



Elizabeth Herrera BSN, RN

Dependable RN trained to work in high-stress environments and stay calm under pressure. Seeking to provide meticulous safe and culturally competent nursing care to a diverse patient population.

Skills

- Bilingual: Spanish/English
- Astute judgement skills
- Effective communication skills
- Electronic charting proficient
- Possess excellent time management skills
- Ability to function in a fast-paced environment and respond to emergencies in using a decisive, composed and respectful manner

Experience

FEBRUARY 2020 - PRESENT

Employee Health Nurse / Adelante Healthcare, Phoenix, AZ

- Onboard new hires, review immunization records and place orders for needed required immunizations accordingly.
- Maintain record of employee immunizations and follow-ups on series, such as MMR, Varicella and Hep B.
- Log and follow-up on employee injuries to work with workers compensation claims.
- Immunize corporate employees with Flu vaccine and COVID-19 Vaccine, maintaining proper documentation of administration.

AUGUST 2018 – FEBRUARY 2020

Critical Care Nurse / Banner Estrella, Phoenix, AZ

- Collaborate with physicians, patients and their families, nurses, therapists, social workers and other members of the patient care team to develop a patient specific care and treatment plan
- Reviews available information obtained by other health care team members. Reviews diagnostics and laboratory data and reports abnormal results to the physician(s) and other appropriate caregivers
- Completes assessment and reassessments according to patient need and as outlined in policy.
- Manage life support equipment, IV administration and titration of fluids and medications.
- Monitor telemetry and respond to Rapid Responses and Code Blues.

FEBRUARY 2017 – AUGUST 2018

Neuro Medical Surgical Nurse / Barrow Neurological Institute, Phoenix, AZ

- Collaborate with physicians, patients and their families, nurses, therapists, social workers and other members of the patient care team to develop a patient specific care and treatment plan.
- Assessed need for, ordered, obtained and interpreted appropriate lab tests.
- Chronic patient care in med-surg unit, adeptly handled all aspects of treatment for 4-5 patient per shift.
- Managed care for post-operative patients through discharge.
- Instructed patients and family members on proper discharge care.

SEPTEMBER 2009 – MARCH 2016

Customer Service Specialist / General Dynamics Information Technology, Phoenix, AZ

- Provide user support and customer service for Medicare beneficiaries via telephone, web chat and e-mail.
- Maintained appropriate documentation on phone and e-mail inquiries.
- Provide users with operational and technical support for Medicare.gov website.
- Escalate issues to the appropriate areas of responsibility and monitor activity to ensure that issues are resolved within the established departmental time frames.

Education

SEPTEMBER 2017

Bachelor of Science in Nursing / Grand Canyon University, Phoenix, AZ

4.0 GPA, Honors graduate.

MAY 2016

Associates in Applied Science Nursing / Phoenix College, Phoenix, AZ

Licenses and Certification

- Registered Nurse: Arizona License: RN200746 Expires April 2024
- Advanced Cardiac Life Support (ACLS) & Basic Life Support (BLS) Expire September 2022