

Jill Tucker
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813-285-0397

PROFESSIONAL SUMMARY

Ambitious Registered Nurse specializing in medical-surgical care. Expert in all aspects of patient care with focus on helping patients recover from medical or surgical procedures. Dedicated and compassionate with an ability to remain calm under pressure during high-stress situations. Consistently developing strong relationships with patients and families through empathetic communication, respectful attitude and excellent customer service. Driven, hardworking, strong attention to detail and time management are my key attributes.

SKILLS

Telemetry	Patient and family advocacy
Strong Clinical Judgment	Tracheostomy Care
Chronic Disease Management	Collecting vitals
Precepting	Trauma recovery
Shared Governance	Medication Administration
Acute Care Expertise	Intravenous therapy
Infection Control Measures	Teaching
Gastrostomy Buttons Experience	Treatment Planning
Insulin medication assistance	Emotional Support

WORK HISTORY

Registered Nurse • *BayCare St Joseph's*
Tampa, FL • September 2018 to Current

- Manage direct care of (6) pre/post-surgical patients closely with physicians/surgeons and other care team providers.
- Conduct initial and secondary assessments.
- Continuously monitor for any change in status.
- Implement and carry out discharge plans.
- Insert peripheral IVs.
- Perform wound care.
- Document with Cerner.

Paralegal • *Elkins And Freedman*
Altamonte Springs , FL • May 2006 to May 2015

- Evaluated and assessed the needs of potential clients, specializing in family law and bankruptcy, by performing daily phone and in-person consultations (by prefacing that “I’m not an attorney and cannot give you legal advice”).

- Conducted detailed client intakes and entered information into company database.
- Researched bankruptcy loan files to confirm federal guideline compliance.
- Maintained ongoing communication with opposing parties from discovery to trial phase to facilitate expeditious litigation.
- Prepared and filed legal briefs, motions and pleadings with several county clerk of courts.
- Developed and maintained relationships (through the use of therapeutic and compassionate communication skills) with clients providing excellent customer service.

Flight Attendant • *Delta Airlines*

Atlanta, GA • August 1991 to May 2006

- Operated in compliance with all airline and federal aviation regulations for complete compliance with safety and security procedures.
- Explained use of safety equipment, including seatbelts and oxygen masks and delivered in-depth safety presentations to passengers.
- Attended workshops and trainings in customer service, conflict resolution tactics and safety procedures to keep abreast of all new requirements and procedures.
- Served beverages and food items while providing excellent customer service.
- Reassured and comforted passengers during turbulent flights and unavoidable delays and provided solutions to issues arising during flights.
- Facilitated communication between flight deck and cabin crew prior to and during flights to promote smooth operations.
- Maintained high standard of cleanliness and personal appearance to promote sense of professionalism and passenger confidence in crew.

EDUCATION

Capella University **RN to MSN in Leadership and Management** • Nursing
Tampa, FL • 11/2020 with an anticipated graduation date of 11/2021

Keiser University • **Associate of Science** • Nursing
Tampa, FL • 08/2018

Ball State University • Undergraduate • Biology Major
Muncie, IN

Indiana University • Undergraduate • General Studies
Bloomington, IN

CERTIFICATIONS

- Licensed Registered Nurse (10-2018) current
- American Heart Association ACLS Certification
- American Heart Association BLS Certification

Professional and personal references available upon request.