



# KIYA MCLENDON

4408 AIRPORT HWY #21, TOLEDO, OHIO 43615, 4197641200, Kiyabsn@icloud.com

## PROFESSIONAL SUMMARY

Hardworking Registered Nurse focused on patient centered care. Reliable team member accustomed to taking on challenging tasks. Dedicated to safe and effective patient care.

## SKILLS

- Telemetry monitoring
- Critical thinking
- Wound care
- Task prioritization
- Epic and Cerner experience
- IV management
- Time management
- Multitasking
- Joint Commission compliance

## EXPERIENCE

Travel Registered Nurse January 2021 - April 2021

Ascension St. John's Hospital | Detroit, MI

- Supported facility needs by working flexible schedule and contributing to multiple units.
- Responded to medical alarms and emergent needs to deliver focused and compassionate care.
- Assisted with smooth admissions and discharges, coordinating paperwork and seeing to patients' medical and personal needs.
- Documented patient information with Cerner charting system.
- Coordinated patient care and nursing workflows to manage high volume caseloads with available resources.
- Served diverse patient populations with thorough knowledge of diverse injuries, surgical services, and disease states.

RN January 2019 - Current

Mercy St. Vincent's Hospital | Toledo, OH

Informed physicians of changes in patient conditions and nursing needs.

- Monitored patients under observation, tracking telemetry and observing responses.
- Provided top-notch care, implementing infection control procedures to protect patients and staff.
- Educated patients and families on conditions, treatments, and possible outcomes.
- Administered prescribed medications and monitored patients for side effects and adverse reactions.
- Administered local, intravenous and inhalation anesthetics based on patient conditions and procedural requirements.
- Consulted and coordinated with healthcare team members to assess, plan, implement, and evaluate patient care plans.
- Cared for ill, injured, and recovering patients in cardiac department.
- Set up laboratory tests for diagnostics and monitoring of cardiac patients.
- Completed continuous cardiac monitoring to recognize and intervene in cases of arrhythmias.

Patient Access Representative January 2018 - December 2018

St. Charles Hospital | Oregon, OH

- Verified completeness and accuracy of patients' information for documentation in EMR system.
- Screened calls from patients and loved ones to help callers reach correct extensions.
- Stayed up to date on the available community services and program resources useful for patient needs.

- Helped patients obtain the necessary services to meet their healthcare needs.
- Identified insurance payer sources and verified insurance coverage.
- Obtained and accurately entered demographic, clinical, and financial data into computer system.

**Medical Assistant**

July 2012 - January 2018

Promedica | Toledo, OH

- Prepared treatment rooms for patient examinations.
- Administered oral and parenteral medications and immunizations as directed by supervising the physicians.
- Cleaned, prepared, and maintained examinations rooms and treatment areas.
- Assisted physicians and clinicians with examinations, procedures, preparation of patients, and vital sign procedures.
- Interviewed patients to obtain medical information and document vital signs.
- Prepared patients for examinations, procedures, and treatments.
- Improved clinical operations and productivity by promoting efficient patient flow.
- Organized, reviewed, and forwarded incoming test results to the physicians.
- Communicated with patients and families proactively to gather information on patient's condition.
- Prepared and maintained all supplies in exam rooms by ordering, distributing, and managing inventory.

**EDUCATION**

Master of Science

May 2022

Walden University, Minneapolis, MN

Associate of Science

Owens Community College, Toledo, OH

GPA: 3.7, Graduated with honors, Member, Nursing Honor Society