Kimberly Pitter West Palm Beach, FL

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Registered Nurse with 10 plus years’ experience in the healthcare industry specializing in direct patient care, healthcare administration and development of processes and procedures. Interested in continuous clinical experience as an ICU Registered Nurse.

EDUCATION

Bachelor of Science in Nursing, Keiser University

West Palm Beach, FL 2019

Bachelors in Health Services Administration, Florida International University, Miami, FL 2014

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|  | CORE COMPETENCIES |  |
| Patient Centered Care  Management Skills  Patient Interviewing | Patient Coordinator  MS Office  Epic, Matrix Software    CLINICAL EXPERIENCE | Cerner Software  Meditech  CPR/BLS Certification  ACLS Certification |

Nursing Preceptorship 11/2019-12/2019

Saint Mary’s Medical Center, West Palm Beach FL

Completed 120 hours of comprehensive nursing care under the supervision of a RN

Student Nurse/Clinical Rotations 2018-2019

Gained experience in applying the nursing process, developed and implement nursing care plans for patients; coordinated with multidisciplinary team members to facilitate patient centered care.

* Oncology Critical Care- Good Samaritan Hospital (225 hours)
* Neuro ICU- (45 hours)
* OB Department/Pediatrics Department-St. Mary’s Medical Center (135 hours)
* Medical Surgical Observation Unit-JFK Medical Center Main Campus (180 hours)  Medical Surgical/Ortho/ StepDown -Delray Medical Center (135 hours)

EMPLOYMENT

Travel Registered Nurse (ICU/Observation/Crisis), Krucial Staffing , Texas Deployment October 2020

Methodist Stone Oak Hospital

UMC Hospital

Psychiatric Registered Nurse, Behavioral Health of the Palm Beaches, Lake Worth, FL May 2020-Present

Nurse Extern, Delray Medical Center, Delray Beach, FL February 2019-October 2020

* Provide basic patient care; take and record vital signs to include temperature, pulse, respiration, weight, height, blood pressure and intake-output measurements
* Perform routine treatment procedures, to include invasive procedures such as blood draws, stage I and

II wound care, and urinary catheterization; assists with specialty bed functions

* Transport specimens to lab, transport equipment, supplies, charts, and materials
* Assist and accompany patients in the admission, transfer and discharge process
* Maintain a safe, comfortable, and therapeutic environment for patients/families in accordance with hospitals standards

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Home Health Registered Nurse, Sonas Home Health/Levin Homecare, Delray Beach, FL 2019-2020

* Adult and Geriatric home visits and cases

Human Resources Coordinator, Sonas Home Health/Levin Homecare, Delray Beach, FL 2016-2018

* On boarded new Caregivers to the program, provided program orientation, processed hiring documentation and verified new staff licensing and certifications for RN, LPN, CNA, and HHA
* Coordinated with the HIM staff to tracked status of provider reports on patients referred to hospitals, outside clinics and Specialty Providers and followed up for reports and records not received
* Managed data entry to update patient profiles, including care plans and doctor reports
* Negotiated single case agreement contracts to gain services to increase in-service care
* Processed timesheets to meet accuracy of payments for staff members
* Tracked and entered referral requests in the Referral Tracking System or EMR to increase patient service
* Verified insurance information for referral purposes and processed insurance information

Medical Staffing Administrator, QHS Health Services, Inc., Hollywood, FL 2015 - 2015  Managed medical office staff and handled the day-by-day office services and resolved concerns

* Created, updated, revised and implemented policies and procedures for Medical Staffing Department
* Developed and implemented procedures for contract management and administration in compliance with company policy
* Conducted recruiting and onboarding process for field workers and in-house employees
* Researched and initiated Applicant Tracking Systems for recruiting process
* Implemented credential procedure for Allied Healthcare Professionals

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| Patient Care Associate, Memorial Healthcare System, Hollywood, FL   * Admitted patients, activated lab work and typed up discharge orders * Assisted nurses and doctors with the overall care of patients    Drew blood and handled patient vital signs |  | 2011 - 2015 |
| Health Services Administration: Internship, Miami United Cerebral Palsy, Doral, FL |  | 2014 - 2014 |

* Assist in creating and implementing policies for a non-profit organization to streamline work process
* Assist in educating and training staff members to provide daily support services to patients
* Assist in monitoring and evaluating staff performance to increase services awareness and quality care
* Conducted team meeting to coach on patient care plans and documentation processes
* Analyzed and researched financial costs to lower cost and patient cost services

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| Certified Nursing Assistant, Gotham per Diem, Manhattan, NY |  | 2010 - 2011 |
| Home Health Aide, Regal Home Health and Bell Care Nurses Registry, Delray Beach, FL |  | 2007 - 2009 |

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