
DANETTA JORDAN

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PROFESSIONAL SUMMARY

Accomplished Registered Nurse Case Manager with two+ years of experience dedicated to quality care of diverse patients. Skillfully blend hands-on skills with advanced background in healthcare settings. Work effectively with all levels of healthcare providers, physicians and administrators to address patient needs.

SKILLS

- Case Management
- Patient Care
- Scheduling
- HIPAA Compliance
- Venipuncture
- Medication Administration
- Dementia Knowledge
- Discharge Planning
- Medication Management
- Emotional Support
- Health Education
- Disease Management
- Quality Management
- Infection Control
- Patient Evaluation

WORK HISTORY

Registered Nurse Case Manager, 05/2018 to Current

Chicago Family Health Center – Chicago, IL

- Developed care plans based on nursing diagnosis and incorporated therapeutic, preventive and rehabilitative nursing methods.
- Reduced care costs without sacrificing quality through effective service coordination and multidisciplinary collaboration.
- Conducted regular re-evaluations to address changes in needs and conditions, introducing revisions to care plans as needed.
- Consulted with clinicians to devise and manage effective ongoing care plans for at-risk patients.
- Created individualized care plans based on nursing diagnosis and incorporated appropriate nursing methods to achieve positive outcomes.
- Responded promptly and professionally to patient questions and concerns.
- Performed evaluations on consistent basis to address changes in patient needs, conditions and medications, altering care plans when required.
- Effectively communicated with physicians regarding patient needs, performance, medications and changes.

Quality Assurance Nurse, 06/2015 to 05/2018

Aunt Martha's Youth Services Center Inc. – Olympia Fields, IL

- Reported findings to quality departments after conducting routine restraint audits and worked with team to devise corrective actions for deficiencies.
- Audited charts and reviewed clinical documents to verify accuracy.
- Sustained quality standards by performing routine medication audits and upholding internal and industry best practices.
- Reviewed and analyzed data and documentation, maintaining compliance applicable with Federal and State regulation requirements.
- Identified problems deficiencies in the client's chart and developed a plan for its resolution.
- Coordinated with MD and provided summaries of patient's progress and status.

School Nurse, 09/2010 to 06/2017

Med-Call Healthcare Inc. – Chicago, IL

- Provided Skilled Nursing Services to children, including tracheostomies, G-Tubes, Ventilators, etc.
- Provided patient education, emphasizing importance of consistent monitoring of health needs.
- Delivered outstanding care to patients with various diagnoses and managed care from treatment initiation through to completion.
- Participated in education activities, including evidence-based practice project implementation, nursing competency development and nursing simulation activities.
- Provided complete care to home health patients, including physical assessments, medication and chronic disease management.

Medical Surgical/LTC RN, 04/2005 to 11/2010

Around-the-Clock Healthcare Agency – Palos Heights, IL

- Started intravenous fluids, administered medications and documented patient charts by recording food and fluid output and intake.
- Provided skilled nursing services to patients in LTC and Medical Surgical floors.
- Administered medications via all routes, performed G-tube feeds, IV starts, Provided tracheotomy care, wound care and suction.
- Assessed patients' biophysical, psychological environment, self-care, educational and planning needs based on age and developmental status.
- Recognized and identified situations and developing conditions during patients' hospitalizations that were potentially harmful or would interfere with effectively treating patient.
- Managed complex conditions for patients who would often progress to the unit from the intensive/critical care areas.

Staff Nurse, 04/2002 to 12/2006

Rest Haven South – South Holland, IL

- Expertise in PEG gastric tubes, IV and feeding pumps, wound management, wound VAC, etc.
- Recognized and identified situations and developing conditions during patients' hospitalizations that were potentially harmful or would interfere with effectively treating patient.

- Provided patient education, emphasizing the importance of consistent monitoring of health needs.

ADON, 02/2004 to 08/2004

Prairie Manor Healthcare – Chicago Heights, IL

- Developed positive employee relations, incentives and recognition programs to promote teamwork and mutual respect.
- Educated and assessed staff during administering of medications.
- Communicated effectively with multi-disciplinary group such as physicians, nurses, patient and family and other ancillary and support services.
- Managed various medical support systems.
- Addressed the unique developmental, social, psychological and physical needs of patient and family.

Resident Service Supervisor RN, 02/2003 to 01/2004

Arden Courts Of Manor Care – South Holland, IL

- Administered medications and treatment to patients and monitored responses while working with healthcare teams to adjust care plans.
- Helped patients with Admissions and Discharges.
- Communicated effectively with multi-disciplinary groups such as physicians, nurses, patients and family and other ancillary and support services.

Staff Nurse/LTC, 04/1999 to 12/2002

Manor Health Care Center – Oak Lawn, IL

- Monitored patients' conditions and reported changes in physical ability, appearance and behavior to discuss treatment with physicians.
- Delivered medications via oral, IV and intramuscular injections, monitoring responses to address new concerns.
- Managed elements of patient care, from admission to discharge or transfer to other units, using nursing expertise to conduct assessments, administer medications, initiate nursing and emergency interventions, contribute to care plan development and educate patients.
- Performed various nursing interventions such as wound dressing, vital sign monitoring and specimen collection.
- Implemented interventions, including medication and IV administration, catheter insertion and airway management.
- Observed and reported patient condition, progress and medication side effects to accurately document updates.
- Assessed physical, psychological, physiologic and cognitive status of patients.

EDUCATION

Bachelor of Science: Nursing, 05/1998

Saint Xavier University - Chicago, IL

Associate of Science: Medical Assistant, 09/1994
Robert Morris University - Illinois - Chicago, IL

CERTIFICATIONS

- Licensed Registered Professional Nurse - May 1998-Present