**OQuin, Holly**  hollyoquin@yahoo.com

140 Citrus Road

504-289-9068 C River Ridge, LA 70123

Citizenship: US

**Objective:** I look forward to join your esteemed organization and extend a helping hand to this noble profession. I seek to perform my duties with total sincerity, honesty, integrity and selflessness. Use my education, skills and knowledge of nursing to excel in my medical profession.

**Work Experience**

US Bio Chemical Medical Services April -Present

* Responsible for researching and developing marketing opportunities and planning and implementing new sales plans.
* Maintain and manage both the marketing and the sales staff and will perform inclusive of managerial duties to meet the company's operations goals.
* Develop and sustain long-lasting relationships with customers.
* Preparing, reviewing, and finalizing sales proposals.
* Utilizing social media platforms to garner customer interest and create brand awareness.
* Manage employees, train staff members, and implement policies and procedure to meet the goals of the company.

**Ochsner Health System**

July 2019-Present

Pre/Post Op Surgical and Anesthesia Case Management

* Performs investigations before operation to assess the patient's physical condition and any other medical problems or diseases process to identify factors that significantly increase the risk of complications and modify the procedure.
* Aim is to ensure the safety of perioperative care, optimal resource use, improved outcomes, and patient satisfaction, while considering the individual and persons related risk factors and circumstances.
* Preanesthetic assessment involves the consideration of information from various sources that include the past medical records review, phone interview, physical examination, as well as results from medical and laboratory tests.

**Krucial Staffing -** April 2020

Covid 19 Crisis Staffing

Provided care for COVID + patients in convention center in New Orleans crisis unit during pandemic.

**HealthTrust Workforce**  March 22,2019-Dec-2020

Star RN Clinical Instructor

Preanesthetic assessment involves the consideration of information from various sources that include the past medical records review, phone interview, physical examination, as well as results from medical and laboratory tests.

Emergency Room Nurse October 2017-October 2018

SLVHS New Orleans

* Assist doctors and work in helping veterans in pain and possibly life-threatening trauma. Work as part of a team with physicians, other nurses and healthcare professionals to provide care, monitor health conditions, plan long-term care needs, administer medicine, use medical equipment, assist with minor medical procedures and educate patients and their families on illness, care and continued care after a hospital stay.
* Assist with coordination during first line of defense for patient with acute or chronic problems, allergic reactions, and any number of urgent medical care.
* Demonstrates the ability to be able to respond timely to emergency situations and assure open communication with not only patients and their families, but also with other emergency medical professionals in order to provide and ensure proper and accurate medical therapeutic intervention of Veterans.

**Emergency Room Nurse Dec 2016-October 2018**

Ochsner Health Systems

1516 Jefferson Hwy 504-842-4787

New Orleans, La 70121

* Assist doctors and work in helping people in pain and possibly life-threatening trauma. Work as part of a team with physicians, other nurses and healthcare professionals to provide care, monitor health conditions, plan long-term care needs, administer medicine, use medical equipment, assist with minor medical procedures and educate patients and their families on illness, care and continued care after a hospital stay.
* Assist with coordination during first line of defense for accidents, allergic reactions, and any number of urgent medical care.
* Effectively delegates, directs and care of emergent patient.
* Demonstrates the ability to be able to respond timely to emergency situations and assure open communication with not only patients and their families, but also with other emergency medical professionals in order to provide and ensure proper and accurate medical therapeutic intervention

**Clinical Operations Coordinator\_ RN**

Ochsner Health Systems Jan 2016-Dec 2016

* Clinical manager for MA, LPN, RN staff, coordinates the daily operations of assigned 40 internal medicine department plus 7 allergy clinics t in collaboration with the Director and Department/Section Head
* Plans and organizes all clinical functions including staffing and staff development, purchasing and budgeting; and coordinates implementation of disease management/wellness systems under the direction of the physicians
* Determines and maintains appropriate staffing levels; participates in the interviewing and hiring process. Ensures that all staff are provided with job descriptions and performance standards. Completes and conducts performance evaluations and supports the on-going development and competency of employees.
* Provides ongoing performance feedback to employees and takes corrective action when necessary. Establishes and implements any unit- specific personnel policies needed in addition to system-wide policies.
* Promotes teamwork among employees by providing environment which supports high employee performance and customer satisfaction.
* Adheres to a personal plan of professional development and growth through professional affiliations, activities, and continuing education.
* Develops and implements disease management and wellness delivery systems in collaboration with the Director and Department/Section Head. Acts as practice unit liaison for system-wide information distribution and feedback.
* Implements cutting-edge services to meet divisional and organizational mission and goals. Uses quality data to support decision making. Implements appropriate research practices to guide department services.
* Monitors physical interior and exterior to ensure cleanliness of facility and fulfillment of OSHA mandates and infection control requirements. Ensures building security is maintained during operational hours and at closure. Resolves and manages patient complaints and requests for service immediately and courteously. Lean Green Belt certified.

**Emergency Room Nurse- RN**

University Hospital Feb 2015-Aug 2015

* Effectively delegates, directs and care of emergent patient in a Level One Trauma Center. Demonstrates the ability to be able to respond timely to emergency situations such as GSW, trauma, critical care by assuring open communication with not only patients and their families, but also with other emergency medical professionals in order to provide and ensure proper and accurate medical therapeutic intervention

**Practice Manager-RN**

UCMD Oct 2012-2015

826 Harrison Ave 504-308-6810

New Orleans, La 70130

* Authority over the business and operations of the practice in concert with the owner and board members.
* Supervised all agents of facility, products, personnel, and quality assurance. Coordinated all medical protocols short of therapeutic decisions, continuity of care, marketing efforts and public relations.
* Managed all business activities, accounts receivable, schedule coordinator, training, directing front desk office staff and client relations. Also, responsible for marketing and sales of business. Practice Manager and Clinical Coordinator - New Orleans

**Bard Medical**

Clinical Educator Feb 2012-Oct 2012

* Provided peer-to-peer education and consultation to RN, Physician, and other healthcare staff in support of end-user education needs in the healthcare setting.
* Assessed customer needs and assisted with resolving issues stemming from lack of medical device knowledge or understanding of the particular product.
* Assisted in the delivery of medical device-related in-service education to support key customers.
* Follow-up with key accounts and customers to assess unmet education and clinical needs as it relates to successful medical device implementation.

**Emergency Room Nurse-RN Aug 2005-Jan 2015**

Ochsner Health Systems

* Effectively delegates, directs and care of emergent patient.
* Demonstrates the ability to be able to respond timely to emergency situations and assure open communication with not only patients and their families, but also with other emergency medical professionals to provide and ensure proper and accurate medical therapeutic intervention.

**Ochsner Home Health 2005**

Ochsner Home Health Feb 2005-Oct 2005

* Maintains updated information on current home care in the electronic medical record.
* Administers skilled nursing care in the home for patients as ordered by the physician and within the RN licensure scope.
* Respond quickly to requests for patients seeking information and/or admission to home health.
* Meet with patients and families and outlines the strengths of Ochsner at Home program(s).
* Evaluate patients for eligibility for the home health program.
* Provide care utilizing infection control measures that protect both the staff and the patient (OSHA). Complete the admission process with patients and care-givers, being sensitive to the need for education, support and guidance.
* Assure continuity of quality patient care delivered with appropriate documentation.
* Maintain up-to-date patient records so that all visits, contacts, problems, plans, actions and goals are accurately and clearly stated and changes are reflected as they occur. Ensure all legal documents, clinical documents and admission protocols are followed precisely. Maintain knowledge of state licensure, federal certification and accreditation requirements. Facilitate communication and education of patients, primary provider, families and caregivers to meet patients’ needs.

**Pediatric Intensive Care Nurse-RN**

Ochsner Health Systems 2001-2005

* Pediatric nursing requires knowledge of normal psychomotor, psychosocial, and cognitive growth and development, as well as of the health problems and needs of people in this age group. Preventive care and anticipatory guidance are integral to the practice of pediatric nursing.

**Amedisys Home Health Care-RN** August 2000- December 2001

* Home health care on call nurse. Nighttime on call telephone triage of calls from patients on Amedisys service.
* Triages calls and follow through with appropriate referral, intervention, or communication. Maintains updated information on current home care in the electronic medical record. Administers skilled nursing care in the home for patients as ordered by the physician and within the RN licensure scope.
* Provides supervision to clinical and paraprofessional staff after regular office hours. Partners with patient care giver in care/decision making.
* Communicates in a respective manner.
* Ensures a safe, secure environment. Individualizes plan of care to meet patient needs.
* Modifies clinical interventions based on population served. Provides patient education based on as assessment of learning needs of patient/care giver

**Neonatal Intensive Care Nurse-RN**  **1998-Oct 2000**

Ochsner Health Systems

* Neonatal nurses provide direct patient care to newborns in hospitals for the first month after birth. The babies they care for may be normal, they may be born prematurely, or they may be suffering from an illness or birth defect. Some of the babies require highly technical care such as surgery or the use of ventilators, incubators, or intravenous feedings

**Step Down Intensive Care Nurse-RN May 1996-1998**

* Ochsner Foundation Hospital Step Down ICU - New Orleans, LA - 1996 to 1998
* Our unit specializes in post-surgical services in three core areas: Trauma, Thoracic, General Surgery and Heart, Liver and Lung Transplant Surgeries.
* Our patient focus was to care for and tailor a plan of care that assisted the patient in the transition from intensive care to discharge.

**EDUCATION**

Bradley University of Nursing Master’s Program –Currently Enrolled expected graduation December 2021.

**BSN**

Chamberlain College of Nursing-Illinois - Addison, IL 2015 to 2016

**RN, AAS of Science in Nursing**

Excelsior - Albany, NY 1998 to 2000

**LPN-Delgado Community College 1996**

**EMT Intermediate Training - 1995**

**SKILLS**

ER NURSE, Peds/PICU, ICU and Critical Care, Practice Management, Clinical Operations, Lean Green Belt certified, Pre-Anesthesia, Case Management

3 MONTHS IN HOP/HIV INFECTIOUS DISEASE CLINIC TRAINING

LINKS http://imdb.me/hollyoquin

**CERTIFICATIONS**

**FEMA 100, 200, 700. 800 EMERGENCY RESPONSE CERTIFIED**

TNCC, ACLS, BLS, CPI, PALS, PMBD

Currently sitting for CEN

**GROUPS**

ENA, AANP