

# Krista Elder

## **Director of Social Services In 100 Bed LTC/Skilled Facility**

Wathena, KS 66090

[kristaelder53\\_94p@indeedemail.com](mailto:kristaelder53_94p@indeedemail.com)

+1 913 426 6563

- Specialized in Director of Social Work in a 100 Bed Skilled/LTC Facility Setting.
- Medicaid, Medicare and Managed Care Knowledgeable.
- Knowledgeable in Issuance/Procedure of Medicare Non Coverage/NOMNC'S and ABN'S per State Regulations.
  
- Social Services Designee Certified with MO Healthcare Association.
- Specialize in Hospital Oncology Acute Care Setting.
- Certified Nursing Assistant in LTC/Skilled Facility Setting.
- Medication Aide/Insulin Certified in Assisted Living Management.
- Experienced in Nursing Care Management, Overseeing and Training Floor Staff/CNA.
- Efficient in Microsoft Office/Word, Point Click Care, AHT and Optima Computer Programs.

Authorized to work in the US for any employer

## Work Experience

---

### **Patient Care Technician**

Mosaic Hospital - Saint Joseph, MO

May 2018 to Present

Multi tasking in a timely manner getting patients to and from procedures, providing rounds and cares for patients, admits and discharges, comfort measures computer charting, multi computer nursing programs and vital signs

### **Social Services Director, CNA, Floor Staff Trainer when needed**

Abbey Woods Rehab and Healing Center - St. Joseph

January 2017 to Present

- Director of Social Services
- Certified Nursing Assistant and Trainer of floor staff when needed.
  
- Social Services Designee/ Admissions

SUMMARY: The primary purpose of the Social Services Designee is to assist in planning, organizing, implementing, evaluating, and directing the overall operations of our facility's Social Services Department in accordance with federal, state, and local standards, guidelines and regulations, our established policies and procedures, and as may be directed by the Administrator, to assure that the medically related emotional and social needs of the resident are met/maintained on an individual basis.

#### ESSENTIAL DUTIES AND RESPONSIBILITIES

- Review facility policies and procedures as part of the facility's interdisciplinary team to assure compliance with state and federal regulations.

- Participate in reviewing and setting policies concerning resident care and quality of life.
- Participate in developing facility social work policies.
- Participate in quality assurance interdisciplinary team meetings.
- Understand and meet all government requirements for social service documentation.
- Document progress in meeting the psychosocial needs of residents.
- Work with the interdisciplinary team and administration to promote and protect resident rights and the psychological wellbeing of each resident. Prevent and address resident abuse as mandated by law and professional licensure.
- Work with residents, families, significant others and staff to provide support, information and organization for taking a more proactive role in self advocacy to improve quality of life/care for individual residents and those who live and work within the nursing home and the community at large.
- Complete a social history and psychosocial assessment for each resident that identifies social, emotional, and psychological needs.
- Participate in the development of a written, interdisciplinary plan of care for each resident that identifies the psychosocial needs/issues of the resident, the goals to be accomplished for those needs/issues and the appropriate social worker interventions.
- Ensure or provide therapeutic interventions to assist residents in coping with their transition and adjustments to a long-term care facility, including their social, emotional, and psychological needs.
- Ensure or provide support and education to residents'/family members/significant others to assist in their understanding or placement and facility issues in addition to referring them to appropriate social service agencies when the facility does not provide the needed services.
- Provide groups for residents'/ family members/significant others as appropriate to their needs.
- Provide clinical interventions to address catastrophic events that occur during the resident's stay in the facility.
- Coordinate the resident discharge planning process and make referrals for appropriate home care services prior to the resident's return to the community.
- Educate staff regarding the role of the social worker in the facility and the psychosocial needs of the residents and their families/significant others including the problems of aging and disability.
- Educate staff regarding cultural diversity and each staff member's importance when caring for resident. Educate staff regarding residents' rights and how to recognize and prevent abuse, neglect and mistreatment.
- Educate residents and families/significant others regarding their rights and responsibilities, effective problem solving and the extend of community, health and social services that are available to them, including those necessary for effective discharge planning.
- Ensures appropriate admission papers and signatures are obtained from residents or responsible parties prior to admission. Communicates special needs of new admits to staff to ensure a smooth transition.
- Maintains a working knowledge of federal and state regulations and reimbursement (Managed Care, Medicare and Medicaid). Provides assistance with new associate orientations on these topics and the admission process. Has a strong working knowledge of managed care referral process.
- Monitors inquiry/referral, admissions and census trends. Prepares appropriate reports/tracking logs, and other reports as required. Monitors all active and inactive inquiries. Completes and submits all tracking logs and reports to Admission Director in a timely manner.
- Works with the Director of Nursing to ensure that all admissions are screened thoroughly and adequately prior to admission.

## **Certified Nursing Assistant**

Riverside Place Of Diversicare - Saint Joseph, MO

November 2016 to Present

Certified Nursing Assistant Helping residents with daily living. Training nursing assistants stud more

### **Certified Nursing Assistant**

Wathena Healthcare and Rehab - Wathena, KS

October 2015 to October 2016

- Worked in a nursing facility, home environment, hospital and nursing home
- Assisted 60+ hospice, elderly, disabled and cancer patients daily
- Provided patients/residents with care and companionship
- Checked vital signs
- Helped residents, patients and clients with activities of daily life (ADL): bathing, grooming, dressing, feeding, walking, exercising and ROM exercises
- Aided in scheduling patient and resident daily activities
- Documented all care
- Handled minor wound care
- Performed post-mortem care, if needed
- Cleaned and sanitized rooms
- Made beds

### **CMA**

Vintage Gardens - Saint Joseph, MO

October 2013 to February 2014

## Education

---

### **High school diploma in Computer Tech High School**

Central High School - Kansas City, MO

## Skills

---

- TRAINING (10+ years)
- LEADERSHIP SKILLS
- PROBLEM SOLVER
- CLERICAL
- Home Health
- Cna Certified
- CNA
- Social work
- Managed care
- Vital Signs
- Nursing
- Quality Assurance
- Hospital Experience
- Patient Care

- Medical Terminology
- Medication Administration
- EMR Systems
- Word Processing, Microsoft Office, Point Click Care, Optima and AHT (10+ years)
- ICD-10
- Employee Orientation
- Caregiving
- Case Management
- Hospice Care
- Medical Office Experience
- ICD-9
- Insurance Verification

## Certifications and Licenses

---

### **BLS/CPR**

### **CNA**

### **CMA**

### **Social Services Designee/ Social Services Director**

April 2018 to Present

- Social Worker in Skilled/LTC 100 Bed Facility
- MDS, BIMS, SLUM Assessments
- Advance Directives/Power of Attorney
- Discharge Planning
- Knowledgeable in State Survey Regulations Process/Procedure
- Grievances Policy and Procedures

## Additional Information

---

### Skills

Nursing, Computers, Problem Solver, Good Leadership Skills, Clerical skills and Training CNA's (10+ years)