**CHRISTINE HOLMES RN, CARN**

 **19 Harrison Avenue Greenfield, MA 01301 (413) 834-4216** **Brantine@comcast.net**

**PROFESSIONAL SUMMARY:** Dedicated and lifelong RN with 30+ years of experience in a variety of settings. Proven compassionate, diligent, patient focused leader with extensive clinical and management experience. Advocate in supporting nurses on diversity and how to provide culturally sensitive care to patients and their families.

**RN EXPERIENCE:**

**01/2021- current: Telemetry, Med/Surg- Per Diem**

 **Baystate Franklin Medical Center, Greenfield, MA**

* Responsible for care of cardiac monitored patients who are multi-system compromised, memory care and hospice patients.
* Practices within the Professional Practice Model, the MA Nurse Practice Act, ANA Standards of Practice and Code of Ethics and demonstrates Baystate Health’s core values.
* Demonstrates the knowledge and skills necessary to provide expected standards of care based on physical, psychosocial, cultural, educational, spiritual, safety and age-appropriate considerations of patients.
* Recognize acute changes in patient status and intervenes appropriately.
* Develops a comprehensive educational plan for the patient/family, utilizing appropriate resources and documents accordingly.
* Demonstrates respect for patient/family dignity and privacy in all patient/family interactions. Establishes and maintains mutual trust within the nurse-patient/family relationship, engages patient/family participation in care.
* Develops a comprehensive discharge plan utilizing appropriate resources and referrals including community resources; communicates plan and collaborates with the patient/family regarding discharge plans.
* Respects diverse views and approaches, contributes to maintaining an environment of professionalism, tolerance, civility and acceptance toward all employees, patients and visitors.
* Dispense medications safely and document pre and post administration pain levels.
* Listen to my patients and assure them I will provide their care according to their wishes and also in their best interest. I will be their advocate.
* Maintain patient safety and satisfaction.
* …and more

**09/2020-12/2020: Interim Nursing Supervisor and Staff Educator**

 **Holyoke Soldiers Home, Holyoke, MA (150+ bed facility)**

*\*left position to care for 80yo mother-fractured hip*

* Provide direction and overall delivery of quality psychiatric nursing care to a culturally diverse resident veteran population including COVID active and recovered patients in a Long Term Care (LTC) facility.
* Foster high standards of resident care through the provision of diligent orientation and continuing education efforts of staff including best practices, teamwork and professional development.
* Interact and collaborate with departments and personnel to facilitate positive patient care outcome including physical/occupational therapy, hospice, pharmacy, lab, housekeeping and geropsychology.
* Support the Soldiers’ Home in Holyoke mission, vision and operational policies while maintaining regulatory and department compliance with Joint Commission, and state/federal regulations.
* Oversee Community-Based Outpatient Clinics (CNOC).
* Develop methods for the evaluation of veteran care, such as on-going medical record review, report findings, actions and follow-up via the Nursing Department Performance Improvement process.
* Maintain personal/professional growth and proficiency by attending in-services, seminars, and workshops; remain current with healthcare trends and contemporary nursing practices.
* Facilitate daily or weekly staff meetings to discuss patient status, departmental communications, and other concerns or issues.
* Perform routine personnel and administrative duties such as submission of payroll/attendance, ongoing feedback and performance appraisals to assigned staff; document staff performance matters through progressive discipline when appropriate.

**3/2017-5/2020: Associate Director of Nursing, Inpatient Detox/Residential, PHP/IOP adult patients**

 **Swift River Addiction Campus, Cummington, MA. (171 bed facility)**

* Supervised over 65 nurses and support staff with setting goals, establishing care standards, being a liaison between nursing staff and facility doctors and management caring for behavioral health and substance use patients from a Trauma Informed Recovery model.
* Interim Director of Nursing overseeing care of behavioral health inpatient and residential outpatient clients.
* Responsible for ensuring that our entire team excelled in quality and compliance with all federal, state and local rules and regulations, JCAHO and Bureau of Substance Abuse Services (BSAS) as well as the policies and procedures set by the employer in relation to COVID preventative care.
* Daily contact with CDC and other public health entities for continuous COVID-19 updates.
* Ensured the proper handling of personal health information (PHI) in order to remain compliant with the Health Insurance Portability and Accountability Act (HIPAA).
* Worked closely with other managers such as the medical director and facility administrator as well as the Executive Leadership Team when on site.
* Created and supported a positive, professional, team-oriented, harassment-free work environment for our nursing department by demonstrating company competencies and being a role model of company values as well as nurse values.
* Experience with Medicare/Medicaid/Joint Commission/BSAS policies.
* Collaborated with nursing staff, upper management and external agencies in the coordination of patient care and participated in treatment team meetings.
* Supported initiatives for staff performance, staff recruitment, staff retention and staff development.
* Proficient in multi-tasking and handling stressful situations oftentimes stepping in to work as a floor nurse both day and night shifts including an offsite facility whenever needed.
* Responsible for staff education and training for Medication Assisted Treatment (MAT) for suboxone, vivitrol, sublocade and other MAT medications around patient care.
* Maintained nurses and support staff schedules, approved overtime, completed and approved payroll for my department, approved all PTO requests and handled all sick calls day and night.
* Recognized urgent needs and maintained a calm head in emergencies.
* Supervised and provided consistent feedback to help staff comprehend necessary changes to maintain the operations of the nursing department.
* Hired, supervised and evaluated department staff including maintaining a schedule to ensure 24 hour care and staffing needs to meet compliance.
* Responsible for auditing charts to maintain the standard of nursing quality, licensing requirements and alignment with policy and procedure per facility and Bureau of Substance Abuse Services (BSAS) and JCAHO guidelines.
* Nurse educator for topics such as HIV, Hep C, COVID-19, Overdose Prevention and weekly meetings with patients for question and answer sessions.
* Interim Director of Nursing responsibilities during times of need.
* Maintained a culturally sensitive nursing department to ensure that all staff were able to provide culturally sensitive care to our transgender, transitioning, gender designation and personal pronoun self-identification patients which included mutual education between patients and nursing staff.
* **1/2015-3/2017: Registered Nurse**

 **Franklin Recovery Center, Greenfield, MA**

* Oversaw the care of patients in different stages of detoxification and behavioral health issues.
* Responsible for overseeing nurses and support staff
* Liaison between nurse teams to maintain fluidity of patient care through shared information.
* Advocated for and received approval to admit our first pregnant patient with substance use disorder.
* Responsible to monitor and communicate patient status with interdisciplinary team of nurses and doctors.
* Recognized as ‘Employee of the Month’ for over 240 employees.
* Responsible for nursing department’s staffing schedule.
* Received and covered sick calls, assuring each shift was staffed according to compliance policy.

**2012-2015:** Suffered severe injuries in a car accident rendering me unable to work. I also underwent 3 surgeries

 during this time.

**2/2008-4/2011: Charge Nurse and Supervisor**

 **Cooley Dickinson Hospital, Northampton, MA**

* On call and every other weekend Supervisor
* Responsible for hands-on care for multi-system affected patients and Isolation patients.
* Delegated to appropriate staff assignments to be completed each shift.
* Team leader for 1:14 nurse:patient assignment and prioritized cared for patients per acuity.
* Code Blue responding nurse per team.
* Worked in the Charge nurse and Supervisor role when called upon to fill those slots.
* Collaborated with physicians and physician support staff to provide the best care for our mutual patients.
* First and foremost, a staunch patient advocate.

**1989-2007: RN positions:**

**Private duty** for terminally ill Northampton patient.

**Cooley Dickinson Hospital:** Float nurse: Med-Surg/Oncology/Telemetry/Ortho/ER /On-call supervisor **Boca Raton Community Hospital**, FL Staff nurse: Surgical/Orthopedic Unit

**Vanderbilt University Medical Center,** TN (**travel nurse** *contract*): Surgical ENT/Liver Transplant Unit

**Delray Medical Center**, FL (**travel nurse** *contract*) Contract Nurse: Surg-Ortho/Trauma Unit

**Tampa General, FL** (contract nurse) HIV/AIDS Unit, infectious disease, isolation patients

**St. Mary’s Hospital,** FL (**travel nurse** *contract)* West Palm Beach, FL 33403: Trauma Unit

**Houston NW Medical Center**, TX Staff nurse: Med-Surg/ISO Unit/Trauma/ER

**Holy Cross Hospital,** FL (**private contract)** Fort Lauderdale, FL Staff nurse: ISO/Trauma Unit

**Martha’s Vineyard Hospital**, MA (**travel nurse** *contract*) Staff nurse: Acute Care Unit, LTC Unit Float

**HCA Lawnwood Regional Medical Center**, FL (**travel nurse** *contract*): Med-Ortho Unit

**Santa Rosa Health Care Corps Hospital**, TX (**travel nurse** *contract*) surgical/post-partum unit

**Queens Medical Center,** HI (**travel** *nurse contract*) Honolulu, HI 96815 Staff nurse: Trauma, Med-surg/ISO/acute care

**North Broward Medical Center**, FL (**travel nurse** *contract*) Med-Surg/Acute Care/Neuro-Surgical unit

**Springfield Hospital,** MAstaff nurse Wound Care nurse

**VA Medical Center,** Leeds, MA

**SKILLS:**

* Critical thinking and problem solving IV certified and preceptor
* Evidence based care Strong problem solving skills
* Leadership and management roles Strong multi-tasking abilities
* 10 years Travel nurse experience Flexible and team oriented
* Motivational interviewing EMR experience
* Currently learning Spanish

**EDUCATION: CERTIFICATIONS:**

Currently pursuing RN/MSN in Care Coordination AHA BLS/AED

UMass Amherst ACLS in progress

University of Phoenix Certified Addictions Registered Nurse

Springfield Technical Community college IV certifications

1987-1989: STCC ADN RN Registered for CPI training

**RN LICENSES:** MA, TX, AL, HI, NC, FL, TN, VT

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