Kelley J. McKenzie, RN

P.O. Box 121

Cedarburg, WI 53012

414-712-2333

kelleyjmckenzie@gmail.com

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| Objective | To gain a position that can utilize my dedicated leadership, management and nursing skills of over 20 years of experience providing both direct patient care and health care management. |
| Skills & Abilities | Comprehensive background in providing care to Dialysis and Cancer patients. Ability to manage a large team with varying personalities equally as well as provide direct patient care as a nurse and review budgets to maintain multiple clinic’s fiscal policies. |
| Experience | DaVITA – Manager of Clinical Services January 2020 – Present  + Function to achieve the best quality outcomes and patient safety in DaVita facilities  + Assist in development and roll out of clinic policies, procedures and education  + Review of risk events and perform facility audits in various areas  **HEARTLAND HOSPICE – REGISTERED NURSE, PRN**  September 2019 – Present  + Gained the necessary and practical experience of nursing care and support to patients at end of life. Davita – Cedarburg, Estabrook, Brown Deer – Group Facility Administrator November 2018-January 2020  -Directed the (2) major inner-city clinics during the height of Covid-19  +Expanded Facility Administrator Role noted below to encompass a group of dialysis facilities.  +In role, worked to open two DeNovo (new) dialysis facilities. Oversaw compliance processes to begin treating patients, as well as facility operations and patient care oversight to achieve state / CMS certification.  +Oversaw hiring and development of new teammates to facilitate opening of new facilities. Davita – cedarburg – Facility administrator – July 2015- November 2018  +Oversee interdisciplinary team of nurses, patient care technicians, social workers and dietitians in providing care to a population of complex dialysis patients.  +Work in a role as Registered Nurse in providing direct patient care to facility’s dialysis patients.  +Ensure DaVita’s policies and procedures are followed at all times., along with state and federal regulations.  +Responsible for regular review of financial outcomes for clinic.  +Ensure facility equipment and supplies are maintained to DaVita standards to provide safe care to patients and maintain teammate safety. This includes regular monitoring of a complex water room system.  +Create schedules for teammates and patients, lead and mentor ans interdisciplinary team, address teammate relations, ensure all teammates remain current with licenses, training, CPR, etc.  +Regularly monitor patient outcomes, working closely with an interdisciplinary team and physicians to adjust prescriptions and care plans to best meet patient needs. davita – river center – assistant facility administrator – charge nurse December 2007 – July 2015  +Performed direct patient care, including initiation and termination of dialysis, and monitoring of patients throughout treatment.  +Provided dialysis treatments to patients per physician orders. Regularly communicated abnormal findings / concerns for patients to physicians to obtain orders for changes to patient prescriptions and care plans.  +Supervised team of patient care technicians.  +Worked with an interdisciplinary team to develop / implement / carry out patient assessments and care plans.  +Facility Infection Manager – Oversaw infection surveillance, monitoring, and reporting of patients. Worked closely with a of team nurses and patient care technicians to ensure strict adherence to infection control practices.  +Facility Anemia Manager –Oversaw anemia management practices of facility’s dialysis patients. Included monitoring of labs and adjustment of medications per protocols, as well as physician orders.  **DAVITA – RIVER CENTER – CHARGE NURSE –INTERIM FACILITY ADMINISTRATOR**  December 2000 – December 2007  +Performed direct patient care to dialysis patients.  +Supervised team of patient care technicians.  +Supervised day to day work of Patient Care Technicians  + Supervised Clinic as Head Administrator during year whereby we had a management shortfall (2005)  **CHILDREN’S HOSPITAL OF WISCONSIN**  January 2000 – December 31, 2000  +Provided direct patient care to children on the Hematology, Oncology, and Bone Marrow Transplant (HOT) unit. Administered chemotherapy, blood transfusions and various meds intravenously to pediatric patients. |
| Education | University of Wisconsin – oshkosh Bachelor of Science in Nursing – December 1999  Nurse Externship, *Oncology* (Meriter Hospital, Madison, WI) June 1999 |
| AWaRDS | Nominated for Nurse of the Year: (Milwaukee Journal Sentinel) 2005  Received Shining Star Award: (DaVita Healthcare Partners, Denver) 2013 |
| VOLUNTEERReferences | Oak Creek Assembly of God, Children’s Nursery, 2014-2017  Children’s Cancer House, Volunteer Director/Family Time Concierge, 2012-2018    To Be Provided Upon Request. |
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