**Julie Hart, RN, BS, WCC**

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I am a Registered Nurse with a BS in Information Systems, currently completing my BSN. My experience includes medical and surgical ICU, neuro critical care, home health case management, wound care, psych and behavioral health.

**EXPERIENCE:**

**US Nursing, Travel RN February 2021 – Present**

 **Critical Care Travel RN**

* Assignment at Level II Trauma Center on a 30 Bed Medical – Surgical –Cardiac ICU.

**Emerson Hospital Concord, MA October 2018 – Present**

 **Critical Care Unit Staff RN**

* Management of critically ill patients in medical-surgical intensive care unit. Experience includes patients with respiratory illnesses, GI complications, diabetes, infectious disease, post-surgical patients and recovery, wound care, and most recently, COVID-19. Experienced with vents, arterial lines, CVP, IV and infusions, sedation medications and pressors. Use Meditech. Trained in and float to PACU as needed. On Rapid Response and IV team.

**UMASS Marlborough Hospital, February 2020 – Present**

 **Critical Care Unit Per Diem RN**

* Management of critically ill patients in medical-surgical intensive care unit. Experienced with COVID and vents. Use EPIC.
* Float to ED as needed.

**Mass General Hospital Covid-19 Nurse Hotline, November 2020 - Present**

 **Phone Triage**

* Triage and respond to questions about COVID exposure, COVID vaccine symptoms and side effects, allergies, isolation guidelines, schedule testing and respiratory appointments, or guide towards treatment with provider or ED. Use EPIC

**Rhode Island Hospital, Providence, RI August 2019 – April 2020**

 **Level 1 Trauma, Neurosurgical Critical Care Unit, Staff Nurse**

* Management of critically ill patients in neuro intensive care unit. Experienced with stroke, aneurysm, TBI, spinal injuries and the management of these conditions. Experienced with external ventricular drains, ICP, arterial lines, ventilators, tracheotomies, temperature management protocols and systems including the Bair Hugger and the Arctic Sun, as well as use of hypertonic solutions and pressor medications to balance electrolytes and control blood pressure. Experienced in EPIC.

**Kindred, Marlborough, MA May 2015 – Present**

 **Per Diem Home Health Case Manager, Admissions and Wound Care (September 2019 – Present)**

* Admit patients to home health services, perform head-to-toe assessments, wound assessments, care plan creation and management. Work with interdisciplinary team of PT, OT, SLP, MSW, HHAs. Experienced with Homecare Homebase.

 **Clinical Liaison (May 2018 – September 2019)**

* Develop relationships with physician practices,hospital case managers, skilled nursing facility discharge planners, and assisted living facilities to increase home health referrals.
* Increase referrals from target accounts and use market data and analysis to determine which accounts are viable.
* Provide education and continuing education programs for referral sources, develop market awareness and prepare competitive updates.
* Collaborate with hospice counterpart for team marketing and to ensure smooth transition of services.
* Screen referrals and follow patients who are hospitalized to increase communication around their care plan and ensure smooth transitions of care.
* Collaborate with operational leaders in development of business and market growth plans. Experienced with SalesForce and MyBI.

 **Manager of Clinical Practice (May 2015 – May 2018)**

* Oversaw day-to-day operations of corporate branch including hiring and supervising office staff and professional field staff; including RNs, LPNs, PTs, OTs, Speech Therapists, Therapy Assistants, Social Worker and HHAs.
* Provided clinical guidance and ongoing education to clinicians, including topics on Oasis and Medicare guidelines.
* Reviewed clinical documentation for accuracy and timeliness.
* Performed monthly QA and chart reviews and the quarterly QAPI process.
* Assessed customer satisfaction of home health services, resolved complaints and developed plans for improvement.
* Managed quality and fiscal outcomes, oversaw the utilization of all disciplines and case mix.
* Increased agency Star Rating to 5 star from a 2.5 by continually educating staff on clinical Oasis documentation and led agency to a deficiency-free survey.
* Networked and attended business development events. Marketed to and developed relationships with referral sources in conjunction with sales team and clinical liaisons.

**Home Staff, LLC, Worcester, MA May 2014 – May 2015**

 **Clinical Operations Manager**

* Managed daily operations including recruiting, hiring and supervising office staff and field staff; and provide clinical education and guidance to Nurses, Certified Home Health Aides, CNAs, PCAs, Homemakers, and Companions for all three Home Staff Branches, a private duty division of the VNA Care Network.
* Attended networking and business development events. Created marketing content for web, blog, and other Home Staff social media sites.
* Lead initiative from RFP to award of private duty contract to fully staff large ALF with RNs and CNAs in coordination with skilled division of the VNA Care Network.
* Oversaw orientation, education and ongoing clinical skills training program for all staff.
* Developed and updated Home Staff policies and procedures.

**Care Solutions Inc., Westborough, MA Jan. 2012 – August 2014**

 **Clinical Liaison, (Jan 2012 – August 2014)**

* Developed relationships with case managers, social workers, and discharge planners at local hospitals, rehab centers, assisted living facilities, physician practices, senior centers and other referral sources.
* Followed patient progress during hospitalization and rehab stays to assist with discharge planning. Collaborated with social workers, case managers, discharge planners and MDs to facilitate the home care admission process.
* Performed pre-admission screenings, chart reviews, attended discharge planning meetings, and managed the intake process for patients residing at a contracted ALF.

**UMASS Community Health Link, Worcester, MA Apr. 2010 – Dec. 2015**

 **Nurse (Full Time April 2010 – April 2012, Per Diem April 2012 – Dec. 2015)**

* Care of adolescent clients admitted for dual diagnosis and/or alcohol and drug withdrawal who required ongoing crisis stabilization for substance dependence and psychiatric evaluation. Managed intake and admission process. Screened potential clients and obtained insurance authorizations.
* Collaborated with case managers, counselors, and psychiatrists to coordinate after-care for clients.
* Performed program marketing and outreach.

**Metro West Medical Center, Natick, MA Mar. 2009 – Jan. 2012**

 **Staff Nurse**

* Staff nurse on med-surg floor and also on geriatric treatment unit and performed tasks such as: medication distribution, wound care and treatment, patient group, ongoing education, admitting and discharge of patients.

**PER DIEM EXPERIENCE:**

**Favorite Healthcare Staffing June 2018 – Present**

* Per Diem RN at Westborough Behavioral Health Hospital, NFI IRTP and School, and Riverside School.

**Care One, Lexington, MA December 2014 – February 2016**

 **Clinical Liaison**

* Screened patients and completed the intake process for patients discharging to rehab/skilled care.
* Represented all Massachusetts Care One Skilled Nursing Facilities, rounding and providing screenings at all Boston/Cambridge Area Hospitals including MGH, MA Eye and Ear, Brigham and Women’s, Beth Israel, Tufts, BMC, Spaulding, St. Elizabeth’s, Cambridge Hospital and New England Baptist.

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| **CERTIFICATIONS:**BLS, ACLS, NIHSS, Wound Care Certified Nurse | **EDUCATION:****Western Governor’s University, BSN,** Expected June. 2021**Excelsior College**, **ASN,** Feb. 2014**State University of New York at Albany**, **MA Anthropology,** Aug. 2006,**Rensselaer Polytechnic Institute,** **BS Marketing and IT,** May 2000 |