***Destine Champion***

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***Summary*-** Reliable and dedicated medical professional with hands on expertise in providing exceptional patient care in a hospital and private living setting. Committee to providing all patients with outstanding care and support to help improve their quality of life. Proven ability to collaborate with colleagues to provide a friendly and caring environment for patients and staff. Expertise in patient care, customer service with excellent communication, computer, office and sales skills.

***Experience***

**Grand Manor Nursing & Rehab, St. Louis, Mo Jan 2019 – Feb 2021**

**Patient Care Tech**

* Aid patients in performing daily task, bathing, cleaning and feeding
* Transferring patients from wheel chair to the bed/ bed to wheel chair
* Take and record patient’s vitals (patient’s temperature, daily blood glucose, and blood pressure)
* Recorded patient’s vitals and care in patient’s electronic chart

**St. Louis Children’s Hospital, St. Louis, Mo May 2018- July 2021**

**Discharge Coordinator**

* Maintains effective relationships with referral providers. Maintains knowledge of post-acute care providers in the Midwest area, and services provided by each.
* Efficient at scheduling patient appointments, following there discharge from the hospital. Inventory stock and requisition new stock
* Obtaining prior authorizations for patient medications
* Scheduling patients’ transportation to and from facility
* Maintain professional rapport with case managers, physicians, and patient’s family to facilitate accurate assessment patient’s needs, include reviewing patients home set up to ensure appropriate provisions and care is in place.
* Ensure patient’s relatives and care givers are provided with detail care information to assure the proper level of care is supported.
* Organize and meet with patient’s family, nurse or care giver to ensure patients receive excellent at home care.

**St. Louis Children’s Hospital, St. Louis, Mo May 2015- May 2019**

**Patient Care Tech/Certified Nurse Assistant**

* Assist Charge Nurse, RN, LVN with patient care
* Ensure patient rooms are clean and properly sanitized, and stocked
* Monitor and record patient daily activities; report any severe changes to nurse or physician
* Perform basic care such as administering medications, changing bandage dressings, checking & recording vitals, physical therapy, daily exercise, record patient’s weight, blood pressure and pulse
* Assist patient with grooming (bathing, & dressing)
* Transport medical equipment according to patient’s requirements
* Comply with all state, federal and hospital procedures

**Target, St. Louis, Mo Jan 2012- July 2013**

**Sales/Cashier**

* Processed cash, credit, check transactions and balance cash draw at the end of each shift
* Assisted customers with any inquiry, as well as helped customers locate merchandise
* Stock and restock
* Listen and resolve customers’ complaints and ensure that all escalated complaints are forwarded to the correct department
* Complete transactions accurately and efficiently while engaging guests.

**Education**

***•* Hazelwood East High School Graduated 2013**

***•* St. Louis College of Certified Nurse Assistant 2015**

**Skills**

*•* Wound Care

• Microsoft Applications (Excel, Word, Outlook, PowerPoint)

• BLS Certificate

• Privacy & HIPPA regulations

• Medical Terminology

• Medical Billing

• Direct Patient Care

• Inpatient Care (vitals, record patient’s daily activities, assistance with feeding and dressing)