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| Mia Stack108 Cross Creek Drive Bethalto, IL· (618) 606-6088mstack222@gmail.com  |
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# Experience

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| JuNe 2020 – PresenT **Graduate REgistered nurse, ICU -** SSM Health St. louis University Hospital * Responsible for assessing, managing, and providing nursing care care activities during a patient's hospital stay and coordinating with other disciplines utilizing a patient/customer driven approach.
* Provides and documents nursing interventions based on assessed patient needs, plan of care, and changes in patient status.
* Establishes, coordinates, and evaluates a plan of care based on analysis of assessment data, patient diagnosis, lab data, tests, procedures, physician orders, protocols and standards of care and other information as relevant.
* Demonstrates accountability for own professional practice by adhering to all quality and performance standards, policies, procedures, and protocols when implementing clinical and technical aspects of care while also participating in learning experiences that will increase professional competence.
* Responsible for providing compassionate nursing care while upholding patient rights and dignity.

September 2019 – June 2020Care Partner II, SSM Health St. louis University Hospital * Responsible for providing assistance to nursing staff and physicians to support a positive patient experience
* Respectfully assisting patients with activities of daily living including bathing, toileting, ambulating, feeding, skin care, catheter care, personal and oral hygiene
* Contributes to quality care and safety via charting and communication with team members
* Contributes to patient satisfaction by maintaining a compassionate environment and responding to patient needs in a timely manner

may 2018 – january 2019Transaction specialist, UMB Financial Corporation* Responsible for processing teller transactions including: check cashing, deposits, cosigned items, savings bonds, and loan payments
* Generating sales and referrals by educating customers on UMB products
* Providing excellent customer service and maintaining client relationships
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| july 2017 – january 2018patient access representative, anderson hospital* Responsible for registering patients presenting for emergency services by accurately and efficiently collecting patient demographic information and insurance information and entering it into the hospital registration system
* Collecting co pays due at the time of service
* Experienced in providing excellent customer service while

 protecting the privacy of patient health information  |
| June 2016 – july 2017 medical secretary, washington university * Experienced in assisting with patient medical record documentation
* Coordinating patient appointments, insurance confirmation, and data entry

**june 2015 – april 2016** **emergency department scribe,** scribe america * Experienced at assisting emergency department physicians with case notes and medical record documentation
* Skilled at organizing patient information in preparation of visits
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# Education

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| may 2016bachelor of arts in biology, quincy university * Final GPA – 3.2
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| may 2020 bachelor of science in nursing, siu edwardsville * Current GPA – 3.9
* Active member of the Student Nurses Association
* School of Nursing pathophysiology tutor
* Graduate Coursework: Masters in Healthcare and Nursing Administration (accelerated undergraduate to graduate program)
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# Skills

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| * Microsoft Office Products
* EHR Programs: Epic & Meditech
 | * Leadership
* Flexibility & Adaptability
* Organization & Time Management
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# Community

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| * Volunteer, DOOR Network mission trip to Atlanta, GA (February 2012)
* Volunteer, Salvation Army (November 2013)
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