
Tracie Wallen

735 S Gibson St., Medford, WI 54451 ♦ 414-303-4926
traciwallen69@gmail.com

Registered Nurse Certified in Hospice and Palliative Care

Registered nurse deeply committed to providing quality, compassionate patient care. Repeatedly recognized for knowledge, expertise and achievements in various areas including: Clinical and communication skills, patient education and training, accuracy of charts and records, JCAHO and HIPAA Standards and quality nursing care.

Professional Experience

Hope Hospice and Palliative care- April 2018-Present

Medford, WI

Registered Nurse case manager

Primary nursing management of 12 to 20 patients in rural homes and facilities. Demonstrates knowledge, attitudes, behaviors and skills that are consistent with the professional standards, code of ethics and scope of practice for hospice/palliative care. Educates the patient/family regarding care and other identified needs related to the illness of terminal patients. Assists in the development of the IDG Plan of Care by participating in team meetings and patient care conferences. Demonstrates critical thinking, analysis and clinical judgment in the care of patients and families. Counsels and provides emotional support to the patient/family during the dying and grieving process. Provided wound dressing changes and administered medications.

Seasons Hospice and Palliative Care – September 2015 – April 2018 West Allis, WI

Registered Nurse case Manager

Provide nursing care to hospice and palliative patients in home, assisted living facilities and long-term facilities. Skilled at handling 15 to 20 patients as an average case load. Communicated daily with interdisciplinary team including physicians, social worker, chaplain, nursing assistants, volunteer coordinator and other hospice nurses. Perform wound dressings and care treatments to optimize comfort in the dying process. Knowledgeable in medicine administration, including the use of PCA pumps, G-tubes and PICC lines. Ensuring that the patient dies with dignity and that his or her family understands the dying process. Provided continuous and precise assessment of patient's pain and comfort levels. Developed and implemented individualized plan of care via computerized documentation. Utilized critical thinking, communication, time management, and problem-solving skills.

Hospice Alliance – August 2013 – September 2015

Pleasant Prairie, WI

Registered Nurse case manager

Primary nurse responsible for the ongoing nursing assessment and implementation of individualized care plan for persons receiving hospice care. Provided physical, emotional, spiritual encouragement and support to patient and their support system through on-going education, personal care assistance, active listening, validation of feelings and hospice presence. Collaborated with medical director to provide expertise in pain management and comfort control measures inherent to the management of symptoms associated with disease progression. Provided wound dressing changes and administered medications. Ability to comfort patients who are scared, in pain or still coming to terms with their death. Teach caregivers, disease process, medication therapy, Foley care, pressure relief measures, philosophy and dying process.

Gentiva Hospice – October 2011- August 2013
Registered Nurse case Manager

West Allis, WI

Provides hospice and palliative care in private homes, residential care facilities and nursing centers. Collaborates in a cultural assessment of the patient and family to achieve an understanding of specific end-of-life issues from their perspectives and provide culturally sensitive care. Provide expert management of pain and other symptoms combined with compassionate listening and counseling skills to promote the highest quality of life for the patient and family. Work with other health care providers within the interdisciplinary team to anticipate and meet the needs of the patient and family facing terminal illness. Displayed crucial attention to detail when monitoring vital signs and subtle changes in a patient's health status. Exhibited organizational skills and proper prioritization capabilities.

Willowcrest Care Center – November 2010– October 2011 **South Milwaukee, WI**
Registered Nurse

Managed up to 25 residents per 8-hour shift. Provided administration of daily medications. Responsible for daily computerized charting systems with special attention to Medicare regulations in charting. Dealt with chronic and acute illnesses. Made and revised care plans as needed. Utilized wound vac systems and wound dressing changes to promote healing. Administered enema treatments, nebulizer treatments, intramuscular and subcutaneously injections, ophthalmic, gastrointestinal and intravenous medications as prescribed. Monitored blood glucose level in diabetics. Assessed at risk patients, interfaced with physicians and implemented prescribed protocols. Provided direction and supervision to CNA's and LPN's. Delegated duties effectively.

Tracie's Medical Transcription – September 2002-May 2008 **South Milwaukee, WI**
Owner/Transcriptionist

Responsible for transcribing highly technical medical dictation relative to patient care for inclusion in patient medical records. Performed tasks of interpreting and transcribing dictation by physicians on therapeutic, clinical course and diagnosis. Documented patient care and facilitate delivery of quality healthcare services. Handled the tasks of maintaining references for medical terminology and procedures. Edit, revise and clarify inaccuracies without alerting the actual meaning of the dictation. Worked independently from home with very little guidance. Maintained very strict patient and physician confidentiality.

Education

Bryant & Stratton – 2008 to 2010
Wauwatosa, WI

Registered Nurse Associate Degree

Certifications:

Basic Life Support (BLS) from the American Heart Association
Certified Hospice and Palliative Nurse (CHPN) 2021 and 2025

Associations:

Hospice and Palliative Nurses Association