

3809 Dakota cat w. duluth Atlanta  
Georgia 30096  
Phone: 267-577-9074  
E-mail: [olivegarden368@gmail.com](mailto:olivegarden368@gmail.com)

## Olive Massah

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**Career profile** A Certified Nursing Assistant (CAN) with more than 10 years of experience working with people with intellectual and developmental disabilities, as well as the elderly. Looking for a well- organized agency where my skills and proficiencies can be utilized.

**Career goal** Aspiring to be a Licensed Practical Nurse (LPN)

### Summary of Qualifications

- Experience working with individuals with disabilities, the elderly, and individuals with challenging medical conditions.
- Ability to implement treatment interventions, collect vital signs and other pertinent data, and document progress as per treatment implementation.
- A team player with the ability to manage caseloads and collaborate with other team members.
- Excellent conflict resolution and crisis intervention skills.
- Excellent planning, organizational, and time management skills, with the ability to work independently, under pressure, and meet deadlines

### Education

- Highly motivated, with the ability to multitask and demonstrates excellent oral and written communication skills.
- 1989- (Diploma) – African Methodist Episcopal (AME) Zion Academy High School – Monrovia, Liberia.

**Work experience** 06/2016 – 10/2016, **Lakes Homes & Program Development, INC.** (847 US Hwy 10, Detroit Lakes, MN 56501)

**Certified Nursing Assistant (CNA)**

- Provided care and supervision to senior citizens and others with Alzheimer disease.
- Collected vital signs and charted daily Activity of Daily Living (ADL) of assigned patients.
- Performed duties such as bathing; feeding; grooming, dressing; moving, transferring and transporting patients; and changing linens.
- Answered patients' calls to respond to patients' needs.
- Applied clean dressing, slings, stockings, or support bandages, under direction of a nurse or physician.
- Assisted charged nurses with provision of patient care.
- Cleaned and sanitized patient living areas (bedrooms, bathrooms, ect.).
- Completed annual trainings as required.
- Performed other duties when necessary.

2014 - 2016, **Fusion Medical Staffing** - (11808 Grant St. # 100, Omaha NE 68164)

**Certified Nursing Assistant (CNA)**

- Provided direct care and supervision to the elderly and patients with variety of disorders, including Alzheimer disease.
- Contributed to the assessment of the health status of assigned patients.
- Communicated relevant patient information to appropriate members of the treatment team with the direction of the Charge Nurse.
- Maintained a professional and safe work environment.

- Attended and participates in regular meetings and trainings.
- Assisted patients with an array of personal care tasks: Took vital signs, changed dressings and helped patients with medication administration; Assisted patients with light housekeeping duties, including meal preparation and changing of bed linens; and reported any changes in a patient's condition to the Charge Nurse.
- Performed other related duties as assigned or requested.

2013 - 2014, **Ecuman Evergreens of Fargo, ND.** - (1401 West Gate Way Circle South, Fargo ND 58103)

**Certified Nursing Assistant (CNA)**

- Provided direct care and supervision to the elderly and patients with varieties of disorders.
- Assisted residents with activities of daily living, including: bathing, dressing, grooming and toileting.
- Transferred residents to and from activities and meals according to their individual service plans.
- Served meals to residents in the dining room or their apartments.
- Recorded and reported changes in residents' eating habits to charged-nurse.
- Promoted quality services within company, state and federal regulations
- Participated in meeting and trainings as required.
- Performed other duties when necessary.

2004 - 2013, Northwestern Human Services (NHS), (620 East Germantown Pike, Layfette Hill, PA 19444)

**Direct Support Professional (DSP)**

- Provided behavioral support, supervision, and monitoring of residential clients with challenging behaviors and developmental disabilities.
- Provided crisis intervention and assisted individuals with developing conflict resolution and activities of daily living skills.
- Documented client progress and reported all incidents when necessary.
- Participated in annual trainings as required by agency.
- Performed supervision of staff and other duties as needed.

**Training/Certification:**

- Certified Nursing Assistant License (ND, MN, & PA- 2001)
- Medication Aid I License (ND- 2014)

**References:** Available upon request