

# Leha Nguyen-Hoang

Albuquerque, NM 87123

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Compassionate Registered Nurse with 15 years of experience in delivering comprehensive patient care in the OB/GYN industry and 2 years' experience with Hospice and long term skilled nursing facilities. Capable of working with a diverse patient population and fostering relationships. Exceptionally talented at coordinating with healthcare professionals to advance patient care. Compassionate Labor and Delivery Nurse with a superior ability to multitask and communicate with doctors and families. Successful at preparing for emergency C-sections and numerous forms of birth coaching. Committed to providing best-in-class patient and family care. Have been able to maintain two jobs for most of my nursing career. Currently working as a Labor and Delivery Nurse only, though.

## Work Experience

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### **Labor and Delivery Registered Nurse**

Lovelace Health Systems - Albuquerque, NM

July 2021 to Present

- Thorough knowledge of pregnancy life cycle and nursing care for expecting mothers
- Experience of nursing and caring for new mothers and babies
- Ability to assist doctors during delivery and help women for safe delivery
- Skilled in measuring and monitoring vital signs of women and new babies
- Outstanding abilities to take quick and sound decisions during emergencies
- Matured and professional nurse with high degree of patience and good communication skills

### **Assistant Center Nurse Executive**

Genesis Healthcare Services - Albuquerque, NM

February 2020 to June 2021

- Report to the Director of Nursing
- Lead, guide and direct the clinical operations of the nursing units on assigned shift including ensuring compliance with Genesis policies and procedures, practice standards and regulations.
- Facilitate the implementation of the care delivery model and processes, mentoring staff, along with coordination and communication with other departments.
- Collaborate with the Director of Nursing to maintain adequate nursing staff to provide safe, 24/7 nursing care with an emphasis on limiting use of overtime and agency personnel. 2. Monitors nursing care to assure that all customers are treated fairly, with kindness, dignity and respect
- Develops, maintains, and periodically updates written policies and procedures that govern the functions of the nursing department, as well as the center's ongoing quality assurance program for the nursing department
- Completes daily rounds on the units to observe customers and to determine if nursing needs are being met

### **Registered Nurse Case Manager**

Alliance Home Health Care and Hospice

April 2019 to October 2020

- Active participant in IDT meetings. Responsible for all patient documentation in adherence with Medicare guidelines to ensure compliance with care.
- Orders materials, medications, durable medical equipment, wound supplies, etc, per patient plan of care
- Managed a caseload of 14-25 patients who met Medicare qualifications eligibility for end of life care, traveling up to 100miles per day between homes and facilities.
- Manage and collaborate with a team of RNs, LPNs, MSW and chaplains to assess, plan, implement and evaluate patient care plans and to ensure that all required interventions are being completed.

### **Registered Nurse, Labor and Delivery**

Presbyterian Hospital-Albuquerque - Albuquerque, NM  
February 2007 to August 2019

- Thorough knowledge of pregnancy life cycle and nursing care for expecting mothers
- Experience of nursing and caring for new mothers and babies
- Ability to assist doctors during delivery and help women for safe delivery
- Skilled in measuring and monitoring vital signs of women and new babies
- Outstanding abilities to take quick and sound decisions during emergencies
- Matured and professional nurse with high degree of patience and good communication skills

### **Triage Nurse**

Women's Specialists Of New Mexico Ltd - Albuquerque, NM  
October 2010 to April 2019

- Assisted patients by answering questions, responding to inquiries and handling telephone requests.
- Answered large volume of calls, emails and faxes per day, addressing patients' medical concerns or needs
- Complete and accurate charting of detailed phone calls and patient interaction into patient's electronic charts.
- Review and refill patient's medication if appropriate.
- Start and manage IV hydration in office for dehydrated OB/GYN patients as ordered.
- Perform IM/SQ injections in office
- Review patient's labs and call patients to review abnormal or normal results and discuss follow up needs.

## Education

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### **ADN in Nursing**

Central New Mexico Community College - Albuquerque, NM  
2006

## Skills

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- Thorough knowledge of pregnancy life cycle and nursing care for expecting mothers
- Experience of nursing and caring for new mothers and babies
- Ability to assist doctors during delivery and help women for safe delivery
- Skilled in measuring and monitoring vital signs of women and new babies
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- Providing quality, efficient, and safe care to expecting mothers
- Providing mental and physical support to mothers and families
- Assisting pregnant women and doctors for safe delivery
- Helping women in reducing labor pain by providing them safe exercises techniques
- Coordinating with the nutritionists and educating patients on importance of diet in pregnancy
- Communicated with the medical team about changes in patients' health conditions
- Performed physical examination and diagnosis on patients and ensured sound health of the fetal
- Responded quickly to drop or changes in patients' health conditions
- Administered medications and IVs as prescribed by the doctors and monitored changes
- Provided professional nursing care to patients in the delivery units
- Maintained a safe, comfortable, and positive environment for patients and families
- Assisted with required tests and procedures, and answered doubts and queries of patients and families
- Conducted sessions for educating patients and families on handling pregnancy and post-delivery care
- Demonstrated excellent written, verbal, telephone and interpersonal communication skills
- Demonstrated excellent organization and multitasking skills.
- Maintained accurate and detailed patient records and pertinent information
- Responsible for reviewing and authorizing/denying provider ordered prescriptions in accordance with established guidelines
- Administered medications & immunizations with ease, compassionately provided delivery of test results and confidentially updated EMR with patient records and necessary instructions.
- Active participant in IDT meetings. Responsible for all patient documentation in adherence with Medicare guidelines to ensure compliance with care.
- Orders materials, medications, durable medical equipment, wound supplies, etc, per patient plan of care
- Managed a caseload of 14-25 patients who met Medicare qualifications eligibility for end of life care, traveling up to 100miles per day between homes and facilities.

## Certifications and Licenses

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### **RN**

### **NRP Certification**

### **BLS Certification**

### **ACLS Certification**