

MICHELLE MARTINEZ-VORPAGEL

REGISTERED NURSE

CONTACT

EMAIL:
michellemartinez39@yahoo.com

PHONE:
(262) 748-8334

ADDRESS:
7833 27th Ave Kenosha, WI,
53143

EDUCATION

GATEWAY TECHNICAL COLLEGE
GPA: 3.3
Kenosha, WI

Associate in Science (A.S.) Nursing
(May 2012)

GATEWAY TECHNICAL COLLEGE
GPA: 3.2
Kenosha, WI

Associate in Science (A.S.) Surgical
Technology (May 2009)

Awards & Honors
Dean's List (2009)

ADDITIONAL SKILLS

Strong work ethic

Critical thinking

Time Management

Problem solving/conflict
resolution

Adaptability

Data entry and maintenance

Building Client trust and loyalty

Handling pressure

Knowledge of Microsoft Office
(word,excel), Powerpoint, Google
docs

Collaboration or work
independently

CERTIFICATIONS

CAREER OBJECTIVE

Hard-working professional with 20+ years of experience and a proven knowledge of conflict resolution, case management, and ambulatory care. Aiming to leverage my skills to successfully fill the Registered nurse role at your company.

EXPERIENCE

Registered Nurse

Advocate Aurora Healthcare, 53143, WI / Sep 2012 - Present

- Maintain accurate, detailed reports and records.
- Order, interpret, and evaluate diagnostic tests to identify and assess patient's condition.
- Direct or supervise less-skilled nursing or healthcare personnel or supervise a particular unit.
- Consult and coordinate with healthcare team members to assess, plan, implement, or evaluate patient care plans.
- Instruct individuals, families, or other groups on topics such as health education, disease prevention, or childbirth and develop health improvement programs.
- Prepare patients for and assist with examinations or treatments.
- Assess the needs of individuals, families, or communities, including assessment of individuals' home or work environments, to identify potential health or safety problems.
- Observe nurses and visit patients to ensure proper nursing care.
- Perform administrative or managerial functions, such as taking responsibility for a unit's staff, budget, planning, or long-range goals.
- Provide or arrange for training or instruction of auxiliary personnel or students.
- Monitor, record, and report symptoms or changes in patients' conditions.
- Record patients' medical information and vital signs.

CNA/Nurse Intern

Kenosha Medical Hospital (Froedtert South), Kenosha, WI / Feb 2006 - Jan 2011

- Assist nurses or physicians in the operation of medical equipment or provision of patient care.
- Answer patient call signals, signal lights, bells, or intercom systems to determine patients' needs.

Registered Nurse (Department of
Safety and Professional Services)
Basic Life Support
DOJ Forensic Nurse Examiner
Adult and Adolescent Basic
Training
International Association of
Forensic Nurses Pediatric Sexual
Assault Nurse Examiner

- Communicate with patients to ascertain feelings or need for assistance or social and emotional support.
- Document or otherwise report observations of patient behavior, complaints, or physical symptoms to nurses.
- Gather information from caregivers, nurses, or physicians about patient condition, treatment plans, or appropriate activities.
- Observe or examine patients to detect symptoms that may require medical attention, such as bruises, open wounds, or blood in urine.
- Record vital signs, such as temperature, blood pressure, pulse, or respiration rate, as directed by medical or nursing staff.
- Stock or issue medical supplies, such as dressing packs or treatment trays.
- Explain medical instructions to patients or family members.
- Provide information such as directions, visiting hours, or patient status information to visitors or callers.

Sales

Mars Cheese Castle, Kenosha, WI / Oct 2008 - Dec 2010

- Answer customers' questions about products, prices, availability, or credit terms.
- Contact new and existing customers to discuss their needs, and to explain how these needs could be met by specific products and services.
- Maintain customer records, using automated systems.
- Identify prospective customers by using business directories, following leads from existing clients, participating in organizations and clubs, and attending trade shows and conferences.
- Prepare sales contracts for orders obtained, and submit orders for processing.
- Select the correct products or assist customers in making product selections, based on customers' needs, product specifications, and applicable regulations.
- Inform customers of estimated delivery schedules, service contracts, warranties, or other information pertaining to purchased products.

General Manager/Assistant District Manager

General Nutrition Center, Delavan May 2001 - Jun 2006

- Oversee regional and local sales managers and their staffs.
- Plan and direct staffing, training, and performance evaluations to develop and control sales and service programs.
- Resolve customer complaints regarding sales and service.
- Determine price schedules and discount rates.
- Review operational records and reports to project sales and determine profitability.
- Monitor customer preferences to determine focus of sales efforts.

- Confer or consult with department heads to plan advertising services and to secure information on equipment and customer specifications.
- Direct and coordinate activities involving sales of manufactured products, services, commodities, real estate or other subjects of sale.
- Visit franchised dealers to stimulate interest in establishment or expansion of leasing programs.
- Direct, coordinate, and review activities in sales and service accounting and recordkeeping, and in receiving and shipping operations.
- Assess marketing potential of new and existing store locations, considering statistics and expenditures.

Patient Care Technician

Vintage on the Ponds, Delavan, WI / Jul 2001 - Dec 2002

- Record patients' medical history, vital statistics, or information such as test results in medical records.
- Interview patients to obtain medical information and measure their vital signs, weight, and height.
- Authorize drug refills and provide prescription information to pharmacies.
- Prepare and administer medications as directed by a physician.
- Contact medical facilities or departments to schedule patients for tests or admission.
- Change dressings on wounds.
- Perform general office duties, such as answering telephones, taking dictation, or completing insurance forms.
- Inventory and order medical, lab, or office supplies or equipment.
- Inventory and order medical, lab, or office supplies or equipment.

REFERENCES

References available upon request