

SUZANNE COOPER

SUSANVILLE, CA 96130 • (209) 483-2856 • srcooper67@yahoo.com

PROFESSIONAL SUMMARY

Dedicated and compassionate Registered Nurse (RN) with over five years of experience in direct patient care, triage and care coordination in fast-paced environment. Proven ability to remain calm under pressure and skillfully handle difficult patients and high-stress situations. Consistently developing strong relationships with patients through empathetic communication, respectful attitude and excellent customer service.

SKILLS

- Patient and family advocacy
- Intravenous therapy
- Care Plan Development
- High level of autonomy
- Emergency Procedures
- Chronic disease management
- Health screening
- Patient assessments
- Infection control measures
- Patient consultation
- Direct patient care
- Staff Supervision
- Strong clinical judgment
- Medication Administration
- Diabetes and nutrition education

WORK HISTORY

Registered Nurse

State Of California Department Of Corrections - SUSANVILLE, United States 02/2015 - Current

- Administer medications and treatment to patients and monitored responses while working with healthcare teams to adjust care plans
- Inform patients of effective treatment options care strategies, enhancing long-term outcomes
- Deliver outstanding care to patients with various diagnoses and managed care from treatment initiation through to completion
- Educate patients how to improve lifestyle choices, dramatically reducing chance of symptom reoccurrence
- Facilitate therapeutic communication, conflict resolution and crisis intervention by redirecting negative behaviors and helping patients regain or improve coping abilities to prevent further disability
- Deliver medications via oral, IV and intramuscular injections, monitoring responses to address new concerns
- Collaborate with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions
- Sustain quality standards by performing routine medication audits and upholding internal and industry best practices
- Quickly respond to situations impacting safety and security to unit, actualizing crisis prevention

interventions to control and de-escalate situations

- Perform ongoing assessments to evaluate mental health needs, working with multidisciplinary team to develop, initiate, manage and modify individualized plans of care
- Advocate for patients by communicating care preferences to practitioners, verifying interventions met treatment goals and identifying insurance coverage limitations
- Confer with physicians to discuss diagnoses and devise well-coordinated treatment approaches
- Update patient charts using Cerner with data such as medications to keep records current and support accurate treatments
- Provide direct patient care, stabilized patients and determined next course of action

Accountant Specialist

State of California Dept. of Corrections - SUSANVILLE, CA

08/2006 - 01/2014

- Maintained employee confidence and protected payroll operations by keeping information confidential
- Operated 10-key calculators, computers, fax machines, copy machines and other office equipment to produce various documents
- Responded to employee questions and requests for information in timely and knowledgeable fashion
- Managed quality assurance program, including on-site evaluations and internal audits
- Maintained excellent attendance record, consistently arriving to work on time

EDUCATION

Bachelor of Science: Nursing

Chamberlain University - Downers Grove, IL

06/2016

Associate Degree in Nursing: Nursing

Carrington College - Reno, NV

08/2014

Associate of Science: Accounting

San Joaquin Delta College - Stockton, CA

06/2012

AFFILIATIONS

- American Nurses Association (ANA) Member
- Emergency Nurses Association

CERTIFICATIONS

- First Aid/CPR Certified
- ACLS
- TNCC

ADDITIONAL INFORMATION

I have a solid history for reliability, proactive nursing, professional and ethical behavior, as well as a long history of leadership. I work exceptionally well with fellow nurses, ancillary staff and providers. I take pride in my positive attitude and ability to adapt to change.