

L. Rochelle Berry

Registered Nurse, BSN

OH State ID# RN.461317 / KY State ID# 1161565

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EXPERIENCE

Oak Street Health, Cincinnati, OH – Clinical Lead

October 2020 - PRESENT

- Team-based approach to providing outstanding patient care
- Responsible for delivering excellent, high-touch, primary care, and coordinating the care of our patients throughout the healthcare delivery system.
- Telephone support and triage for patients, scheduling problem visits or nurse visits when appropriate, offering symptom management, supporting refill requests and answering visit follow-up questions
- Provide patient education, particularly around chronic conditions; may occur in person, over the phone or in groups
- Monitoring and coordinating delivery of the care plan
- Forming relationships with patients and their caregivers to support prevention focused care and ED/ hospital diversion where appropriate
- Provide direction to MAs to support delivery of procedures, telephonic support and patient instructions
- Conduct medication and testing authorizations
- Deliver an exceptional patient experience through service, responsiveness and care

St Elizabeth hospital, Ft Thomas, KY—RN Team Lead

December 2016 - April 2021

- Provide for the care needs of patients utilizing the nursing process either by directly providing the care or by supervising care.
- Works collaboratively with an interdisciplinary team to facilitate patients both in and out of the unit in a timely manner.
- Demonstrate respect, dignity, kindness and empathy in each encounter with all patients, families, visitors and other employees regardless of cultural background.
- Assesses capabilities and needs of each team member and assists in orientation process of new team members
- Demonstrates knowledge and understanding of Magnet standards. Works collaboratively with the manager to integrate unit Magnet plan into culture. Facilitates staff knowledge of Magnet principles and integrates staff roles into the shared governance mode

SKILLS

Aug 2020 Oncology
Nursing Society
Oncology Certified ID#
ID# 771230 Exp: 8/2022

Oct 2020 Cultural
Awareness: Diversity
Competency Train the
Trainer

Epic, Canopy Super User,
and Greenway software
proficient

ADCES7 Self-Care
Behaviors: Diabetes
Management Educator

Security Awareness in
the Healthcare Setting
Certificate

BLS/CPR AED Trained
Exp: 6/2022

AWARDS

Q1 Clinical Excellence
Award: Oak Street Health

Daisy Award nominee:
St Elizabeth Ft Thomas

Caring Spirit Award:
Northern Kentucky Uni.

Phi Theta Kappa Honor
Society:
Greater Cincinnati
Chapter

EDUCATION

Northern Kentucky Uni,
Highland Heights, KY:
Bachelor of
Nursing/Science

Cincinnati States,
Cincinnati, OH:
Associate of Arts

