# Megan Washington

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## Work Experience

## **Room Attendant**

Union Station Doubletree Hilton Hotel June 2015 to July 2016

Making the guest feel welcome as if they were home or just for business, cleanliness and professional with the guest

## **Line Leader**

Yazaki North & Central America March 2015 to July 2015

## **Picker/Packer**

Target Warehouse October 2014 to January 2015

## Cashier/Cook/Prep

Captain D's Seafood Restaurant April 2012 to October 2014

## Education

## Dipolma

East St Louis Senior High School

## **Medical Administration Assisting**

Everest College Earth city, Mo

## Skills

- Unity
- Sales
- Cash handling
- JavaScript
- CSS
- .NET Framework
- Git
- C#

- XML
- MySQL
- Java
- Microsoft SQL Server
- Web Services

## Certifications and Licenses

## **Certified Nursing Assistant (CNA)**

August 2018 to August 2022

Assessments

## **Customer Focus & Orientation — Proficient**

July 2020

Responding to customer situations with sensitivity. Full results: <u>Proficient</u>

## Scheduling — Familiar

July 2020

Cross-referencing agendas and itineraries to avoid scheduling conflicts. Full results: <u>Familiar</u>

## Nursing Assistant Fit — Proficient

September 2020

Measures the traits that are important for success for nursing assistants. Full results: <u>Proficient</u>

## **Nursing Aide Skills — Familiar**

September 2020

Providing nursing aid to patients using knowledge of relevant equipment and procedures. Full results: <u>Familiar</u>

## Work Style: Reliability — Completed

August 2020

Tendency to be dependable and come to work Full results: <u>Completed</u>

## **Customer Service — Completed**

June 2020

Identifying and resolving common customer issues Full results: <u>Completed</u>

## Data Entry: Accuracy — Familiar

June 2020

Entering data quickly and accurately Full results: Familiar

## **Patient-Focused Care — Completed**

November 2020

Addressing concerns and using sensitivity when responding to needs and feelings of patients Full results: Completed

## **Call Center Customer Service – Familiar**

August 2020

Applying customer service skills in a call center setting. Full results: Familiar

## **Clinical Judgment – Completed**

August 2020

Assessing a patient's condition and implementing the appropriate medical intervention Full results: Completed

## Attention to Detail — Familiar

November 2020

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: Familiar

#### **Basic Maintenance and Repair — Familiar**

November 2020

Performing basic repairs and maintenance for apartment complexes, office buildings, and other facilities Full results: Familiar

## Workplace English — Proficient

November 2020

Understanding spoken and written English in work situations Full results: Proficient

#### Following Directions — Familiar

November 2020

Following multi-step instructions Full results: Familiar

#### Electronic Health Records: Best Practices — Completed

November 2020

Measures a candidate's knowledge of EMR data and associated privacy regulations, as well as best practices for EMR use. Full results: Completed

#### **Customer Service – Completed**

June 2020

## Identifying and resolving common customer issues Full results: <u>Completed</u>

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.