Rachel L. Hays

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**OBJECTIVE**

To achieve a job as a certified nursing assistant to support health communication education.

**EDUCATION**

University of Wisconsin- Green Bay, Green Bay, Wisconsin

Bachelor of Science Degree, May 2021

Major in Communication with emphases in Health and Organization

GPA 3.4/4.0

Relevant Coursework: Economics, Finance, Healthcare Environment Analysis, Organizational Problem Solving Strategies

**RELEVANT EXPERIENCE**

Certified Nursing Assistant, September 2020 to present

Green Bay Health Services, Green Bay, Wisconsin

* Maintaining accurate electronic health records such as vital signs and daily weights.
* Assisting patients with activities of daily living
* Observing patient conditions and adapted the plan of care as needed

Intensive Care Health Unit Coordinator/CNA, February 2019 to July 2020

Aurora BayCare Medical Center, Green Bay, Wisconsin

* Facilitated communication between physicians, nurses, and other hospital staff
* Processed patient admissions/discharges and answered incoming unit calls
* Provided patient educational materials upon development of treatment plans

Certified Nursing Assistant, March 2018 to May 2019

Harbor Haven Health and Rehabilitation, Fond du Lac, WI

* Supported rehabilitation of patients to restore independence
* Commended effective team collaboration for maximum quality care
* Delivered consistent empathetic care to reinforce company values

**ACTIVITIES**

Club Member, 2018 to 2020

Kiwanis Club of Fabulous Fond du Lac

President, 2016 to 2018

Key Club

**ADDITIONAL EXPERIENCE**

Certified Nursing Assistant, October 2017 to March 2018

HCR ManorCare, Fond du Lac, Wisconsin

Caregiver, June 2017 to August 2018

Adelaide Place, Fond du Lac, Wisconsin

Cashier, February 2016 to June 2017

Little Caesars Pizza, Fond du Lac, Wisconsin