

Amber Rogers

Saint Joseph, MO

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Work Experience

Patient Access Assistant

Northwest Health Services, Inc.

January 2021 to Present

Checking, scheduling & rescheduling patients to be seen by their primary dentists. Accepting copayments, filing insurances, etc.

Patient Care Assistant

Mosaic Life Care - Saint Joseph, MO

November 2020 to January 2021

Providing wonderful care or admitted patients during their stay, making sure patient is kept clean comfortable and has everything they need. Updating nurses with all patient information, any changes. Making sure patients are up-to-date on vitals, pain medicine, and overall the things they need to stay comfortable.

Customer Service Specialist

The Results Companies - Saint Joseph, MO

May 2019 to November 2020

Updating our customers with their current bank status such as balance, transactions, deposits and overall bank statements. Helping the customer file a disputes for transactions that were unauthorized, transferring funds, issuing new debit cards, etc.

Certified Nursing Assistant

St. Luke's Hospital - Kansas City, MO

September 2017 to May 2019

Providing exceptional care for patients getting ready for surgery and coming out of surgery making sure the patient is comfortable, has everything they need, and making their overall stay wonderful.

Patient Care Representative

Mosaic Life Care - Saint Joseph, MO

March 2017 to August 2017

Preparing patients to be seen by provider, updating all patient information, updating all patient insurance information, personal information, updating all patient medications, recent changes to or with medical history, collecting labs and specimens as needed for the provider. Assisting x-ray tech as needed.

Customer Service Representative

EGS - Saint Joseph, MO

December 2015 to January 2017

Sorting correct prescriptions for the correct customer. Making sure the customers insurance covers medications, faxing back any out of network prescriptions.

Certified Nurse Assistant

Diversicare Riverside Place - Saint Joseph, MO

January 2015 to December 2015

Assisting with ADLs, bathing, toileting, feeding, making sure the resident is kept clean, dry and comfortable at all times.

Education

Hillyard Technical Center

April 2011 to September 2011

High school diploma or GED

Skills

- CNA (8 years) Hospice Care Hospital Experience Customer Service Medical Terminology (8 years) (10+ years)
- Data collection
- Typing
- EMR systems
- Medical office experience
- Filing

Certifications and Licenses

BLS Certification

First Aid Certification

CNA CPR Certification