

Veronica Johns

Long Beach, CA

-Email me on Indeed: <http://www.indeed.com/r/Veronica-Johns/498f9300c6d4133f>

Dedicated, reliable, and ethical healthcare provider with the ability to stay calm and intervene during crises, able to facilitate groups and educational seminars, and to collaborate on multidisciplinary teams. Proven ability to build positive relationships with patients, family members, physicians and other medical professional.

Work Experience

Registered Nurse

Fairbanks Medical Center

October 2019 to Present

- As a traveling nurse, there a wide array of duties to perform nursing assessment
- Administering medication and preparing nutritionally specific meals. Many nurses who travel to different locations also teach family members and caretakers about proper patient and medical care.
- Additional responsibilities for traveling nurses might include follow-up procedures after surgery or administering physical therapy
- Specialize in caring for premature and critically ill newborns.
- Provide immediate medical attention to infants and neonates.
- The use and knowledge of medical equipment that provide breathing assistance to the newborn and IV feeding lines.
- The neonatal nurse's goal is to bring the baby up to health by increasing body weight and stabilizing any conditions that are out of the ordinary.
- Knowledge to create a medical plan for monitoring and improving the baby's condition and then put the plan into action under the supervision of a physician.

Educate family on caring for the infant

- Neonatal nurses also provide more typical nursing services such as administering medicine, comforting newborn babies, teaching mothers how to breastfeed and updating medical records.
- Neonatal nurses must be able to work under intense conditions and maintain a clear frame of mind to best serve their patients

Aya Healthcare Travel Nurse

Kern Medical Center

October 2018 to September 2019

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Lomida Medical Center

July 2018 to September 2018

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Travel Nurse Across America

RN, BSN

CHOC

March 2018 to June 2018

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American Mobile Nurse Travel Agency

St Mary's Hospital-NICU Level 3

March 2017 to March 2018

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Travel Nurse

Little Company of Mary Providence

February 2016 to December 2017

-NICU Level 3

- Provide critical care to premature and sick newborns, along with providing support to the families
- Working as a team member with other nurse practitioners and physicians
- Perform life-sustaining care including administering medications, monitoring vital signs and providing vital nutrients to newborns.
- Ensure that infants are breathing and maturing properly.
- Collaborate with medical entities in treatment plans and examinations.

Registered Nurse

ReadyLink HealthCare

April 2017 to April 2017

October 2017

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American Mobile Nurse Travel Agency

Kaiser LAMC

December 2016 to March 2017

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American Mobile Nurse Travel Agency

Kaiser Panorama City- NICU Level 3

March 2016 to August 2016

Travel Nurse

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Travel Nurse

Valley Healthcare Travel

December 2015 to March 2016

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Travel Nurse

Aya Healthcare

September 2015 to December 2015

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Aya Healthcare

Travel Nurse

Kaiser San Leandro NICU Level 3

June 2015 to September 2015

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Registered Nurse

Alta Bates Medical Center

October 2014 to June 2015

Level 3

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Readylink Travel Nurse

Mercy Southwest Hospital NICU Level 2

July 2014 to October 2014

Newborn Nursery / NICU

- As a traveling nurse there a wide array of duties to perform nursing assessment
- Administering medication and preparing nutritionally-specific meals. Many nurses who travel to different locations also teach family members and caretakers about proper patient and medical care.
- Additional responsibilities for traveling nurses might include follow-up procedures after surgery or administering physical therapy
- Performing diagnostic tests and providing proper medication and treatment, forms the basis of the job of a pediatric nurse.
- Performing physical examinations and giving medicines prescribed by the doctor to hospitalized patients.
- It is the pediatric nurse's duty to truthfully inform parents about their children's health, and at the same time offer them emotional support and strength.
- Documenting a patient's symptoms and medical history for the doctor to review

Registered Nurse

Mercy Southwest Hospital NICU Level 2 - Bakersfield, CA

June 2014 to October 2014

- As a traveling nurse there a wide array of duties to perform nursing assessment
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St. Cloud Hospital - Saint Cloud, MN

March 2013 to June 2014

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Travel Nurse

St. Cloud Hospital - Hartford, CT

November 2013 to February 2014

-NICU Level 3

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- document a patient's symptoms and medical history for the doctor to review

Nurse Reviewer

St. Cloud Hospital - Lanham, MD

August 2013 to November 2013

- Review cases assigned by the manager and enter findings into the computerized review system.
- Apply standard criteria, regulatory requirements, and when applicable, specific project requirements to review each medical record.
- Ensure that determinations are made within the review timeframes.
- Develop and document decision rationale as appropriate
- Prepare correspondence to support each review decision.
- Maintain a minimum of 95% accuracy in performing case reviews.
- Maintain required productivity level such that assigned cases are completed within the required timeframe

EPSDT Health Nurse

St. Cloud Hospital - Baltimore, MD

May 2013 to August 2013

and surrounding counties)

- Participates in reviewing and comprehending medical records
- Maintains appointments with providers
- Auditing high volumes of medical records to ensure correct and appropriate code assignment according to EPSDT
- Reporting on findings of medical report

Registered Nurse

Coventry Health Care 12 - Baltimore, MD
January 2013 to August 2013

2012- 7/2014 (Baltimore Maryland and Delaware)

The HEDIS Nurse will be responsible for scheduling and performing on-site medical record reviews at physician offices. It is important to note that all medical records should be reviewed in compliance with HEDIS specifications. The Nurse's duties will include:

- Performing accurate & comprehensive reviews of medical records
- Scheduling and maintaining appointments with providers and clinics
- Providing education and training to physician groups/offices on correct coding initiatives
- Auditing high volumes of medical records to ensure correct and appropriate code assignment
- Reporting on findings resulting from chart audits
- Ensuring policies and procedures are monitored and updated to include regulatory changes

Director of Clinical Services

Maxim Home Health Care Services - Millersville, MD
September 2011 to October 2012

- Assists with selection and orientation of home care branch clinical personnel and is responsible for hiring and evaluation of home care branch clinical personnel and collaborates with the Account Manager (AM) on the selection of the personnel coordinator.
- Participates in and ensures compliant completion of all personnel requirements; oversees completion of new hire requirements; ensures completion of annual policy and regulatory requirements.
- Manages and provides ongoing education, in-service training programs, and competency evaluations to provide excellence in patient care to all branch clinical personnel.
- Responsible for maintaining compliance with applicable local, the state of Connecticut's Quality Assurance Program and federal regulations, Maxim's policies and procedures, and accrediting Agency requirements.
- Collaborates with AM on acceptance of new patient referrals although ultimately has the clinical authority to accept or deny the referral based on clinical ability to provide the requisite clinical services.
- Provides oversight for all clinical care and for clinical activities to include intake process, service level determination, admissions, plan of care development, medical record oversight, patient supervisory and assessment visits and discharge processes.
- Manages and directs Nursing Supervisors and/or Case Managers in the clinical oversight of their patient case loads to ensure optimal clinical outcomes for all patients.
- Direct evaluation of the clinical competence of assigned nursing personnel and participation with appropriate supervisory staff in the evaluation of other direct service staff.
- Participates in or develops all agency objectives, standards of care, policies and procedures affecting clinical services.
- Participates indirect services staff recruitment, selection, orientation and in-service education.
- Manages and directs patient care coordination and responsible for overseeing the tracking and monitoring of all clinical record keeping.

- Responsible for branch Quality Improvement Program to include the timely completion of quality assurance checks, quarterly reports, medical records reviews, client surveys, grievance logs, incident reports, infection logs, program evaluations and other reports and projects assigned
- Responsible for development and execution of plans of correction resulting from clinical deficiencies.
- Attends meetings and conference calls as indicated and completes reports and/or projects assigned by corporate and regional clinical leadership.
- Works with the AM assure client and employee complaints and/ or grievances are addressed in a timely manner.
- Consistently models the organization's philosophy of customer service and compliance.
- Partners with Accounts Manager to build a cohesive team working toward a common goal of excellence in Patient care; works with the AM to develop a working relationship with clients' physicians, case managers and community members to facilitate home care referral process.
- Performs other duties as assigned and assumes on call responsibilities, covering all patients as required.
- Under general supervision, provides professional assessment, planning, coordination, Implementation and reporting of complex clinical.
- Reviews patients' records and evaluates patient progress.
- Performs continuing review on medical records and reviews patients' records and evaluates patient progress.
- Reviews and validates physician's orders, reports progress and unusual occurrences on patients and documents review information in computer
- Analyzes patient records, and participates in interdisciplinary collaboration with professional staff and facilitates educational programs

Clinical Supervisor/Registered Nurse

Maxim Home Health Care Services - Millersville, MD
October 2010 to September 2011

- Managed a caseload of a varying number of patients.
- Directly responsible for clinical activities of office staff.
- Part of a team that plans, implements and evaluates the patients' plans of care.
- Enforced and demonstrated 100% compliance with all Federal, State and local regulations.
- Assessed and supervised the delivery of home care services by field staff.
- Provided in-home supervision of home care cases.
- Updated care plans as necessary during supervisory visits.
- Assisted with orientating and training employees.
- Directed evaluation of the clinical competence of assigned nursing personnel and participation with appropriate supervisory staff in the evaluation of other direct service staff.

Charge Nurse/Staff Nurse

Mercy Southwest Hospital NICU Level 2 - Baltimore, MD
July 1999 to October 2010

- Proficient in performing clinical skill.
- A leader among the nurses and a preceptor.
- Proven ability to build positive relationships with patients, family members, physicians and other medical professionals.
- Served as RN in the NICU and the Pediatric Unit.

- Conducted individualized patient assessment, prioritizing the data collection based on the neonatal patient and pediatric immediate condition or needs within timeframe specified by client facility's policies, procedures or protocols.
- Conducted ongoing assessments as determined by the neonatal/pediatric patient's condition and/or the client facility's policies, procedures or protocols and reprioritizes care accordingly.
- Developed a plan of care that is individualized for the neonatal/pediatric patient reflecting collaboration with other members of the healthcare team.
- Performed appropriate treatments as ordered by physician in an accurate and timely manner.
- Performed therapeutic nursing interventions as established by individualized plan of care for the neonatal/pediatric patient and his/her family.
- Provided individualized patient/family education customized to the neonatal/pediatric patient and his/her family.
- Documented patient assessment findings, physical/psychosocial responses to nursing intervention and progress towards problem resolution.
- Initiated emergency resuscitative measures according to neonatal resuscitation protocols.
- Maintained confidentiality in matters related to patient, family and client facility staff.
- Provided care in a non-judgmental, non-discriminatory manner that is sensitive to the neonatal patient's and family's diversity, preserving their autonomy, dignity and rights.
- Reported patient condition to appropriate personnel during each shift.
- Maintained current competency in neonatal nursing.

Nurse Finders Nursing Agency (Townson Maryland)

Nurse Finders

August 2000 to January 2005

Registered Nurse Per Diem

Registered Nurse Per Diem

Maxim Nursing Agency

July 1999 to August 2002

Education

Bachelor of Science in Nursing in Nursing

University of Phoenix

2009

Associate Degree in Nursing in Nursing

Anne Arundel Community College

1999

Northern Senior High

1985

Masters in Nursing and Health Care in administration

University of Phoenix

Skills

- Medication Administration
- Patient Assessment
- Parent/Patient Education
- Critical-Care Nursing
- JCAHO Standards/Compliance
- Patient Advocacy
- Quality & Continuity of Care
- Computerized charting
- Nursing process
- Charge Nurse
- EMR
- Computerized Charting
- Word
- Outlook
- HEDIS
- Cerner

Certifications and Licenses

BLS Certification