

# Jennifer Seidl

## **CNA**

Francis Creek, WI 54214  
[jenniferseidl2020@gmail.com](mailto:jenniferseidl2020@gmail.com)  
(920) 323-8858

I have 4 ½ years Administrative experience. I also have 20 years of customer service experience. I am able to learn new tasks quickly and easily. I enjoy working in a fast paced team environment and also independently. I have strong organization skills and excel at multitasking.

Willing to relocate: Anywhere  
Authorized to work in the US for any employer

## Work Experience

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### **CNA - Certified Nursing Assistant**

Shady Lane Nursing Home - Manitowoc, WI  
September 2020 to Present

Take care of residents in the Memory Care Unit. Shower, wash up, toilet, dress, feed, clean room, make bed, get meals and also provide activities

### **Body Shop Administrator**

GANDRUD COLLISION - Green Bay, WI  
October 2018 to January 2020

- Answer telephone and transfer calls
- Greet Customers
- Create Repair Orders
- Complete payroll

### **Body Shop Administrator**

CADRE EMPLOYMENT SERVICES - De Pere, WI  
July 2018 to October 2018

I was hired by CADRE for a temp to hire position at Gandrud Collision. I needed to put in a certain amount of hours before Gandrud was allowed to hire me.

### **Bartender**

CHILLERS BAR AND GRILL - Mishicot, WI  
January 2008 to April 2015

- Greet customers and take orders
- Make drinks and prepare food
- Clean bar
- Stock bar at end of shift
- Supervise bar staff

## Education

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### **High school diploma in Accounting, typing and other College Prep courses**

Mishicot High School - Mishicot, WI

September 1990 to May 1994

## Skills

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- Microsoft Word
- Excellent Organization
- Data Entry
- Manage Employees
- Telephone Experience
- Microsoft Excel
- Adobe Acrobat
- Microsoft Office
- Bartending
- Sales Experience
- Account Management
- Customer Service
- Payroll
- Machining
- Memory Care
- Dementia Care
- Caregiving
- Senior Care
- Alzheimer's Care
- Medication Administration
- Laundry
- Proofreading
- Patient Care

## Certifications and Licenses

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### **CNA**

## Assessments

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### **Data Entry Clerk — Familiar**

March 2020

Maintaining data integrity by detecting errors

Full results: [Familiar](#)

### **Customer Focus & Orientation — Highly Proficient**

March 2020

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

### **Working with MS Word Documents — Highly Proficient**

March 2020

Knowledge of various Microsoft Word features, functions, and techniques.

Full results: [Highly Proficient](#)

### **Customer Focus & Orientation — Highly Proficient**

March 2020

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

### **Customer Service — Proficient**

July 2020

Identifying and resolving common customer issues

Full results: [Proficient](#)

### **Work Style: Conscientiousness — Proficient**

July 2020

Tendency to be well-organized, rule-abiding, and hard-working

Full results: [Proficient](#)

### **Administrative Assistant/Receptionist — Proficient**

April 2020

Using basic scheduling and organizational skills in an office setting.

Full results: [Proficient](#)

### **Veterinary Receptionist Skills — Highly Proficient**

July 2020

Managing practitioner schedules and maintaining accurate patient records

Full results: [Highly Proficient](#)

### **Proofreading — Familiar**

July 2020

Proofreading written texts.

Full results: [Familiar](#)

### **Elementary School Classroom Management — Expert**

August 2020

Managing behavior in elementary school classrooms

Full results: [Expert](#)

### **Data entry: Accuracy — Highly Proficient**

September 2020

Entering data quickly and accurately

Full results: [Highly Proficient](#)

### **Work style: Reliability — Familiar**

August 2020

Tendency to be dependable and come to work

Full results: [Familiar](#)

### **Scheduling — Highly Proficient**

December 2020

Cross-referencing agendas and itineraries to avoid scheduling conflicts

Full results: [Highly Proficient](#)

### **Administrative assistant/receptionist — Proficient**

February 2021

Using basic scheduling and organizational skills in an office setting

Full results: [Proficient](#)

### **Nursing assistant fit — Highly Proficient**

December 2020

Measures the traits that are important for success for nursing assistants

Full results: [Highly Proficient](#)

### **Spreadsheets with Microsoft Excel — Proficient**

February 2021

Knowledge of various Microsoft Excel features, functions, and formulas

Full results: [Proficient](#)

### **Work motivation — Expert**

December 2020

Level of motivation and discipline applied toward work

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.