2018 to October 2018

Examine trays to ensure that they contain required items.

Place food servings on plates or trays according to orders or instructions.

Monitor food distribution, ensuring that meals are delivered to the correct recipients and that guidelines, such as those for special diets, are followed.

Load trays with accessories such as eating utensils, napkins, or condiments.

Clean or sterilize dishes, kitchen utensils, equipment, or facilities.

Cashier/Cook

Burger King - Milwaukee, WI

March 2018 to April 2018

- Order and take delivery of supplies.
- Cook the exact number of items ordered by each customer, working on several different orders simultaneously.
- Prepare specialty foods, such as pizzas, fish and chips, sandwiches, or tacos, following specific methods that usually require short preparation time.
- Operate large-volume cooking equipment, such as grills, deep-fat fryers, or griddles.
- Wash, cut, and prepare foods designated for cooking.

Banquet Server

Tripoli Shrine Center - Milwaukee, WI

March 2017 to April 2017

Take orders from patrons for food or beverages.

Check with customers to ensure that they are enjoying their meals and take action to correct any problems.

Check patrons' identification to ensure that they meet minimum age requirements for consumption of alcoholic beverages.

Collect payments from customers.

Custodian

Department of Public Works - Milwaukee, WI

August 2016 to September 2016

Service, clean, or supply restrooms.

Clean building floors by sweeping, mopping, scrubbing, or vacuuming.

Gather and empty trash.

Follow procedures for the use of chemical cleaners and power equipment to prevent damage to floors and fixtures.

Mix water and detergents or acids in containers to prepare cleaning solutions, according to specifications

Independent Contractor

School of Career and TEchnical Education - Milwaukee, WI

November 2013 to August 2016

Counseled individuals, groups, families, or communities regarding issues including mental health, poverty, unemployment, substance abuse, physical abuse, rehabilitation, social adjustment, childcare, or medical care.

- Interview clients individually, in families, or in groups, while assessing their situations, capabilities, and problems to determine what services are required to meet their needs.
- Served as a liaison between students, homes, schools, family services, child guidance clinics, courts, protective services, doctors, and other contacts to help children who face problems, such as disabilities, abuse, or poverty.

Customer Service Representative

School of Career and Technical Education - Milwaukee, WI

January 2013 to April 2015

Provide customer service by greeting and assisting customers and responding to customer inquiries and complaints.

Direct and supervise employees engaged in sales, inventory-taking, reconciling cash receipts, or in performing services for customers.

Monitor sales activities to ensure that customers receive satisfactory service and quality goods.

Inventory stock and reorder when inventory drops to a specified level.

Instruct staff on how to handle difficult and complicated sales.

Education

High school or equivalent in Various Trades

School of Career and Technical Education - Milwaukee, WI

November 2012 to June 2016

Skills

- Customer Service
- Banquet Experience
- Childcare
- Serving Experience
- Custodial Experience
- Bartending
- Teaching
- Laundry
- Cooking
- Home Care
- Cleaning Experience
- Meal Preparation
- Caregiving
- Writing Skills
- Catering
- Curriculum Development
- Medication Administration
- Vital Signs
- Restaurant Experience
- Case Management
- Senior Care
- Assisted living
- Nursing
- Hospice Care
- Patient Care
- Classroom Management
- Special Education
- Social Work

Certifications and Licenses

driver's license

Food Handler

First Aid Certification

Assessments

Retail Cash Handling — Familiar

April 2019

Calculating retail transactions and knowing cash drawer policies and procedures.

Full results: [Familiar](#)

Bartending — Familiar

April 2019

Understanding, pouring, and mixing drink orders.

Full results: [Familiar](#)

Retail Customer Service — Completed

April 2019

Measures a candidate's ability to comprehend and respond appropriately to retail customer needs.

Full results: [Completed](#)

Nursing Aide Skills — Familiar

April 2019

Measures a candidate's ability to provide nursing aid to patients using knowledge of relevant equipment and procedures.

Full results: [Familiar](#)

Work Style: Reliability — Completed

May 2020

Tendency to be dependable and come to work

Full results: [Completed](#)

Data Entry: Accuracy — Proficient

March 2019

Measures a candidate's ability to accurately input data and effectively manage databases.

Full results: [Proficient](#)

Customer Focus & Orientation — Familiar

March 2020

Responding to customer situations with sensitivity.

Full results: [Familiar](#)

Home Health Aide Skills — Completed

October 2020

Providing care to patients in a home setting

Full results: [Completed](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.