**MARY ANN CUNNINGHAM**

Davie, FL 33314 | (954) 445 7333 | mac0312@bellsouth.net

**+ PROFESSIONAL PROFILE**

Dedicated and adaptable future nurse graduate utilizing 17+ years of work experience within a customer service and management role to successfully provide excellent patient care and compassion within the medical field. Demonstrates effective leadership skills while committing to support and help patients to improve their health condition and quality of life. Skills and qualifications also include:

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| * Professional judgment and decision-making.
* Ability to work independently within scope of nursing practice.
* Acting as a liaison between physicians, patients, caregivers, and team members.
 | * Strong organizational and problem-solving skills
* Collecting, analyzing, and recording relevant patient health data.
* Working collaboratively within a team environment.
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**+ KEY COMPETENCIES**

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| Excellent Customer Service | Multitasking | Empathy and Compassion | Scheduling | Microsoft Office | Critical Thinking | Interpersonal Skills | Inventory Management | Supervisory Skills  |

**+ CLINICALS** (Total Clinicals Hours= 720)

**Broward Health**, www.browardhealth.org, Fort Lauderdale (2 Semesters)

**Plantation General**, https://plantationgeneral.com (Pediatrics and OB)

**Northwest Medical Center** (1 Semester)

**+ EDUCATION**

2019 Bachelor of Science -- Nursing Program, Keiser University, Fort Lauderdale, FL

2004 **Associate of Science**,Emergency Medical System City College, Fort Lauderdale, FL

**+ PROFESSIONAL EXPERIENCE**

 2020- **REGISTERED NURSE,**  Carilion Clinic, Roanoke, VA

* New Graduate Nurse

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| 2007 - 2016 2002 – 20072002 – 2007 | **KEY EMPLOYEE/ FLOOR MANAGER**, Quarterdeck Seafood Bar and Grill, Davie, FL * Implemented an efficient, high-energy approach to store operations.
* Proven ability to drive the organization and management of store operations.
* Recruited, interviewed, and hired service, support, and maintenance staff
* Coordinated employee schedules, duty assignments, and communications of expectations and policies.

 **BARTENDER**, 15th Street Fisheries, Fort Lauderdale, FL * Engaged with customers and provided exceptional customer service to increase loyalty, in addition to quickly resolving any customer complaints or concerns.
* Collaborated with team members to meet deadlines in a timely and efficient manner

 **OUTSIDE SALES**, Ace Waste Service, Lauderdale, FL * Drafted sales proposals and completed contracts using various Microsoft Office software
* Competitively prospected new business in local and regional territories
* Maintained 24/7 availability for customer questions and concerns.
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**+ CERTIFICATIONS**

* **Florida Registered Nurse (compact), license # 9551395**
* **BLS**
* **ALS**
* **PALS**