Covington, Tennessee • 901.573.1741 • Lisa.Pilgrim710@gmail.com

Objective

Accomplished, dedicated and self-motivated Healthcare professional, with 26 years of experience in hospital and EMR environments, seeks travel opportunities. Proven strengths in core competencies including nursing process, technical expertise, communication, critical thinking, interpersonal relationship development, flexibility, organizational skills, accountability, and leadership.

Nursing Practice Summary

- Med-Surg, Telemetry, Oncology
- Emergency Room, ICU
- PCU, Stepdown, LTC, Same Day Surgery
- Behavioral Health, Transplant (KLP)
- Labor & Delivery, Post-Partum, Newborn Nursery
- IV Team, Informatics, Correctional Nursing
- BLS, ACLS, PALS certified since 1997

Professional Experience:

Aya Healthcare

RN Traveler/Crisis Staffing

- Med-surg/Tele Float Pool at St. Vincent Hospital North Little Rock, AR
 - Based on patient census/acuity required to provide standardized nursing care to any and/or all nursing units (TCU, Covid/Isolation, Telemetry, Med-Surg, Step-down)
 - \circ Coordinates/provides care utilizing the critical thinking framework/nursing process in assigned unit
 - o Admit/Transfer/Discharge patients per unit policy
 - Assess patient condition/physical assessment, baseline, and changes (VS, full body assessments)
 - o Administer medications/monitor for effects: (daily meds, insulin, pain management, RT Tx)
 - o IV Therapy: initiation, maintenance (IVF, TPN, Heparin, electrolyte replacement)
 - Care of drains and catheters (Chest Tube, JP, Biliary, PEG, Foley)
 - o Communicate with all patient care team members and designated family liaison(s)
 - Document patient's needs and progress; Cerner EMR software and/or paper as needed
 - \circ Ensure operation of required equipment: IV, feeding & PCA pumps, bladder scanner, telemetry
 - \circ $\;$ General medicine/surgical, telemetry, and isolation protocol expertise $\;$
 - Maintain flexibility/adaptability to all environments as assigned daily, triaging/prioritizing all care
 - Patient ratios from 1:4, 1:5, 1:6 (depending on assigned unit)

Mercy Hospital

RN Traveler/Crisis Staffing

- Mercy Hospital Relief Nurse & Float Pool Washington, MO
 - Based on patient census/acuity may be required to provide standardized nursing care to any and/or all nursing units (TCU, Covid/Isolation, Telemetry, Med-Surg/Pediatrics, Post-op)
 - o Maintain flexibility/adaptability to all environments as assigned daily, triaging/prioritizing all care
 - Patient ratios from 1:1, 1:2, 1:4, 1:6

Apr 2021 to Nov 2021

Dec 2021 to Mar 2022

- Patient advocate facilitating communication between the patient, family and other health care professionals during all phases of the hospital visit
- Provided direct nursing care to a wide variety of patients using a problem-solving approach in accordance with the standards, guidelines and scope of professional nursing practice of a float RN
- Admit/Transfer/Discharge patients per unit policy
- o Assess patient condition/physical assessment, baseline, and changes (VS, full body assessments)
- Administer medications/monitor for effects: (daily meds, insulin, pain management, RT Tx)
- IV Therapy: initiation, maintenance/titration (IVF, Cardiac drips, Insulin drips, TPN, Heparin, electrolyte replacement, emergency medication intervention)
- Care of drains and catheters (Chest Tube, JP, Biliary, PEG, Foley, Tracheostomy)
- o Document patient's status, needs and progress; EPIC EMR software and/or paper as needed
- Ensure operation of ordered medical equipment: IV, feeding & PCA pumps, bladder scanner, telemetry
- Create/implement individualized education for patients/family upon admission, transfer or discharge in regard to patient illness/injury (i.e. self-care, health promotion, medications, etc...)

Aya Healthcare

RN Traveler/Crisis Staffing

- California Dept of Public Health Float Pool at Riverside Comm Hospital Riverside, CA
- California Dept of Public Health Float Pool at PGMC/Field Hospital Hawaiian Gardens, CA
 - o Charge RN managing shift assignments, admissions, rapid response, orientation preceptor
 - COVID-19 positive patients based on state/facility need (inpatient acute, field hospital tents)
 - Coordinates/provides care utilizing the critical thinking framework/nursing process in assigned unit (Telemetry, Med-surg, Covid/Isolation, Field Hospital)
 - Admit/Transfer/Discharge patients per unit policy
 - Assess patient condition/physical assessment, baseline, and changes (VS, full body assessments)
 - o Administer medications/monitor for effects: (daily meds, insulin, pain management, RT Tx)
 - IV Therapy: initiation, maintenance (IVF, TPN, Heparin, electrolyte replacement)
 - Care of drains and catheters (Chest Tube, JP, Biliary, PEG, Foley)
 - Communicate with all patient care team members and designated family liaison(s)
 - o Document patient's needs and progress; Meditech EMR software and/or paper as needed
 - o Ensure operation of required equipment: IV, feeding & PCA pumps, bladder scanner, telemetry
 - o General medicine/surgical, telemetry, and isolation protocol expertise
 - o Maintain flexibility/adaptability to all environments as assigned daily, triaging/prioritizing all care

Maxim Healthcare

RN Traveler/Crisis Staffing:

- Crisis Nursing Pandemic Support at Baptist Hospital Memphis, TN
 - COVID-19 positive and negative units based on census/facility needs; ratio 1:8; night shift
 - o Coordinates/provides care utilizing the critical thinking framework/nursing process
 - o Admit/Transfer/Discharge patients per policy; Med-surg/Telemetry unit
 - o Assess patient condition/physical assessment, baseline, and changes
 - o Administer medications/monitor for effects: (daily meds, insulin, pain management)
 - Care of drains and catheters (Chest Tube, JP, Biliary, PEG, Foley)
 - o Communicate with all patient care team members and designated family liaison(s)
 - Document patient's needs and progress; Epic EMR software
 - o Ensure operation of required equipment: IV, feeding & PCA pumps, bladder scanner, telemetry
 - General medicine/surgical, telemetry, and isolation protocol expertise
 - o IV Therapy: initiation, maintenance (IVF, TPN, Heparin, electrolyte replacement, cardiac medications)

July 2020 to Dec 2020

Jan 2021 to Apr 2021

- Monitor vital signs/changes
- o Administer Nebulizer Treatments and follow up assessment
- o Obtain all lab specimens as ordered
- o Perform skin assessments, wound care, dressing changes as ordered
- o Record intake/output per policy/orders
- o Restraint use per policy and patient need: Fall Risk assessment/prevention
- Blend caring, compassion, knowledge and integrity to provide safe quality care that preserves patient autonomy, dignity and rights
- o Performs other duties as assigned; additional extensions and FT employment was offered into 2021

Eminent Healthcare

RN Traveler/Contractor

- Crisis Nursing Pandemic Support at Lincoln Medical Center The Bronx, NY
 - o Covid-19 positive facility; initial assignment of MS evolved to ICU areas, and Mother/Baby
 - Provided inpatient nursing care to ICU, MS/Tele patients receiving treatment on COVID-19 unit
 - Provided inpatient nursing care to Mother/Baby patients on COVID-19 positive/negative unit
 - Adaptation to new facility protocols paired with split-second decision-making skills ensured continuity in care with Team focused patient care
 - Admit/Transfer/Discharge patients per policy/unit
 - o ICU Team Assignment ratios 1:4, 1:6, 1:8; MS/Tele ratios 1:7, MB ratios 1:5 (couplets); night shift
 - Float to MICU, SICU, CVICU, Neuro ICU, makeshift ICU units as Pandemic needs changed
 - o Collaborate with full care team of COVID-19 patients to deliver appropriate ordered treatment
 - Assess patient condition/physical assessment, baseline and changes: Invasive and non-invasive vital signs based on patient status (intubated/non-intubated, prone/supine, A-line/central line access)
 - o Rapid Response Codes/Intubation to coordinate stabilization treatment and restore vital life functions
 - o Monitor and care for the Intubated patient with Trach care/suctioning, O2 infusion for MS patient
 - Care of drains and catheters (PEG, Foley, NGT)
 - Float to assigned unit(s) at any time in shift, as needed/directed
 - Document patient's needs and progress; Epic EMR software
 - Administer medications and monitor for effect, all routes
 - IV Therapy (peripheral/central line, A-Line): initiation, maintenance (IVF, TPN, Heparin, electrolyte replacement, titratable/non-titratable drips)
 - o Obtain all lab specimens as ordered
 - o Perform skin assessments, wound care, dressing changes as ordered
 - Record intake/output per policy/orders
 - o Patient/Family Liaison as Pandemic left hospital with no visitor status
 - Performs other duties as assigned; additional extensions offered into mid 2020

Staff RN

Staff RN/Charge RN as needed

- Correctional Staff Nurse at WTSP Henning, TN
 - o Apply appropriate nursing skills in the area and treatment of inmates/residents
 - Attend sick call with Providers to see inmates/residents; prepare a list of inmates/residents to be examined; prepare examining room and equipment, implement new orders as needed
 - Examine and assess new inmates/residents with illnesses or injuries, or those who become ill or injured
 - Refer inmates/residents to the emergency room or other appropriate healthcare facilities as required by their condition
 - o Perform emergency procedures as needed and notify on-call Provider for treatment orders
 - \circ Provide guidance, supervise and monitor nursing care provided by LPN/LVN nursing staff

April 2020 to July 2020

July 2019 to April 2020

- Prepare charts, meds, required process for all outgoing inmates temporary or permanent
- 0 Charge RN: manage shift counts meds/sharps, and required documentations, mental admissions, shift assessment charting, new order transcription/implementation, shift assignments

Independent Contractor

Nursing Informatics: Project Lead /Training Lead Support/Clinical Analyst

- Training Lead/Clinical Analyst at Huntsville Hospital Huntsville, AL
 - Implemented Cerner to HH system hospitals, training 8500 inpatient staff
 - Assisted/managed all aspects of training: trainers, schedules, curriculum, course offerings, printing, distribution & setup
 - Assisted/managed all aspects of Go-Live: support, staffing, scheduling, rounds, orientations
 - Audit all project invoices for Go-Live phase (10wks), with executive review
 - Full project review of all project required tasks for future use 0

Independent Contractor

Nursing Informatics: Go-Live Support

- Activation Consultant for Cerner Power Chart Ambulatory at UT Medical Center • Knoxville, TN
 - Provide Go-Live Support to all roles: Provider (MD, NP, PA, DO), RN, MA, Registration (Check-In/Check-Out), Scheduling
 - Provide rounding/assigned support to all UTMC Oncology Clinics: Radiation Oncology, Surgical Oncology, Hematology, Infusion Center, Assist with workflow questions/issues, tipsheet creation
 - Troubleshoot system and workflow issues, working with Command Center for ticket logging and tracking

Dignity Health • California, Arizona, Nevada

Nursing Informatics: Clinical Analyst IV/Training Lead

- Training Lead: EHR Training Activation Team
 - Implemented Cerner in all DH acute hospitals (36), Ambulatory Clinics 50+
 - Interviewed all hospital directors per area for needs assessment guestionnaire and review
 - 0 Developed all training plans and facility agreements for assigned projects that included projection needs for training rooms (12-20+), trainers (FT/PT, 50-120+), super-users (50-100+), course offerings/lengths
 - Host and manage all team and facility meetings for updates, progress/status with Hospital Leadership 0
 - LMS build, entry and management of all offered course per service area
 - LMS entry: student enrollment, pass/fail statistics, & weekly reporting per service area (2500+ students) 0
 - Develop and maintain adjunct reporting tools based on LMS used, and service area need 0
 - Developed training schedules for all Cerner classes 0
 - Developed instructor assignments with ongoing management for all classes 0
 - Management of all facility trainers, facility coordinator, and super-users 0
 - Develop/Implement all orientations for facility staff training roles 0
 - Onsite management of pre/post activation and training support to all staff 0
 - Management of all Cerner training meetings and weekly/monthly updates/presentations to hosp execs 0
 - Daily management, support and troubleshooting of all training classes 0
 - Developed and managed all orientations for 3rd party go-live support 0
 - Assist with Go-Live assessment/needs interviews 0
 - Develop/create Go-Live footprint of support for all areas, based on standard support ratios 0
 - Work with all department leaders to fill Go-Live schedule, assess gaps, and fill with 3rd party ATE support 0
 - Manage all aspects of super-user support during go-live (local, 3rd party)
 - Create/manage facility rounding board and reporting for twice daily Super-User meetings
 - Host Go-Live Super-User Meetings as needed
 - Directly work w/Go-Live Command Center Manager & Communication Lead to develop "Hot Sheets"
 - Create and implement transition plans post implementation
 - Create, review and/or edit class curriculums, team standards/documents/templates as per service area
- Project Support Analyst •
 - Obtain travel support for all go-lives (internal super-users), arranging and managing all aspects of travel

June 2018 to July 2019

Oct 2013 to Jan 2018

- Apr 2018 to May 2018

- o Interview facility directors and formulate plan for go-live support schedules all department
- o Create all go-live schedules for all facility departments; Manage go-live support check-in, all roles

Independent Contractor

Nursing Informatics: Critical Care Analyst/Training and Implementation Location Overview

- Activation Consultant for Soarian Software at Regional Medical Center Memphis, TN
- Critical Care Lead Trainer for Soarian Software

Independent Contractor

Nursing Informatics: Lead Trainer and Activation Lead

- Activation Consultant for Cerner Software at Albert Einstein Medical Center Philadelphia, PA.
- Lead Training Consultant for Cerner Software at Albert Einstein Medical Center
- Lead Project Administrator at Albert Einstein Medical Center

Independent Contractor

Nursing Informatics: Lead Trainer and Activation Lead

- Activation Consultant for Cerner Software at Elkin's Park Moss Rehab Center Philadelphia, PA.
- Lead Training Consultant for Cerner Software at Elkin's Park Moss Rehab Center
- Lead Project Administrator at Elkin's Park Moss Rehab Center

Independent Contractor

Nursing Informatics: Activation/Training Consultant

- Activation Lead Consultant for Eclipsys at University Hospital's Ireland Cancer Center Cleveland, OH
- Activation Lead Consultant for Eclipsys at University Hospital's MacDonald Woman's Hospital Cleveland, OH
- Activation Lead Consultant for Eclipsys at University Hospital's Rainbow Babies & Children's Hospital Cleveland, OH
- Activation Consultant for Eclipsys Software at New York Queens Hospital Queens, NY
- Activation Consultant for Eclipsys Software at Yale New Haven Hospital New Haven, CT
- Activation Consultant for Eclipsys Software at North Shore Long Island Jewish Hospital Manhasset, NY
- Activation Consultant for Cerner Software at Christiana Hospital Newark, DE

Dyersburg Regional Medical Center • Dyersburg, TN

Staff RN/PRN staff

- Practice areas: Emergency Room Staff Nurse, ICU float
 - \circ $\,$ $\,$ Charge RN, Level 2 ER, 35 bed ER $\,$
 - \circ $\;$ $\;$ Preceptor for new hires, night shift, Rapid Response Team to floor/unit codes

Clinical Nursing Overview • Tennessee, General USA

Staff RN, Agency RN/Local/Travel, Owner/Staffing Agency

• Practice areas: ER (Level 1, 2), MICU, SICU, MS/Tele, Mother/Baby, Post-partum, Psychiatric, Labor and Delivery, Transplant/KLP, Transplant/Bone Marrow, IV Team, SDS, Ortho, LTC, Step-down

References available upon Request

May 2012 to Aug 2013

Jan 2011 to Aug 2011

Aug 2010 to Dec 2010

Jun 2008 to Jul 2010

Apr 2006 to Oct 2012

Jan 1997 to Apr 2006