**HANG U. DO**

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**PROFESSIONAL SUMMARY**

Dedicated and compassionate Registered Nurse (RN) with a progressive career history in Women's Health, Postpartum, and Labor & Delivery. Proven ability to remain calm under pressure and skillfully handle difficult patient dynamics and high-stress situations. Consistently develops strong relationships with patients and families through empathetic communication, a respectful attitude and excellent customer service skills. Effectively communicates with the multidisciplinary team and supports the nursing team to maximize patient outcomes and satisfaction.

**SKILLS**

* Patient and family advocacy
* Therapeutic Communication
* EPIC System Charting
* Breastfeeding assistance and Education
* Advanced Fetal Monitoring
* Magnesium Sulfate Therapy
* Insulin Program Therapy
* Pre-, Intra, & Post-op C/S care
* Labor Assessment
* IV Insertion

**WORK EXPERIENCE**

**Labor & Delivery RN, November 2019 – present** at Spectrum Health – Butterworth Hospital

* Effective communication and collaboration with patients, support persons, and health care team of physicians, midwives, anesthesiologists, OB scrub techs, and coworkers.
* Provide labor support for patients and their partners, guiding them through breathing and relaxation techniques through the different stages of labor.
* Experienced with preeclampsia management, multiple gestations, gestational diabetes, hypertension in pregnancy, and other high-risk obstetrical conditions.
* Flexibility to float to antepartum, postpartum, intensive care unit (labor related patients), med-surg units to assist staffing needs.

**Postpartum RN, *June 2018 – November 2019*** at Spectrum Health – Butterworth Hospital

* Cared for and maintained recovery objectives for Women's Health & Postpartum patients
* Guided patients and their partner in how to care for their themselves and their newborn(s)
* Assessed patients to determine individual needs and develop care plans in coordination with multidisciplinary healthcare professionals, including physicians, lactation consultants, and social workers
* Supported the nursing team in exceeding patient care goals and ensured patients' needs were met in a timely manner
* Educated patients and answered questions about their health condition, prognosis and treatment
* Precepted new hire RNs on care standards and safety protocols to optimize performance and safety on the unit

**Nursing Technician, *October 2014 – June 2018*** at Spectrum Health – Butterworth Hospital

* Performed Newborn Screens, Hearing Screens, and cared for newborns in the Nursery
* Complied with company-specific guidelines and performed hands-on nursing care to patients under RN supervision
* Facilitated activities of daily living, including personal hygiene management, feeding and ambulation

**Server promoted to Assistant Manager, *May 2008-September 2014*** at Kobe Japanese Steakhouse in Grandville, MI

* Assessed job applications and made hiring recommendations to bring in top candidates for open positions
* Trained team members in strategies to meet operational and sales targets
* Supported staff development and goal attainment by focusing on skill development and job satisfaction
* Helped customers place orders, explained menu items and suggested appropriate options for those who have food allergies
* Trained incoming staff on restaurant's practices, culture and procedures to maximize job satisfaction and productivity

**EDUCATION**

**Grand Valley State University**

*Bachelor of Science Degree in Nursing*, Graduation Date: April 28, 2018

* Member of The Student Nursing Association
* Unified Soccer, GV Intramural Sports
* Recipient of Mary Free Bed Minority Scholarship

**CERTIFICATIONS**

**- Certified Breastfeeding Counselor (CBC)**

**- Basic Life Support (BLS)** certified by American Heart Association

**- Newborn Resuscitation (NRP)**

**- Certified Electronic Fetal Monitoring (C-EFM)** certified by NCC

**- Active California RN license** by the California Board of Nursing