

# Hanna Gould

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## EXPERIENCE

### **Lino Lakes Assisted Living, Lino Lakes - HHA**

April 2021 - Present

As a Home Health Aide, I take care of residents in assisted living and memory care. I get them dressed, changed, oral cares, toileting, showers, cleaning, showers etc.

### **Good Life Senior Living, Hugo - Caregiver**

February 2021 - April 2021

As a caregiver for Good Life, I worked in assisted living and the dementia unit. I would bathe, change, toilet, do oral care, cleaning, ect.

### **Encore Assisted Living and Memory Care, Hugo — Caregiver**

August 2019 - February 2021

As a caregiver for Encore, I worked with Dementia and Alzheimers patients. I would bathe, change, do oral care, cleaning, meal prep ect. I would do activities and take the residents outside.

### **Cub Foods, Fridley— Cashier**

January 2020 - August 2020

As a cashier for Cub Foods, I assisted customers in checkout and answered any questions they had.

### **Kohl's, Maple Grove — Customer Service Representative**

March 2018 - January 2020

As a Customer Service Representative for Kohl's, I worked in customer service. I assisted customers with returns and exchanges. I answered the phone and did online orders.

## EDUCATION

## SKILLS

Communication  
Customer Service  
Basic Computer Skills  
Typing 30 WPM  
Organization  
Time Management  
Problem Solving  
Team Work

## LANGUAGES

Fluent English

**Park Center Senior High School, Brooklyn Park — *Diploma***

September 2016 - June 2020