

Shermain Clay

Certified Nursing assistant

St. Louis, MO 63130

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Authorized to work in the US for any employer

Work Experience

CNA - Certified Nursing Assistant

Delmar Gardens of Chesterfield - Chesterfield, MO

September 2019 to Present

I worked at Delmar's Garden as a Certified Nursing Assistant for 2yrs. I work long care & rehabilitation care. I worked 12hr. - 16hr. Shifts with extra over time. I've worked with COVID patients on a daily when we had them.

Cashier/Customer Service

Circle K - St. Louis, MO

December 2016 to September 2018

I'm a cashier at Shells Gas Station. I assist customers making sure there service is appreciated. I label, chart and count sell products. I also chart times to make and prep coffee and hot foods. I make sure all counter tops and drink machines are cleaned and stocked properly. I do cash drops in safe, count lottery & drawers, make reports, handle money orders and stocking items from cigarettes, chips, to cups. Chart food/waste, making sure guidelines and safety are used. Keep parking lot clean, take inventories and orders. My priority is to make sure customers are in a nice clean and friendly store that makes them want to come back again.

Certified Nursing Assistant

Delmar Gardens West - St. Louis, MO

August 2016 to March 2018

I worked weekends and overnight 16 hour shift at Delmar Gardens West taking care of residence such as assisting with bathing, feeding, clothing & nurturing patients. Helping some with memory and adjusting to their new home setting. Assisted with daily activities such as guiding self-care with the residents making them feel at home. I provide great CNA Skills and Care always aware and observing patient's needs. I dealt with a mixture or diagnosis from Hospice, Alzheimer's, Memory Care, Incontinent, Continent, Parlayed, also Amputated and Bedridden residents.

Certified Nursing Assistant

Memory Care - St. Louis, MO

July 2015 to August 2016

Worked at the assistant living facility as a Certified Nursing Assistant. Where I took and assessed resident's vital signs as well as monitored for any changes. I assisted residents daily with bathing's and clothing needs.

My main floor was Memory Care where we used codes and used keys to resident's rooms/apts. Also, I helped

redirect residents to their rooms or to the bathrooms. I charted out the night chores such as (sweeping, mopping, dusting tables in the common living area and also laundry). I also setup the kitchen for the next shift,

assisted residents to their seats, assisted care of their pets and continually checking on residents, observing and staying aware of patient's needs.

Customer Service/Cashier/Cook/Food Service Worker

Outtake Healthy Café - St. Louis, MO

August 2013 to September 2014

Responsibilities included opening & closing café, food prep, cooking, stocking, cleaning café and customer

service (charting sales & cashier/money handling). I was the face of the Brentwood Outtake Café. A small café

serving hospital employees, general customers and corporate meetings. Prepped and prepared healthy light

meals and snacks for corporate company meetings. I often managed the cafe store by myself and assisted

professional chef's preparing catered events.

Shift Manager

Taco Bell - St. Louis, MO

October 2011 to August 2013

Started as an associate and quickly made my way up to shift manager. Responsibilities included being a line

cook, steamer and cashier/order taker (Inside and drive thru). Handling safe counts, shipping/receiving customer complaints, customer surveys, open and closed the store, and made sure my staff was on point.

Bakery Assistant & Cake Decorator

Sam's Club - St. Louis, MO

January 2010 to May 2012

Responsibilities: Assembled cakes and assisted customer's with new and creative cake decorating designs, as well as traditional decorating techniques. Applied icings, glazes and various other toppings to baked goods.

I also assisted with baking such as breads, pies, cookies and muffins. Observed color of products being baked and adjusted oven temperatures, humidity, or conveyor speeds accordingly. Performed maintenance checks of equipment to ensure that it met health and safety regulations.

Manager Trainee

IMO'S PIZZA - St. Louis, MO

March 2006 to June 2009

Responsibilities: Performed a variety of jobs including customer service, taking orders (phone & in person),

prepping, cooking to include pizza, sandwiches and salads, cashier, greeting customers and serving them at their seats. Also, took inventory including ordering and stocking.

Education

Certified Nursing Assistant

St. Louis Community College at Forest Park - St. Louis, MO
September 2014 to December 2014

High School Diploma in General studies

St. Louis - St. Louis, MO
May 2012 to December 2013

Skills

- Customer Service (6 years)
- Food Service (6 years)
- Crew Member (6 years)
- Nursing (4 years)
- Home Health care (3 years)
- Cna Certified
- CNA
- Certified Nursing Assistant
- Home Health
- Caregiving
- Cake Decorating
- Memory Care
- Alzheimer's Care
- Food Preparation
- Laundry

Certifications and Licenses

Certified Nurse Assisant

Present

I'm a certified CNA

Certified Nursing Assistant (CNA)

CPR