

# Christine Cwiklo, RN, BSN

## **Psychiatric Mental Health Nurse Practitioner Student**

Marshfield, WI 54449

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715-207-8339

Authorized to work in the US for any employer

## Work Experience

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### **Wood County Crisis Interventionist**

Wood County - Marshfield, WI

March 2020 to Present

Work on both the Crisis Intervention hotline for the county, in the Bridgeway CBRF for clients experiencing an acute mental health crisis, and as a Mobile Crisis Interventionist.

Within the Mobile Crisis role, respond in-person to assess individuals experiencing a crisis to determine if they are a danger to themselves or others and whether or not the person can remain safely in the community (diversion) or if they require hospitalization (detention), based on DHS 34. Decision-making capacity for mental health detentions initiated by law enforcement based on state statutes under Chapter 51.15.

Concurrent employment with Aspirus/Cardiac Telemetry Unit

### **Cardiac Telemetry Nurse, Unit Charge Nurse**

Aspirus Hospital - Wausau, WI

May 2016 to Present

Skilled in inpatient detox of alcohol and drug-addicted patients, treatment of acute delirium, care of cardiac disorders related to IV drug use such as endocarditis and alcohol-induced cardiomyopathy. Medication overdose/suicide attempt patients requiring critical care. Rhythm interpretation/telemetry and recognition/treatment of rhythm abnormalities, cardiac drips titration. Pre and post-operative thoracic, vascular, and cardiovascular care. Moderate sedation certified and competent in bedside procedures, including cardioversion and thoracentesis. Assignment of patients and RN staff based on acuity, bed status, unit flow. Expedition of discharges, discharge teaching, mentoring of new nurses, and precepting. Call triage.

Member: Rapid Response Team, Code Team, Inpatient Crisis Management Team.

Concurrent employment with Wood County.

### **Registered Nurse Hospice Case Manager**

Ascension - Marshfield, WI

August 2018 to September 2019

All aspects of home care and case management for patients enrolled in the Hospice program. IDT reporting, charting and recertification responsibilities, coordination of services. On-call coverage and

services for the House of the Dove Hospice facility. Provided coordination of care for and addressed psychosocial needs and support for the patient and family, medication management.

(Concurrent employment with Aspirus/Cardiac Telemetry Unit).

### **Facility Administrator**

DaVita - Marshfield, WI

September 2013 to September 2015

#### Responsibilities

Managed all budget and operations for three acute hospital dialysis units. Provided staffing coverage as necessary to fill in gaps in scheduling. Responsible for all fiscal and operational needs.

#### Accomplishments

Developed relationships with facility staff at three hospitals, took the operations from a budget deficit to profitability, implemented new policies and procedures to ensure patient care safety.

#### Skills Used

Diverse skill set requiring both leadership and clinical excellence.

### **Stanley Prison, HSU Manager**

Stanley Prison - Stanley, WI

2012 to 2013

Health Services Department Manager for male medium-security prison. Oversaw all health and psychiatric care services for the prison. Member of the Behavioral Health Committee, determining inmate mental health needs and treatment options. Authored all policies and procedures surrounding the care of the inmate in the Health Services Department.

### **Mental Health Program Director/Behavior Specialist**

River City Estates, Genesis Program - Marshfield, WI

2011 to 2013

Developed and implemented a program to relocate developmentally disabled individuals with mental health diagnoses from ICF-MR settings to the community.

Assisted Department of Health Services and CC CW MCO with the orchestration of closing the ICF-MR at Norwood Health Center and the movement of the residents to the 2 corporate adult family homes.

Wrote all behavior support and modification plans for the individuals; all of whom had significant behavioral needs. Plans were written in conjuncture with the guidelines and requirements of DHS. Restrictive measures waivers completed within structured guidelines.

Developed, wrote, and implemented all the policies, procedures, and protocols for the homes. Successfully hired and trained all caregiver

staff. Oversaw all the medical and nursing care of the residents in the homes, as well as directing the day-to-day operations and staff issues. On-call 24/7.

### **Mental Health Service Coordination Supervisor (RN)**

Community Care of Central Wisconsin - Marshfield, WI

2008 to 2011

Coordinated the work of Social Workers and RN's to provide community case management for elderly members and members with developmental disabilities. Oversight of all staff in the Marshfield office. Write and develop policies and procedures for the MCO. Successfully ensure budgets were followed and met. Marketing to target populations and building and maintain relationships with external facilities and providers.

Achievements: Coordinated and facilitated meetings for all RN staff to assist with professional role development. Served as the lead for mental health in the Marshfield office, providing support and direction to interdisciplinary teams on individuals with psych issues, risk factors and/or high behavioral needs. Secondary lead for internal Behavior Support Oversight Committee. Wrote and developed member behavior support and modification plans. Coordinated community relocations from nursing homes and ICF-MR's. Worked with state of Wisconsin DQA and DHS to ensure relocations were successful. Developed and maintained successful relationships with discharge planners at Ministry Health Care, Marshfield Clinic, and Aspirus, as well as multiple supportive homecare agencies within the community, member of multiple community committees and governing boards. Many established contacts within the surrounding communities. Utilized Functional Screening tool with ADRC to determine level of need. Visited members in their homes to assess chronic illness and DMW/DMS needs to support them in home.

### **Psych and AODA Inpatient CNA; graduated RN in 2006**

Ministry Health Care - Marshfield, WI

2000 to 2008

Educated adults and families regarding disease process and management. Coordinated services to ensure quality and continuity of care for vulnerable populations. Provided direct care for hospital inpatients.

Achievements: Served as charge RN. Developed multiple presentations for staff on working with individuals with behavioral issues - primarily related to adults with developmental disabilities and/or psychiatric and AODA issues. Member of the facility "Code Blue" team.

#### **AODA/Mental Health RN**

Provided extensive education regarding disease processes to adults with mental health disorders and addictions. Assisted with the development of treatment plans for transitioning individuals from a facility to a community setting. Frequently exposed to violent individuals and situations, responsible for implementing plans to ensure patient and staff safety.

#### **Specialized Licensure**

- Registered Nurse, State of Wisconsin
- Member, Wisconsin Nurses Association
- Past certified Instructor in Non-Violent Crisis Prevention & Intervention
- Past certification as a QMRP/QDDP/ Behavior Specialist; state of WI
- Certified in ACLS (Advanced Cardiac Life Support)

## **Education**

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### **MSN in Psychiatric Mental Health Nurse Practitioner**

Walden University - Minnesota

September 2018 to Present

## **Bachelor of Science in Nursing**

Chamberlain College of Nursing

December 2015

## **Associate in Nursing**

Mid-State Technical College

May 2005

## **BS in Interpersonal Communication**

University of Wisconsin Stevens Point - Stevens Point, WI

1994 to 1998

## Nursing Licenses

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### **RN**

## Skills

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- RN
- Critical Care
- Med Surg
- Hospital
- Medical Surgical
- Staff Nurse
- Behavioral Health
- Mental Health Counseling
- Crisis Intervention
- Crisis Management

## Certifications and Licenses

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### **ACLS**

September 2019 to September 2021

### **Driver's License**

### **BLS Certification**