

Darren Triplett

Caregiver

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815-540-0028

An interesting position with a growing company

Work Experience

Intake Coordinator

Arcadia - Rockford, IL

July 2019 to November 2019

- Gathered patient records, taking medical histories, and obtaining any insurance information from the patient.
- Approved and denied pre-certifications and providing documentation
- Knowledge of medical coding and terminology including ICD-9 code and CPT codes
- Speaking with providers over the phone regarding ER/inpatient admission inquiries, verifying coverage on medical procedures, as well as faxing precertification forms to providers if necessary

Customer Service Representative

Blue Cross Blue Shield of IL, MT, NM, OK & TX - Rockford, IL

October 2018 to July 2019

- Speaking to members and health care practitioners over the phone with details regarding members benefits
- Maintaining a positive, empathetic and professional attitude toward customers at all times.
- granted claims for possible payment if determined medically necessary.
- provided documentation to members and providers regarding members insurance, benefits, and also eligibility via fax and email

Assembler Line Worker

Grupo Antolin - Rockford, IL

March 2018 to October 2018

Preformed packaging supplies ..keeping the head liner safe and clean

Provided a clean work station

Loaded trucks with head lines

Caregiver

AGrace Hospice - Rockford, IL

2017 to 2018

- Assist/provided palliative care to the terminally ill clients (ambulation, bathing, shampooing, skin/nail care, oral hygiene, shaving, dressing)
- Comforted and provided emotional aid to patient/family members
- Documenting ADL assistance by completing charts

CNA - Certified Nursing Assistant

OSF Saint Anthony Hospital - Rockford, IL

2016 to 2017

- Provide high-quality patient care within surgical, acute unit
- Answered signal lights, bells and intercom system to determine patient's needs.
- Served and collected food trays and fed patients requiring help
- Transported patients, using wheelchair and wheeled cart and assisted patients to walk.
- Turned and repositioned bedfast patients to prevent bedsores
- Changed bed linens, ran errands, directed visitors and answered telephones.
- Took and recorded vital signs such as temperature, blood pressure, pulse and respiration rates, and blood sugar

CNA - Certified Nursing Assistant

Generations AT Neighbors - Rockford, IL

2014 to 2015

- Provide physical support for patients with daily activities and personal hygiene, including bathing, dressing, getting out of bed, using the toilet, walking, standing or exercising.
- Check vital signs and record daily information in the patient's chart
- Prepared and served food or fed patients needing assistance, and recorded food or liquid intake and output
- Provide empathetic care and compassion among patients, family members and staff.
- Cleaned, stocked, and restocked workstations and display cases.

Education

High school or equivalent

Skills

- Customer Service
- Customer Care
- Call Center

Certifications and Licenses

CPR/First Aid

CPR

Certified Nursing Assistant (CNA)

Driver's License