

DAWN M SENN

CONTACT



(608) 792-6150



dawn.senn@aol.com



23923 8th Street,
Trempealeau, WI 54661

PROFILE

I am a highly motivated Registered Nurse with a strong work ethic, exemplary organization and excel with communication. I possess strong multi-tasking abilities, detail-orientation, and always strive to achieve success. Excellent communication skills paired with advanced problem-solving strengths, position me to be very qualified. I am seeking career growth and feel that I possess the skills, education and experience to grow within a team.

EDUCATION

MN State College Southeast Technical

Winona, MN

LPN: 09/1996 – 05/1997

RN: 08/2008 – 05/2010

Graduated:

Licensed Practical Nurse

Registered Nurse

EXPERIENCE

Registered Nurse – Clinical Manager/RN Executive Director

LHC Group // October 2020 - Present

- Responsible for the direct supervision of licensed, certified and non-certified clinical associates.
- Assign and direct work of subordinates; appraising performance; rewarding and disciplining associates, addressing complaints and resolving problems.
- Provide training and education to associates on an ongoing basis with classroom in-services, and situation-specific training.
- Participate in pre-admission screening of prospective new clients. Assure that required documentation is completed prior to or upon client's admission, including nursing assessments, service plans, and other assigned clients. Updates assessments as required by policy.
- Evaluate clients; document changes in condition, and notifies executive director, physician, and clients legally responsible party/family of client's condition and reactions.

Registered Nurse – General Internal Medicine – Charge Nurse

Gundersen Health System // May 2017 – Feb 2020

- Entrusted member of leadership team to lead the department as Charge Nurse/Leader for the General Internal Medicine Onalaska team.
- Conducted ongoing communication with all members of interdisciplinary team.
- Assisted with potential employee candidate interviews, training & education.
- Attend trainings, seminars, meetings, conference calls and relay information back to the care team and implement changes (ie: policy changes)
- Collaborate with colleagues daily and communicate information timely to respective team leaders.

Registered Nurse – Telephone Nurse Advisor

Gundersen Health System // April 2016 - May 2017


- Field incoming phone calls for symptom triage and determine appropriate level of care.
- Alerted EMS services for emergent medical need for patients in distress.
- Performed calm, compassionate, active listening to each patient call.
- Used evidence-based education for guidance, learning and training.
- Managed collaboration with clinical liaison member and shared new information and reviewed data and implemented needed changes for better customer experience.


SKILLS


- Communication Skills
- Strong Leader
- Highly Organized
- Extremely Motivated
- Attention to Detail
- Easy Going
- Compassionate
- Effective Interpersonal Skills
- Action-Oriented
- Strong Colleague Rapport
- Eager to Learn
- Active Listener

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TECHNICAL SKILLS

- MS Office
 - Word
 - Excel
 - PowerPoint
 - Outlook
- Zoom

EXPERIENCE (CONTINUED)

Registered Nurse – Center for Women – Team Lead

Gundersen Health System // Sept. 2010 – April 2016

- Assisted MD's & medical providers with clinical appointments and procedures.
- I was the Onalaska Clinic "Champion Lead" for the implementation and use of essential oils in the clinical setting. I provided training and education to employees.
- Requested by Clinical Manager to be "Champion Lead" for the implementation of a prescription dispensing machine (called Pyxis) for the distribution of medications while in the clinic setting. Competency-based education provided annually to all staff.
- Organized & implemented "Primary Care" in the Center for Women Clinic. Department was then divided into "OB-GYN" and "Primary Care" to encompass "Women taking care of Women"
- Developed an algorithm for Hypertension noted during a clinic visit. This algorithm was recognized and presented to the organization and is currently in practice throughout the Gundersen Health System.

Registered Nurse – Staff Nurse (On-Call)

Bethany St. Joseph Care Center – Onalaska Care Center // Feb. 2019-June 2020

- Assist with on-demand staffing shortages, cover vacancies and vacations for current staff.
- Performed medication and insulin administration, blood glucose monitoring, shift assessments.
- Report resident change of status to Charge Nurse.
- Supervised and collaborated with certified nursing assistants on resident cares and needs.
- Assist with wound care, assessment and reporting to medical provider.