**STEFANECE JACKSON**

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Profile Summary

Compassionate and patient focused Medical Surgical Registered Nurse with an excellent background in patient care, treatment planning and customer service. Proficient at explaining and performing difficult and painful procedures to maximize patient comfort and benefit. Flexible scheduling availability to include evenings some weekends and emergency situations as required.

Core competencies

* Medical Procedures/Practices
* Patient/Physician Relations
* Patient Assessment
* Personal Assistance
* Activity Implementation
* Patient Screening
* Clerical & Interpersonal Skills
* Treatment Planning
* Team Building
* Analytical Abilities
* Communication
* Strong Time Management
* Strategic/Tactical Planning

Clinical Experience

* Proficient with health care management requirements and protocols.
* Ability to stay calm and intervene during crises, facilitate groups and collaborate on multidisciplinary teams.
* Proven ability to build positive relationships with patients, family members, physicians and other medical professionals.
* Responded quickly and properly to changing circumstances; assessed problems, formulated comprehensive decisions to achieve positive change and refocused on new priorities.
* Ability to communicate with patients in a friendly and sympathetic manner.
* Exemplified knowledge of principles and processes in providing customer service, evaluating clients’ needs, meeting quality standards for services, and assessing customer satisfaction.

Professional Experience

**Clinical Nurse-Covid Testing September 2020 – Present**

**Dekalb County Board of Health**

* Performs various duties related to testing Dekalb County residents and other members of the public, including but not limited to; check-in clients, administer nasal-pharyngeal and/or lower nasal swabs, storing test samples in accordance with department policy, clean workspaces, and ensure staff and client safety.
* Provides information and guidance on quarantine procedures and any other guidelines relevant to COVID-19 to Dekalb County staff and residents.
* Ensures proper management of data or documentation of COVID-19 information, complying with relevant County processes or procedures and/or regulations pertaining to COVID-19.
* Obtaining and documenting relevant information including but not limited to, contact demographics, underlying medical conditions, and other potential risk factors.

**Postpartum/ Mother-Baby Nurse January 2020 – July 2020**

**The Woman’s Hospital of Texas**

* Managed the care of the newborn infant by providing ongoing assessments until discharge
* Assessed and promoted maternal infant bonding.
* Instructed and educated patients and families.
* Educate mothers with their postpartum care, the care of their newborn infant and assist with breast feeding.

**Medical Surgical Nurse June 2019 – July 2020**

**MD Anderson Cancer Center**

* Provide ongoing education for staff, families/caregivers and patients.
* Collaborate with managers and team members in the development of educational programs to maximize benefits for staff.
* Work with unit manager to coordinate orientation for new staff by establishing partnerships with preceptors.
* Maintain on going evaluation of and implementation of evidence based best clinical practices. Independently designs and evaluates education to be presented to a large number of medical staff

Education

**Prairie View A&M University College of Nursing Spring 2016 – May 2019**

* Bachelor of Science in Nursing

Communication

* Basic Life Support-American Heart Association **Expiration: August 2022**
* Neonatal Resuscitation Program **Expiration: May 2022**

Leadership

* Patient Experience Committee ǀ Chair
* Education Committee ǀ Co-Chair
* National Association of Neonatal Nurses ǀ General Member
* Associate of Women’s Health, Obstetric and Neonatal Nurses ǀ General Member
* The Sigma Theta Tau International Honor Society of Nursing ǀ General Member
* Fort Bend Black Nurses Association ǀ General Member