Kelley J. McKenzie, RN

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| Objective | To gain a position that can utilize my dedicated leadership, management and nursing skills of over 20 years of experience providing both direct patient care and health care management. |
| Skills & Abilities | Comprehensive background in providing care to Dialysis and Cancer patients. Ability to manage a large team with varying personalities equally as well as provide direct patient care as a nurse and review budgets to maintain multiple clinic’s fiscal policies. |
| Experience | DaVITA – Manager of Clinical ServicesJanuary 2020 – Present+ Function to achieve the best quality outcomes and patient safety in DaVita facilities + Assist in development and roll out of clinic policies, procedures and education+ Review of risk events and perform facility audits in various areas**HEARTLAND HOSPICE – REGISTERED NURSE, PRN**September 2019 – Present+ Gained the necessary and practical experience of nursing care and support to patients at end of life.Davita – Cedarburg, Estabrook, Brown Deer – Group Facility AdministratorNovember 2018-January 2020-Directed the (2) major inner-city clinics during the height of Covid-19+Expanded Facility Administrator Role noted below to encompass a group of dialysis facilities.+In role, worked to open two DeNovo (new) dialysis facilities. Oversaw compliance processes to begin treating patients, as well as facility operations and patient care oversight to achieve state / CMS certification.+Oversaw hiring and development of new teammates to facilitate opening of new facilities.Davita – cedarburg – Facility administrator –July 2015- November 2018+Oversee interdisciplinary team of nurses, patient care technicians, social workers and dietitians in providing care to a population of complex dialysis patients. +Work in a role as Registered Nurse in providing direct patient care to facility’s dialysis patients.+Ensure DaVita’s policies and procedures are followed at all times., along with state and federal regulations.+Responsible for regular review of financial outcomes for clinic. +Ensure facility equipment and supplies are maintained to DaVita standards to provide safe care to patients and maintain teammate safety. This includes regular monitoring of a complex water room system.+Create schedules for teammates and patients, lead and mentor ans interdisciplinary team, address teammate relations, ensure all teammates remain current with licenses, training, CPR, etc. +Regularly monitor patient outcomes, working closely with an interdisciplinary team and physicians to adjust prescriptions and care plans to best meet patient needs.davita – river center – assistant facility administrator – charge nurseDecember 2007 – July 2015+Performed direct patient care, including initiation and termination of dialysis, and monitoring of patients throughout treatment. +Provided dialysis treatments to patients per physician orders. Regularly communicated abnormal findings / concerns for patients to physicians to obtain orders for changes to patient prescriptions and care plans.+Supervised team of patient care technicians.+Worked with an interdisciplinary team to develop / implement / carry out patient assessments and care plans.+Facility Infection Manager – Oversaw infection surveillance, monitoring, and reporting of patients. Worked closely with a of team nurses and patient care technicians to ensure strict adherence to infection control practices. +Facility Anemia Manager –Oversaw anemia management practices of facility’s dialysis patients. Included monitoring of labs and adjustment of medications per protocols, as well as physician orders.**DAVITA – RIVER CENTER – CHARGE NURSE –INTERIM FACILITY ADMINISTRATOR**December 2000 – December 2007+Performed direct patient care to dialysis patients. +Supervised team of patient care technicians. +Supervised day to day work of Patient Care Technicians+ Supervised Clinic as Head Administrator during year whereby we had a management shortfall (2005) **CHILDREN’S HOSPITAL OF WISCONSIN**January 2000 – December 31, 2000+Provided direct patient care to children on the Hematology, Oncology, and Bone Marrow Transplant (HOT) unit. Administered chemotherapy, blood transfusions and various meds intravenously to pediatric patients. |
| Education | University of Wisconsin – oshkoshBachelor of Science in Nursing – December 1999Nurse Externship, *Oncology* (Meriter Hospital, Madison, WI) June 1999 |
|  AWaRDS | Nominated for Nurse of the Year: (Milwaukee Journal Sentinel) 2005Received Shining Star Award: (DaVita Healthcare Partners, Denver) 2013 |
|  VOLUNTEER References | Oak Creek Assembly of God, Children’s Nursery, 2014-2017Children’s Cancer House, Volunteer Director/Family Time Concierge, 2012-2018To Be Provided Upon Request. |
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