

Novelette Blackwood

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Beach Park, IL. 60083 (847)
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RESUME OBJECTIVES

Business Analyst with years of experience in solution software use and analyzing many types of business operations. Worked on various softwares; such as Epic and Cerna. Experienced with electronic medication records process and flow charts creation. Looking to work for an exciting company that can embrace all my previous skills and create new amazing skills together.

EXPERIENCE

Northshore University Health System

2650 Ridge Ave, Evanston Illinois. 60201

Registered Nurse; Epic Software User
Epic Trainer on unit

August 1996 - PRESENT

Vista Medical Center. 1324 Sheridan Rd. Waukegan Illinois.

60085— Registered Nurse

Cerner computer Software user

September - 2010

EDUCATION

**University of Saint Francis, 500 Wilcox St, Joliet
Illinois, 60435 — BA**

August 2000- June 2002

**Grand Canyon University, 3300 W Camelback Rd, Phoenix,
AZ 85017 — MSN-informatics**

May 2014 - November 2017

CERTIFICATION

To start Scrum Class in January of 2021

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SKILLS

Familiar with

AGILE

BUSINESS MAPPING

BUSINESS ANALYSIS

CUSTOMER SERVICE

FLOWCHARTS

PROTOTYPING

REQUIREMENTS

SCRUM MASTER

USER STORIES

Software Experience

Azure Devops Server

Microsoft

MS Office

Microsoft Visio

Jira

LANGUAGE

English

